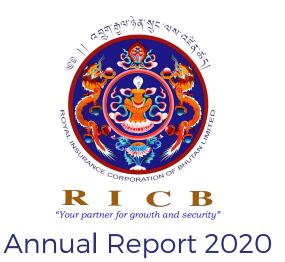


# Annual Report 2020



Royal Insurance Corporation of Bhutan Ltd.



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#### **COMPANY PROFILE**

For the last 46 years, the Royal Insurance Corporation of Bhutan Limited (RICB) has been fulfiling the insurance and financial needs of the people to improve their financial well-being and protect from the unpredictability of their lives.

Instituted under the Royal Charter of His Majesty the Fourth Druk Gyalpo Jigme Singye Wangchuck on the 7<sup>th</sup> of January 1975, RICB has positively impacted lives and contributed immensely to the overall socio-economic development of the country by generating domestic revenue through its diverse insurance, credit and investment avenues.

Taking a dynamic and empathetic approach towards the financial well-being of the Bhutanese people, RICB shall continue to strive towards the realisation of the national goal of Gross National Happiness.











# ·VISION, MISSION & CORE VALUES·



To be the premier financial service provider in the country and beyond, securing the ever-evolving aspiration of the society





#### **CORE VALUES**

- Transparency
- Accountability
- Commitment
- Team Work
- Integrity
- Creativity
- Specialization





#### MISSION

We offer premier insurance, credit and other social security services, delivering personalized services at affordable cost by professional employees through comprehensive network. We strive to enhance mutually beneficial relationship to satisfy our stakeholders.

#### ·BOARD OF DIRECTORS·



# CHARIMAN DASHO WANGCHUK DORJI BHUTAN AIRLINES & TASHI INFOCOMM

Dasho Wangchuk Dorji is the Vice Chairman of Tashi Group of Companies. The group is the largest private business in Bhutan. The conglomerate has diverse lines of business including airline, telecom, bank, ferro silicon, beverages, hotels, construction, and others. Dasho Wangchuk Dorji sits as the chairman in most of the business entities. Dasho has Degree in Business Finance, Economics, Financial Accounting & Administration from New Hampshire College, Manchester, USA.



## DIRECTOR DASHO KUNZANG WANGDI ROYAL RESEARCH & ADVISORY COUNCIL

First and the Former Chief Election Commissioner (CEC) of Bhutan (ECB) Dasho Kunzang Wangdi is currently with the Royal Research and Advisory Council. Before becoming the first CEC, Dasho served with the RGoB under numerous capacities including, as the Auditor General of Bhutan, RAA, Director of RIM, Director of Ministry of Trade and Industry and as the Deputy Secretary of RCSC to name a few. Dasho Kunzang has an MPA from the Institute of Public Administration, Pennsylvania State University, USA. Dasho graduated with B. A. Hons. in English from St Stephen's College, University of Delhi, India in 1977.







### DIRECTOR DUBTHOB WANGCHUG CONSULTANT

Former CEO of NPPF and RSEB, Dubthob Wangchug currently works as a Consultant. Dubthob also served as the Deputy CEO with the Bhutan National Bank. He began his career in the financial sector from the RMA as the Department Chief in 1984. Dubthob has a Master's Degree in Economics from Sydney University, Australia and B.A. in Economics from Punjab University in India.







#### DIRECTOR UGYEN WANGDI SENIOR ANALYST, DHI

Ugyen Wangdi is the Senior Analyst & Head, Performance Improvement Division under the Corporate Performance Department, DHI. Since joining the DHI in March 2008, Ugyen Wangdi has worked under an analyst capacity with DHI's arms like Planning & Monitoring and Performances Improvement Divisions. For education, Ugyen Wangdi has a Master of Business Administration from Australian National University, Canberra, Australia. He graduated with BSc Majoring in Maths from the Sherubtse College.





### INDEPENDENT DIRECTOR SANGAY TENZIN

Sangay Tenzin is an Independent Director. Before venturing into the private sector, Sangay Tenzin served as the Senior Analyst in DHI and with the Ministry of Finance. He has also served under the Office of Gyalpoi Zimpon. Sangay Tenzin has a Master's Degree in Public Policy from NUS, Singapore. He graduated from Sherubtse College with B. Com Honours in 2001.







#### INDEPENDENT DIRECTOR BHANU B. CHHERI CONSULTANT

Mr. Bhanu B. Chhetri was with the RAA as a Senior Audit Specialist. Before that he also worked as a Consultant in the Accounting and Auditing Standards Board of Bhutan with the World Bank Project. He began his career in 1978 as a Trainee Officer with the erstwhile Office of the Auditor General (now Royal Audit Authority). Mr. Bhanu has a Bachelor of Commerce from St. Joseph's College, Darjeeling, India.



#### DIRECTOR KARMA CEO, RICB

Prior to joining RICB, Karma was the founding CEO of SAARC Development Fund and had worked with the International Finance Corporation (IFC), Banco National De Commercial De Timor Leste, Bhutan National Bank and Royal Monetary Authority of Bhutan. He has a Master's and Bachelor's Degree in Economics from New York University, USA.





### **Contractor's Plant & Machinery**

The only protection contractors need

### **COVERAGE**

Fire Storm Floods Landslide Lightning Earthquake Accidental Risks



### MANAGEMENT TEAM





## KARMA CHIEF EXECUTIVE OFFICER RICB

Prior to joinining RICB, Karma was the founding CEO of SAARC Development Fund and had worked with the International Finance Corporation (IFC), Banco National De Commercial De Timor Leste, Bhutan National Bank and Royal Monetary Authority of Bhutan. He has a Master's and Bachelor's Degree in Economics from New York University, USA.



## KINGA THINLEY GENARAL MANAGER CREDIT & INVESTMENT DEPARTMENT

Kinga Thinley is the Head for the Credit & Investment Department. Before holding his current position, Kinga Thinley served as the General Manager for Phuentsholing Main Branch. Prior to joining the RICB in 2014, he led the Credit and Internal Audit Departments in NPPF. Kinga Thinley has MBA in International Business from University of Thai Chamber of Commerce in Bangkog, Thailand.









#### UGYEN TSHEWANG GENERAL MANAGER GENERAL INSURANCE DEPARTMENT

Ugyen Tshewang began his career with the National Pension & Provident Fund. He joined RICB in April 2013 and now heads the General Insurance Department. His expertise includes investment analyses & management, social security benefit design, financing & valuations; insurance pricing & valuations and other actuarial applications. Ugyen holds BSc in Statistics, MSc in Social Protection Financing and Master of Actuarial Statistics. He is the Fellow of the Insurance Institute of India (AIII).



### LUNGTEN HEAD LIFE INSURANCE DEPARTMENT

Lungten is the Life Insurance Department (LID) Head. Before joining the LID, he headed the Information and Technology Department. Lungten has Master of Business Administration (MBA) from National Institute of Business Management, Chennai, India. He graduated from the Sherubtse College, Bhutan with BSc General.







#### KARMA SONAM TSHERING GENERAL MANAGER REINSURANCE DEPARTMENT

Karma Sonam Tshering graduated with a B.A. Eco/Maths Degree from Sherubtse College. He received a Fellow of Insurance Institute of India on Life Insurance from the Insurance Institute of India in Mumbai, India. He also served as Branch Manager in Mongar.







#### SONAM KESANG HEAD FINANCIAL SECURITY & SERVICES DEPARTMENT

Sonam Kesang joined RICB in October 2002. She has MBA in Marketing Communication from Naresuan University, Thailand. She is an alumni of Sherubtse College, Bhutan & RIGSS. She has experience in the field of General Insurance, Marketing & Customer Service. Prior to becoming the Head of the FSSD, she was the Head of Marketing and Customer Service Division.





### ZARNA MOKTAN HEAD FINANCE & ACCOUNTS DEPARTMENT

Zarna Moktan has MBA from Hague University of Applied Sciences, Netherlands. She graduated with Bachelors in Commerce from St. Joseph College, North Bengal University, India. With 15 years of service with the corporation, she has various experience in the fields of Finance, Accounting, Customer Service, Life Insurance and Auditing.







#### PHUB DORJI HEAD LEGAL DEPARTMENT

Phub Dorji is heading the Legal Department. In 2014, he joined RICB as the Company Secretary and Head of the then Legal Division. Phub Dorji served in the Judiciary for nine years. Before joining the RICBL, he was a Drangpon Rabjam in the Judiciary. He also served as the Personal Secretary to Her Royal Highness Princess Sonam Dechan Wangchuck, the President of Bhutan National Legal Institute (BNLI). Phub Dorji has a Master of Laws (LL.M) from the University of Canberra, Australia. He graduated with B.S.L. LL.B Degree from the Pune University, Maharashtra, India, in 2004.

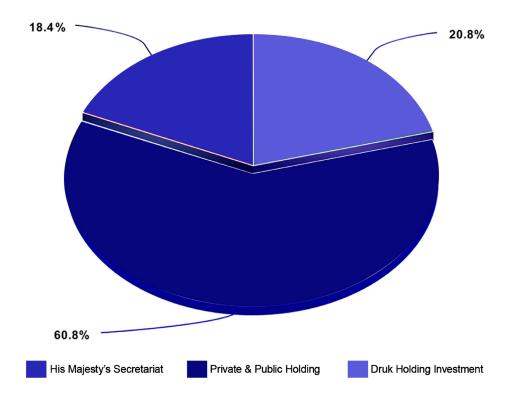


#### JAMBAY WANGCHUK HEAD GAD & HRD

Jambay Wangchuk leads the GAD & HRD. Since joining RICB in 1998, he has headed the Credit Department as the second-in-command and was the Branch Manager of Paro Branch Office. Jambay Wangchuk has B.A. in Economics (Hons) from Sherubtse College, Kanglung, Bhutan.







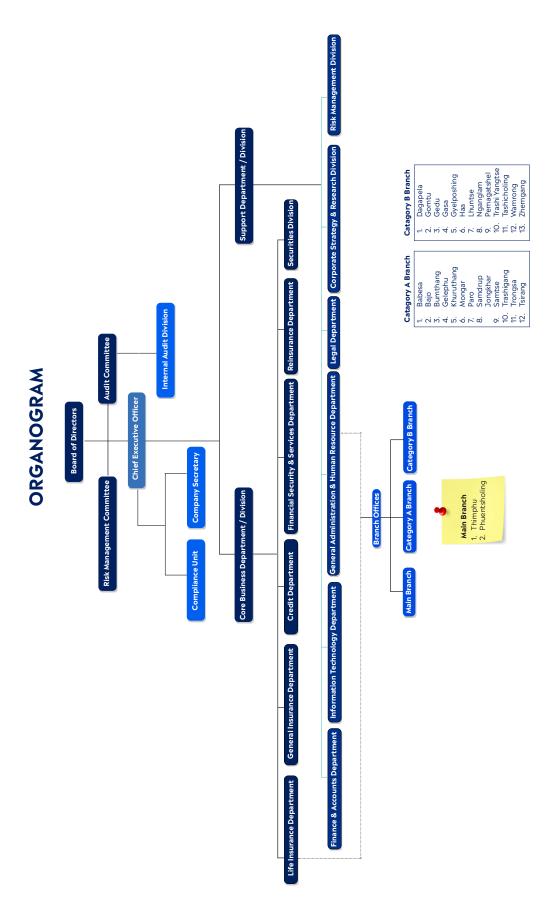
#### SHARE HOLDING PATTERNS

The shareholding patterns of RICB have undergone considerable change since its inception 46 years ago on the 7th of January 1975 under the Royal Charter of the Fourth Druk Gyalpo His Majesty Jigme Singye Wangchuck.

When the company was established then, with a paid up capital of Nu 1 million (M) against an authorised capital of Nu 2 M, the royal government of Bhutan invested 51 percent of the seed capital. Dasho Ugyen Dorji, a renowned businessman and reputed industrialist of Bhutan, and the general public, financed the remaining 49 percent.

A metamorphosis of sort took place on the 11th of October 1991, when RICBL was incorporated as a public limited company. Two years later, the company was listed on the securities exchange following the establishment of the Royal Securities Exchange of Bhutan in 1993. The government disinvested parts of its equity to the public so as to enable private sector growth, and thereby empower the private sector to play a pivotal role in the economic growth of the country.

Today 61 percent of the company is shared and owned by public and private organisations. The government holding, Druk Holding & Investments Ltd. owns 18 percent while the His Majesty's Welfare Fund holds the remaining 21 percent. RICB's both the authorised capital and the paid up capital rose to Nu 5,000 M and Nu 1,200 M respectively as of the 31st of December 2015.





Leave your worries behind

#### COVERAGE

Illness
Loss of passport
Loss of baggage
Damage/loss to another person

Other terms & conditions apply

Call us@1818

#### Directors' Report for the Year 2020 to Shareholders

On behalf of the Board of Directors and my own, I present the 46<sup>th</sup> Annual Report, together with the Audited Financial Statements of the Company for the year ended 31st of December 2020.

The Shareholders and employees of RICB offer our most humble gratitude to His Majesty the King for the exemplary leadership during a crisis like no other. The people of Bhutan are most fortunate to be blessed with a leader who did everything possible to save lives and livelihoods of every Bhutanese. Just as this crisis was like no other, we are also proud to be led and protected by a leader like no other.

#### **Macroeconomic Outlook**

Bhutan had to close international borders, impose frequent lockdown, restrict imports and exports to protect the lives of Bhutanese from COVID-19 pandemic. Efforts at saving lives had crippling consequences on the economy of Bhutan, as elsewhere. Bhutan's economy is estimated to have shrunk by 12 percent in 2020. Many businesses had to be drastically scaled down or in many cases completely stopped. Such a situation invariably took away the debt servicing capacity of the borrowers while at the same time reducing their capacity to invest in new businesses. Had it not been for His Majesty's kidu in repaying the interest portion of the borrowers, deferment of loan repayments, the special monetary measures adopted by the RMA, the lending institutions would have suffered enormous losses. Even so, several financial institutions including RICB suffered losses in 2020.

With the COVID-19 surging in the neighboring countries the prospects for Bhutan's economy in 2021 still looks grim. Until the entire region is fully vaccinated to reach the natural herd immunity, restrictions on the movement of goods & services and people will continue to impose limitations on the economic growth in the region. As a very small economy that is completely dependent on neighboring economies Bhutan's ability to emerge out of this horrible economic situation will be limited to how soon its neighbors recover from COVID-19.

#### **Operational and Financial Highlights**

The COVID-19 pandemic has impacted globally both on the health and economic fronts. Although Bhutan has been successful in addressing the public health challenges of the pandemic, the impact on the economy is serious. Bhutan is truly fortunate to have His Majesty The Druk Gyalpo leading at the forefront and providing invaluable guidance and leadership to effectively manage the crisis. Although the Druk Gyalpo's Relief Kidu (DGRK) provided interest payment support to the borrowers, the tourism and hospitality industry, in particular, have been greatly impacted. Further, allied sectors like manufacturing and construction including the construction of major hydropower projects are being hit hard. The year 2020 has been another challenging year for the company with the pandemic slumping economic growth. While the insurance business has been able to maintain a steady performance the credit business has been greatly impacted. Considering the financial distress of the

citizens and supplementing His Majesty's monetary relief measures the company absorbed a fifty percent interest waiver of Nu. 288.13 million to the borrowers for a period of three months. To reduce the economic impact of the pandemic the company also introduced various discount schemes for its Life and General Insurance policyholders to ensure that the insurance business remains afloat. In solidarity and as a token of gratitude to our frontline workers who are working tirelessly to combat COVID-19, the company offered a life insurance scheme of Nu.100,000.00 to those who may lose their lives fighting COVID-19. For the year 2020, the company have paid Nu. 300,000.00 as compensation under the life insurance scheme to our frontline families.

The General Insurance business continues to perform well during the year and has contributed Nu. 443.78 million to the profit despite challenges faced in the broader financial services market. The Life insurance business has achieved Nu. 1,921.24 million as premium income for the year 2020 an increase of 55% compared to last year. With NPL at around 43.11% at the end of 2020, resolving the long overdue and non-viable non-performing loans will continue to be the focus and priority for the company. As an important part of the Monetary Measures Phase II, the Government has also emphasized the need for an inter-governmental effort to resolve the pending NPLs and in promoting and ensuring clean new loan schemes during and after the pandemic period.

During the year 2020, the total impairment against loans and advances amounted to Nu. 960.20 million resulting in a loss of Nu. 628.17 million from the credit business. The increase in the non-performing loan is attributable to slump in economic growth and the borrowers being impacted by the pandemic. Absence of company rating and the global reinsurance market being impacted by the pandemic resulted to a reduction in the premium income thus, the reinsurance business also recorded loss.

This year, RICB's financial performance recorded a loss at Nu. 355.25 million compared to profit after tax adjustment of Nu. 263.48 million during the previous year. His Majesty's interest waiver kidu and loan repayment deferment greatly cushioned the crippling effects of COVID-19 on RICB's credit business. The loss is mainly contributed through the credit business owing to increased impairment despite the offset from the profit of General Insurance, Private Provident Fund, and Securities business. The total gross business income posted at Nu.5,896.59 million for the year.

The company generated profit of Nu. 81.82 million (Previous Year Nu. 253.00 million) as per the accounts prepared under GAAP where the provision against non-performing loans is accounted for as per the Prudential Rules and Regulations. All the regulatory compliance requirements are assessed as per the accounts prepared in line with GAAP.

#### **Significant Financial Indicator**

The financial statements for 2020 of the company have been prepared as per the BAS/IFRS.

Indicators	2020	2019
Profit Before Tax (PBT)	(497.10)	380.35
Total Turn over	5,896.59	6,096.45
Return on Core Equity	(25.38)	18.82
Earnings per share	(2.54)	1.88
Book Value per Share	23.63	25.59
Net-worth	3,307.56	3,582.21
Paid up Capital	1,400.00	1,400.00
Cash/Bank Balance	3,597.34	2,691.91
Balance Sheet	22,294.35	21,925.49

The gross interest earned during the year, including the interest from fixed deposits, amounts to Nu 2,248.72 million. The increase in the impairment of loans by Nu. 960.20 million during the year resulted in loss from the Credit Department. With the COVID-19 pandemic continuing to cause disruptions and the country's economy being impacted the NPL has deteriorated further during the year. The NPL ratio calculated as per the Prudential Rules and Regulation increased from 31.10% during the previous year to 43.11% for the current year requiring additional provision of Nu. 864.31 million including interest suspense of Nu. 380.42 million.

In spite of the turbulent year the insurance business continues to maintain steady performance and retain the market share mainly due to aggressive marketing and retaining of the existing clients. The net revenue from the general insurance business is Nu. 443.78 million which is transferred to the Income Statement of the Company. The net premium, after affecting the re-insurance premiums, fetched Nu.613.45 million a growth of 11% as compared to Nu 553.18 million in 2019. Correspondingly, the net claims after considering reinsurance recoveries posted at Nu 373.61 million. The overall net claim ratio during the financial year 2020 stands at 60.90% as against 54.12% in the previous year. The reinsurance business also contributed Nu. 303.11 million to the gross income of company through international reinsurance business accepted.

It is significant to note that life insurance has also recorded growth of 55% with the premium income of Nu.1,921.24 million compared to previous years. The contribution for Annuity business recorded at Nu. 173.42 million and Nu. 425.44 million from Private Provident Fund business.

#### **Business Income for the Period ended 31.12.2020**

Department	2020	2019
Interest Income (Credit)	1,868,295,360	2,207,108,907
Commission, Dividend & Others (Credit)	34,765,651	59,129,146
General Insurance Premium	1,072,246,622	1,050,135,582
Life Insurance Premium	1,921,241,949	1,242,535,271
Group Insurance Premium	80,812,350	80,947,440
Reinsurance Premium	303,115,098	881,845,607
Annuity Contribution during the year	173,427,098	87,378,600
PPF Contribution during the year	425,447,066	461,406,180
Rent & Others	12,129,967	15,645,054
Broker Commission	5,115,943	10,318,862
TOTAL	5,896,597,104	6,096,450,649

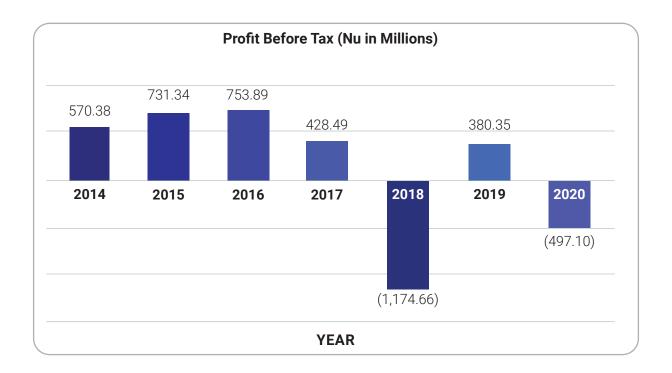
#### **Financial Performance for the Year 2020**

Particulars	2020 (Nu in Millions)	2019 (Nu in Millions)	Variance '20 &'19 %
Income			
Net Premium Earned	3,003.81	2,579.29	16%
Net Fee & Commission Income	70.33	162.73	(57%)
Net Interest Income	1,008.60	1,209.25	(17%)
Other Operating Income	21.81	32.78	(33%)
Total Revenue (I)	4,104.55	3,984.05	3%
Expenses			
Net Claims	3,160.38	2,323.42	36%
Other Operating Expenses (Net)	1,441.28	1,280.28	0.2%
Total Expenses (II)	4,601.67	3,603.71	23%
Profit Before Tax (I) - (II)	(497.10)	380.35	(189%)
Tax Expense	141.85	(116.86)	184%
Profit After Tax	(355.25)	263.48	(192%)
Earnings Per Share	(2.54)	1.88	(191%)
Book Value Per Share	23.63	25.59	(10%)
Net-worth of the Company	3,307.56	3,582.21	(10%)
Return on Core Equity (%)	(25.38)	18.82	(192%)

The net worth of the company as on 31.12.2020; was valued at Nu 3,307.56 million, and the book value per share recorded at Nu 23.63, due to decrease in reserves after transfer of loss. Considering the financial performance for the year the return to core equity recorded at negative figure of 25.38 compared to positive figure of 18.82 during the last financial year.

#### Performance Highlights (Gross Profit) from 2010 - 2020

	Year	Nu in Million	%
	2010	300.19	14.90
AS PER GAAP	2011	450.94	50.22
	2012	501.07	11.12
	2013	521.66	4.11
AS PER BAS/BFRS	2014	570.38	6.04
	2015	731.34	28.22
	2016	753.89	3.09
	2017	428.49	(43.16)
	2018	(1,174.66)	(374.13)
	2019	380.35	131.95
	2020	(497.10)	(230.70)



The company recorded consistent growth in the insurance business, accounting for 16% growth in premium income over the previous year. The interest income reduced by around 0.17% compared to the previous financial year. However, profitability could not be achieved owing to increase in the impairment loss on loans and advances.

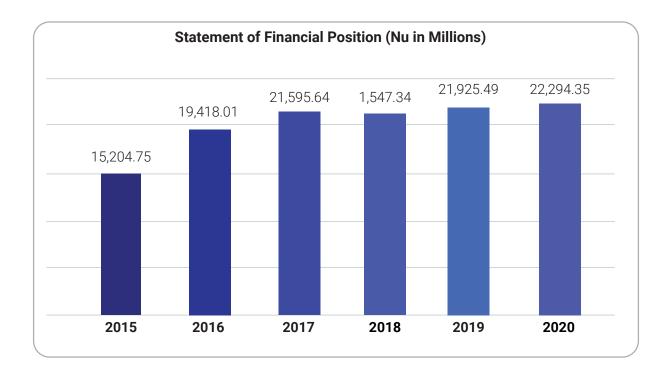
#### **Financial Position of the Company**

The total asset of the company has increased by 1.68% amounting to Nu 22.29 billion during the year, from Nu 21.92 billion in the previous financial year. The increase in the asset is mainly due to the increase in fixed deposits. The investment in equity had also gained on fair valuation considering the increase in the market price of the shares despite the adverse economic conditions.

The net insurance fund balance has increased to Nu 11.89 billion from Nu 10.24 billion in the previous year. The Corporation will not be paying any Corporate Income Tax for the financial year 2020 considering the carry forward of loss incurred during the financial year 2018.

#### **Growth in Statement of Financial Position**

	Year	Nu in Million	%
	2010	5,835.39	63.57
AS PER GAAP	2011	6,773.40	16.07
	2012	7,747.29	14.38
	2013	9,078.28	17.18
	2014	12,332.66	35.85
	2015	15,204.75	23.29
	2016	19,418.01	27.71
AS PER BAS/BFRS	2017	21,595.64	11.28
	2018	21,547.34	(0.22)
	2019	21,925.49	4.22
	2020	22,294.35	1.68



#### **Dividend and Transfer to Reserves**

The company has been directed not to make any dividend payments for the financial year 2020 as per the directive issued by RMA vide their letter no. RMA/DFRS/34/2.021/2647 dated February 24, 2021.

#### **Statutory Compliances**

#### **Royal Monetary Authority**

All the provisions of the Prudential Regulations of RMA have been complied with during the financial year except for Loan Exposure to Employees and Single largest borrower.

#### **Royal Audit Authority**

The Royal Audit Authority has inspected and audited the operations and performance of the company up to financial year 2019.

#### **Statutory Auditors**

M/s S. Jaykishan, Chartered Accountants (Firm registration number 309005E) was appointed as the Statutory Auditors of RICB for the financial year 2020 during the 45<sup>th</sup> Annual General Meeting held on October 23<sup>rd</sup> 2020.

#### **Company Registrar**

All the regulatory filings required as per the Companies Act of Bhutan have been made with the Registrar of Companies and no adverse comments have been noted.

#### **Corporate Governance**

The company has been complying with the principles of good corporate governance in accordance with the applicable laws and regulations to publicly listed companies. The Company endeavors to achieve operational excellence and positive customer experience in every sphere of business operation through constant awareness about its responsibility in relation to stakeholders, customers, government, employees and society at large. The Board regularly monitors the Company's corporate governance practices in full compliance with the requirements of the Companies Act of Bhutan 2016, Rules Governing Official Listing of Shares and Corporate Governance Rules and Regulations 2020. The Company has various committees which have been constituted as a part of the best corporate governance practices and are in compliance with the requirements of the relevant provisions of applicable laws and statutes. The Committees deliberate and decide on the issues falling within their terms of reference and make recommendations to the Board wherever necessary. The company has following committees of the Board:

- 1. Board Audit Committee comprising of three directors and chaired by Mr. Bhanu B. Chhetri, an Independent Director. The committee convened seven meetings during the year. All the members attended the meetings convened during the year.
- 2. Board Risk Management Committee comprising of three directors and chaired by Dasho Kunzang Wangdi, a Non-Executive Director. The committee held six meeting during the year and all the members attended the meetings.
- 3. Board Human Resource and Governance Committee comprising of four directors and chaired by Mr. Dupthob Wangchug, a Non-Executive Director. The committee was established during the year and held one meeting. All members of the committee attended the meeting.

#### **Composition of the Board of Directors**

Our company has an appropriate mix of executive, non-executive and independent directors on our Board. This helps to maintain its independence and clear delineation of functions of governance and management.

As on 31<sup>st</sup> of December 2020, the Board of Directors consisted of 7 members with a wide range of knowledge and experience in compliance with the Corporate Governance Rules. With the completion of Ms. Karma Choden's tenure as a Director, Mr. Bhanu B. Chhetri was appointed as an Independent Director to the Board. Two of the Directors are Independent Directors to ensure that the interest of the minority shareholders is protected and to provide balanced views during Board's deliberations. During the year the Board convened 8 meetings. The names of the Directors and the details of their attendance at the Board Meeting are set out as below:

Name of the Member	No of Board Meetings Attended
Dasho Wangchuk Dorji	8 of 8
Dasho Kunzang Wangdi	8 of 8
Dupthob Wangchug	7 of 8
Bhanu B. Chhetri	2 of 2
Ugyen Wangdi	8 of 8
Sangay Tenzin	8 of 8
Karma	8 of 8
Karma Choden (Resigned during the 45th AGM)	6 of 6

#### **Risk Management**

The Risk Management Division (RMD) was formed in the year 2019 both as RICB's initiation on structural changes to achieve operational efficiency, strengthen financial soundness and institutional integrity along with being mandated by the Royal Monetary Authority (RMA) of Bhutan. With the objective to exercise fundamental standards for risk management practices and help improve financial soundness and stability of the company, risk management at RICB aims towards being embedded as an integral part of its corporate governance arrangements and business processes.

As part of the organizational framework in delivering continuous improvement and promote better risk culture at all levels of the RICB's line of business, risk management process at the RICB primarily began through development of Key Risk Indicators with set Tolerance Limits. Since then, it has evolved into a systematic approach in identification, evaluation and control of those risks which could endanger the assets or financial and organizational wellbeing.

RICB follows the 3 lines of defense risk governance model with an adequate oversight framework across all operations containing a key rule that no business can rescind its responsibility for risk management. The first line of defense comprising of the business management are the risk owners responsible for day-to-day risk management. The Risk Management Division as second line of defense supports the Board and its committees by developing risk management policies, systems and processes to facilitate a consistent approach to the identification, assessment and management of risks. The third line of defense comprises of internal audit function that provides assurance to the Board and its committees that the developed Risk Management Framework has been complied with and is operating effectively.

To help make informed policy decisions and take early action to prevent or mitigate triggers that affect the efficiency of the company, effective and efficient risk reporting are maintained in the risk registers while deviation is monitored through the Risk Mitigation Planning Strategies recorded periodically by the Risk Officers appointed from each line of business.

The Enterprise Risk Management of RICB has incorporated procedures embracing best practices of ISO 31000 and and in fulfilment of the requirement of the RMA's CGRR 2020.

#### Challenges

The unexpected COVID-19 crisis brought enormous challenges of the like we have never witnessed in the past. Due to the pandemic, every model or process in the operations of the company had to be recalibrated. In the post pandemic scenario, predictability on important factors such as revenue, profitability and non-performing assets and asset quality will become challenging. With this uncertainty, the company have been bracing to run a tight ship in lending as well as liability management. COVID-19 also greatly enhanced volatility, uncertainty, complexity and ambiguity (VUCA). While the whole world is dealing with VUCA small countries like Bhutan are particularly vulnerable to it. Even so, we are hopeful that RICB management's relentless efforts at reducing its NPL will help bring RICB back to a profitable and a prosperous enterprise. While challenges continue, the 'new normal' is all about accelerating consumer behavioral shift and preferences. As the world contends with COVID-19, we are reimagining and visualizing our tomorrow, and thinking ahead on how to thrive in a new reality and how to maintain productivity in a highly remote environment. Hence, there is an urgent imperative to reimagine our business and position ourselves with agility to succeed in the new environment. With the influx of digital technologies, we are building a work environment that is truly fit for the future. We are making critical choices and reinventing the work environment with the help of technology.

#### **Future Outlook**

We look forward to future years with faith in our management and a strong sense of resolve to overcome any crisis. By leveraging technology, we aim to improve our margins through low cost of fund and reduction in operational expenses, and thus increase profitability. We are working to bring about optimal returns on our resources, reduce the overall weighted average cost of funds, improve our net interest margins and recovering our NPAs. The monetary measures and moratorium provided by His Majesty and Regulators are also giving us the breathing room to improve our NPAs and asset quality. With the customer at the center of our core strategy, we have embarked on a journey to make RICB a futuristic and tech driven company, offering the best customer experience. The primary focus of our five-year roadmap that we are currently drafting aims for a return on equity of 30% every year. This will be achieved through a combination of optimal business process management,

rebalancing of our products and services to achieve the highest possible returns, using technology as a primary enabler, improving operational efficiency to improve productivity, using talent as the primary resource of the company, and building an enterprise with high ethical and professional standards. We remain poised for better times ahead, paving the way for a sustainable future through our resilient performance.

The Board and the management commit to improve RICB's performance and wellbeing.

#### Acknowledgement

On behalf of the Board of Directors, and on my own, I thank all our business partners and valued clients, for enduring confidence and faith in the Board and management. The Board extends our heartfelt gratitude to His Majesty for the selfless support, guidance and compassion during these challenging times to the entire nation. The Board also places on record its deep appreciation to the Royal Government and its various agencies for continued support and cooperation provided to the Royal Insurance Corporation of Bhutan Limited (RICBL). In particular, I thank the Royal Monetary Authority of Bhutan, the Royal Audit Authority of Bhutan, the Registrar of Companies, Royal Securities Exchange of Bhutan and the Department of Revenue and Customs for their continued support. The Board also extend our appreciation to the outgoing Director Ms. Karma Choden for her guidance and support to the company for the last three years.

The Directors are also pleased to convey their sincere appreciation to all our agents who are our 'feet on the street' and reinsurance partners and surveyors in India.

I congratulate the CEO, management and staff of RICB for their hard work and dedicated service rendered during the year against all odds. I extend my good wishes for the success of the corporation in the years ahead.

Tashi Delek

(Wangchuk Dorji)

Chairman on behalf of Directors

# SENIOR CITIZEN

Supposing a baby boomer, Jangchub Dorji, 64, takes our Senior Citizen Plan for a Sum Assured (SA) of Nu 100,000 on 20 years term.

His life policy will work out as:

Monthly Premium Nu 552

**Yearly Premium** Nu 552 X 12 = 6,624

Maturity Benefits

Nu 8,000 (Bonus) x 20 years = Nu 160,000 + Nu 100,000 (SA) = Nu 260,000

**Death Benefit** 

Nu 100,000 (SA) or the Premium, whichever is higher

Eligibility: Age 55 - 70 years
SA: 100,000 - 1,000,000
Term: 5 - 20 years

Call us @1818



Suite # 2D, 2E & 2F 12, Ho-chi-minh Sarani, Kolkata - 700 071 Phone: (033) 4003-5801, Fax: (033) 4003-5832

E-mail: info@sjaykishan.com

#### INDEPENDENT AUDITOR'S REPORT

#### TO THE SHAREHOLDERS OF ROYAL INSURANCE CORPORATION OF BHUTAN LIMITED

#### **Qualified Opinion**

We have audited the financial statements of Royal Insurance Corporation of Bhutan Limited (referred to as "the Corporation"), which comprise the statement of financial position as on December 31, 2020, Income statement and the Statement of Comprehensive Income, Statement of Changes in Equity and Statement of Cash Flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies. The accounts or returns of unaudited twenty six Branches not visited by us have also been incorporated in the financial statements.

In our opinion, except for the effects of the matter described in the Basis for Qualified Opinion section of our report, the accompanying financial statements present fairly, in all material respects, the financial position of the corporation, of its financial performance and its cash flows for the year then ended in accordance with Bhutanese Accounting Standards (BAS/BFRS).

#### Basis for Qualified Opinion

- (a) Note no. 44(d) to the financial statements, regarding Reserves for Accepted amounting to Nu. 23,530,033 (Previous Year Nu. 5,539,951) in respect of reinsurance business is pending reconciliation with the reinsurance partners, against which eventual adjustment are not ascertainable at this stage, therefore, impact on the financial statements, if any, cannot be commented upon.
- (b) Note no. 44(a) to the financial statements, regarding pending confirmation/reconciliation of balances and non-receipt of statement of account of both receivables and payables from/to various re-insurers aggregating to Nu. 457,779,074 (Previous Year Nu. 468,878,334) and Nu. 317,569,793 (Previous Year Nu. 221,173,649) respectively. Claims payable under reinsurance business aggregating to Nu. 577,951,369 (Previous Year Nu. 219,635,129) are also pending confirmation/reconciliation with the re-insurance counterparty. Against these items eventual adjustment are not ascertainable at this stage, therefore, impact on the financial statements, if any, cannot be commented upon

We conducted our audit in accordance with International Standards on Auditing (ISAs). Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Statements section of our report. We are independent of the Corporation within the meaning of IESBA Code and have fulfilled our other responsibilities under those relevant ethical requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our qualified opinion.



#### **Key Audit Matters**

Key audit matters are those matters that, in our professional judgement, were of most significance in our audit of the financial statements of the current period. These matters were addressed in the context of our audit of the financial statements as a whole and in forming our opinion thereon, and we do not provide a separate opinion on these matters.

#### Why the matter was determined to be a Key Audit How the matter was addresses in the audit Matter

#### 1. Valuation of technical provisions

The estimation of liabilities arising from insurance contracts such as unearned premium reserve, deferred commission reserve, incurred but not reported reserve, deferred acquisition cost reserve as disclosed in the financial statements, involves a significant degree of judgement. These liabilities are based on the pattern of risk distributions over coverage period, the best-estimated ultimate cost of all claims incurred but not settled at a given date, whether reported or not, together with the related claims handling costs and persistency (including consideration of policyholder behavior). Actuarial computations have been used to determine these provisions. Underlying these computations are a number of explicit or implicit assumptions relating to the expected settlement amount and settlement patterns of claims. Since the determination of such a provision requires the expertise of an external valuation expert who incorporates significant assumptions, judgements and estimations, the valuation of these liabilities was significant to our audit.

#### We assessed management's calculations of the technical reserves by performing the following procedures:

- Using our specialist team members, we applied our industry knowledge experience, and we compared and the methodology, data, models and assumptions used against recognized actuarial practices;
- Understood and tested the governance process in place to determine the insurance contract liabilities, including testing the associated financial reporting control framework; and
- We also evaluated the methodology and assumptions or performed a diagnostic check to identify and follow up any anomalies.

- 2. Recoverability of insurance receivables from policy holders, insurance companies and reinsurance companies
  - The Corporation in its normal course of business is exposed to risks of non recoverability from policyholders, insurance companies and reinsurance companies due to disputes / litigations or due to deterioration of financial conditions of the counter party. Management's related provision is subjective and is influenced by assumptions concerning the probability of default and probable losses in the event of default.

We reviewed the past trend of actual amounts written off and the credit ratings of the counter parties (where available) to assess the provision held as at year-end. We also discussed with management and reviewed correspondence, to identify any disputes and assessed whether such matters had been considered in the bad debt provision.



### 3. Impairment of loans and advances to customers and other parties

The allowance of loan losses are significant as they represent a substantial amount of impairment recognized in Balance Sheet. The same is considered as a KAM since it relates to an accounting estimate which implies a high level of judgement on part of the management and are requirements in applicable BAS/BFRS, Royal Monetary Authority Directions and other relevant regulations.Impairment of loans advances tocustomers and others are either calculated on individual basis or a collective basis. The Corporation had established a policy to perform an assessment, at the end of reporting period, of whether a financial instrument's credit risk has increased significantly since initial recognition, by considering the change in the risk of default occurring over the remaining life

of the financial instrument. Models were used for this purpose, considering the similarity of credit risks and applying key assumptions such as, historical loss experience, loss identification period for incurred but unidentified impairment losses, macroeconomic factors, and special considerations for high risk products and geographical locations in the calculation methodology. Management assessed these key assumptions on a periodic basis, and made adjustments.

- operating effectiveness of the relevant controls over the impairment assessments and impairment allowance computations for loans and advances to customers and other parties, including review and approval of results of credit reviews on impaired loans, the periodic revaluations of collateral, the estimation of future cash flows for impaired loans, and the collective impairment computations (including the selection and changes of models, data inputs and key assumptions and changes thereof used in the computations).
- We performed independent credit reviews of selected samples, considering the credit profiles of the related borrowers, guarantors and the collateral, as well as external evidence and factors, to ascertain whether management's identification of impaired loans was appropriate.
- For those loans and advances to customers and other parties which were assessed by management on a collective basis for impairment losses, we conducted independent testing on the appropriateness of the design and logic of the models employed by management. We tested the migration model for corporate loans and the roll rate models for personal loans, respectively, including completeness of the source data, appropriateness of the key assumptions, and mathematical accuracy of the calculations.



#### 4. Future performance of the Corporation

The extent to which the COVID-19 pandemic will impact the Corporation's financial performance and position will depend on future developments, which are highly uncertain.

Our audit procedures considered the guidance laid down by the 'ICAI Accounting & Auditing Advisory March 2020 - Impact of Corona virus on Financial Reporting and the Auditors Consideration' highlighting few important areas which require particular attention in respect of the audit of the financial statements for the year 2020 including:

- Impairment of Non-financial Assets;
- Impairment Losses (ECL, Bad-debts etc.);
- Going Concern Assessment;
- Post Balance Sheet Events;
- Presentation of Financial Statements;
- Changes in Internal Controls;
- External Confirmations; and
- Audit evidences through electronic mode.

We considered the above guidance and appropriately applied to our response to modification of our audit procedures to obtain sufficient appropriate audit evidence on the significant audit areas and reached appropriate conclusions thereon.

#### 5. Impact of COVID 19 on Audit

Due to outbreak of pandemic COVID 19 we could not carry out normal audit procedures and whole audit was carried out using "Work From Home" approach. This is considered as Key Audit Matter, since alternate audit procedures were performed for carrying out audit.

Due to "work from home" approach adopted, we followed following audit procedures:

- Installation of Anydesk and other application on laptop of team members
- Various data and confirmation were received either electronically through email or through data sharing on drive.
- For various audit procedures, reliance was placed on scanned copies of original document shared with electronically.
- Interview/ discussion with client via video conferencing/ call conferencing and other verbal communications.



# Responsibilities of Management and Those Charged with Governance for the Financial Statements

Management is responsible for the preparation and fair presentation of the financial statements in accordance with Bhutanese Accounting Standards (BAS/BFRS) and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is responsible for assessing the Corporation's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Corporation or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the Corporation's financial reporting process.

### Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with BAS/BFRS will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Our additional responsibilities are provided in **Annexure I.** 

### **OTHER MATTERS**

Corporation has 27 branches, out of which 26 branches were not visited by us, accounts of 26 branches as prepared by the management have been incorporated in the financial statements.

Our opinion is not modified in respect of these matters.

### **Report on Other Legal and Regulatory Requirements**

As required by Section 266 of the Companies Act of Bhutan, 2016 (the Minimum Audit Examination and Reporting Requirements), we give in the Annexure II, a statement on the matters specified therein to the extent applicable.

As required by Section 265 of the Act, we report that:

a) We have obtained, except for matters described in the Basis for Qualified Opinion section, all the information and explanation, which to the best of our knowledge and beliefs were necessary for the purposes of our audit.

Annual Report 2020



- b) Except for the effects of matter described in the 'Basis for Qualified Opinion' paragraph above, in our opinion, proper books of account as required by law have been kept by the Corporation so far as appear from our examination of the books, proper returns adequate for purpose of our audit have been received,
- c) The Statement of Financial Position, Income Statement, Statement of Comprehensive Income, Statement of Changes in Equity and Statement of Cash Flows dealt with by this report are in agreement with the books of accounts.
- d) Based on the information, explanation and management representation received during the course of our audit, the company has complied with all the applicable and relevant legal and regulatory requirements, except for the effects of the matter described in the 'Basis of Qualified Opinion' paragraph above.

For S. Jaykishan Firm Registration Number: 309005E Chartered Accountants

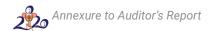
KOLKATA

Ritesh Agarwal Partner Membership No. 062410

Place: Kolkota

Date: 21st day of July, 2021

UDIN: 21062410 AAAA JA 7887



### **ANNEXURE I TO AUDITOR'S REPORT**

## **Responsibilities for Audit of Financial Statements**

# (Audit Report of Royal Insurance Corporation of Bhutan Limited for the year ended on 31st December, 2020)

As part of an audit in accordance with ISAs, we exercise professional judgment and maintained professional skepticism throughout the audit. We also:

Identify and assess the risk of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain evidences that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omission, misrepresentations, or the override of internal control.

Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Corporation's internal control.

Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the management.

Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on Corporation's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, tomodify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our audit's report. However, future events or conditions may cause the Corporation to cease to continue as a going concern.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

For S. Jaykishan Firm Registration Number: 309005E Chartered Accountants

KOLKATA

Ritesh Agarwal Partner Membership No. 062410

Place: Kolkota
Date: 21st day of July, 2021

UDIN: 21062410 AAAA JA 7887

# ANNEXURE II TO AUDITOR'S REPORT MINIMUM AUDIT EXAMINATION AND REPORTING REQUIREMENTS

[Referred to our Auditor's Report of even date to the Members of Royal Insurance Corporation of Bhutan Limited on the financial statements for the year ended on 31st December' 2020]

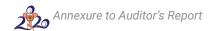
### **GENERAL**:

- a. The Corporation adhere to the corporate Governance Guidelines and Regulations as applicable to them.
- **b.** As observed during the course of audit, the Corporation pursue a prudent and sound financial management practice in managing the affairs of the Corporation.
- c. The financial statements are prepared in accordance with the Bhutanese Accounting Standards issued by the Accounting and Auditing Standards Board of Bhutan (AASBB).
- d. The proper books of accounts have been maintained and financial statements are in agreement with the underlying accounting records.
- e. The adequate records as specified under Section 228 of the Companies Act of Bhutan, 2016 have been maintained.
- f. The mandatory obligations social or otherwise, if any, entrusted are being fulfilled.
- g. The amount of tax is computed correctly and reflected in the financial statements.

#### TO THE EXTENT APPLICABLE IN THE CASE OF FINANCE AND INVESTMENT COMPANY

- 1. The Corporation has maintained Property, Plant & Equipment (PPE) Register showing full particulars including quantitative details and situation of PPE. As explained to us, the fixed assets have been physically verified by the management during the year in a phased/periodical manner, in all branches and head office, which in our opinion is reasonable having regard to size of Corporation and nature of its assets. In some cases, the impact of discrepancies noted in the physical verification has not been given in the accounts as the same, as informed, are under reconciliation, however, considering the nature of discrepancies, as explained to us, there will be no material impact on the accounts.
- 2. The Corporation during the year 2019 has revalued land and building of the Property, Plant & Equipment (PPE) refer Note no. 22 & 23.ii of the financial statement.
- 3. The Corporation has borrowed money from various organizations and the terms and conditions of such loans are, prima facie, not prejudicial to the interest of the Corporation. According to information and explanations provided to us, there is no Company under the same management.
- 4. The Corporation, in normal course of its operations, has granted loan to operations.

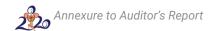
Annual Report 2020



firms or other parties wherein the rate of interest and the other terms and conditions of loans availed are not, prima facie, prejudicial to the interest of the Corporation. According to the information and explanations provided to us, the Corporation has granted loans to companies under the same management, but the same are not prejudicial to the interest of the Corporation.

- 5. During the financial year the Royal Government and the Royal Monetary Authority provided relief to the borrowers through interest payment support and deferment of loan repayments. The interest on loans were fully waived off for 6 months from April till September and 50% interest waiver from October till December. The 50% interest waiver for three months (April – June) was borne by the company and the 50% interest waiver was paid by the Government. Following 100% interest waiver from July - September and 50% interest waiver from October - December was paid by the Government. The monetary measure also relieved the borrowers from loan repayment from April 2020 till June 2021. The company was required to consider the overdue days of the loans as on 31st March 2020 for the purpose of loan impairment. Accordingly certain parties in which cases, the outstanding loan balances as on 31st March 2020 comprising of principal and interests, are considered as non-performing assets as per Prudential Regulations 2017 of the 'Royal Monetary Authority of Bhutan' and for which accrued interest as recognized have been reversed and provisioning for impaired loan or advances have been done in accordance with BFRS-9.. The Corporation has provided Nu. 3,982,884,839 (P.Y Nu. 3,022,677,112) towards provision of Impaired Loans or advances in accordance with BFRS-9, as against Nu. 4,784,325,516 (P.Y Nu. 4,274,261,380) provided as per RMA Prudential Norms excluding Interest in Suspense of Nu. 1,379,335,168 (P.Y Nu. 998,906,892). As explained to us implementation of BFRS-9 was conducted by the Corporation. Further, we cannot comment on the compliances of other conditions mention in prudential norms related with identification of non-performing assets due to the worsened of debtor's financial position and declining trend in borrower's conditions due to non-availability of information with the Corporation.
- 6. The advances to officers/staff are generally granted in keeping with the applicable provisions of service rules and no excessive/frequent advances are generally granted and accumulation of large advances against any particular individual is generally avoided.
- 7. In our opinion and according to the information and explanations given to us in course of the audit, the Corporation has generally established reasonably adequate system of internal controls to ensure completeness, accuracy and reliability of accounting records, to carry out the business in an orderly and efficient manner, to safeguard the assets of the Corporation as well as to ensure adherence to the applicable rules / regulations and systems and procedures. However, loan appraisal, processing, claim settlement, bank reconciliation and internal control requires periodical review and improvement especially in view of the fact that fraud/ embezzlement of funds have taken place as disclosed in the note no. 40 to the financial statement.



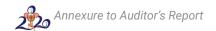


The following is required as per Prudential Regulation 2017 w.e.f. Jan'18, which is not done:

A. Internal Audit department does not keep a track of ensuring compliances relating to policies, resolutions and rules approved by the Board of Directors of RICB.

- B. Internal audit team does not keep a track of compliances of relevant laws, regulations and notifications issued by RMA.
- C. Transfer of unpaid dividend for more than 10 years to RMA under Abandoned Property Rules and Regulations.
- 8. In our opinion and according to the information and explanations given to us, having regard to the exception that some of the items purchased are of special nature and suitable alternative sources do not exist for obtaining comparable quotations thereof, there is an adequate system of competitive bidding, commensurate with the size of the Corporation and the nature of its business, for the purchase of goods and services including plant and machinery, equipment and other assets. Since, the Corporation is in insurance business and financial services, it is not engaged in the purchase of stores and raw materials and sale of goods.
- 9. The transactions entered into by the Corporation wherein director(s) are directly or indirectly interested are not prejudicial to the interest of the shareholder and Corporation. Further, records under Section 228 of the Companies Act of Bhutan, 2016 are updated by the Corporation.
- 10. As informed to us, the Corporation, in general, has a system of ascertaining and identifying unserviceable or damaged stores and loss, if any, on the sale of the same, which are duly accounted /charged in these accounts.
- 11. The Corporation is maintaining reasonable records for sale and disposal of realizable scrap.
- 12. Based on test verification of the records and as per the information and explanations given to us, in our opinion, the corporation is regular in depositing its rates and taxes, provident fund and other statutory dues with the appropriate authorities. Further, the corporation tax was found to be adequately computed in accordance with the current applicable Taxation laws and has been appropriately disclosed in the financial statements.
- 13. According to the information and explanations provided to us and so far it appears from the examination of the books, there were no undisputed amounts payable in respect of rates and taxes, provident fund, and other statutory dues as on the last day of Financial Year 2020.

14. During the course of our examination of the books of account carried out in some lance



with the generally accepted auditing practices, we have neither come across any personal expenses (other than contractual and/or as per customary business practices), which have been charged to the Income Statement nor have we been informed about such cases by the management.

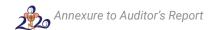
- 15. According to information and explanation given to us, in our opinion, the credit policy of the Corporation is reasonable and proper credit rating is carried out for its customers.
- 16. The Corporation is engaged in insurance business and its system of screening commission agents is generally adequate, although the Corporation is yet to formulate a structured documented procedure to this effect. The agency commission structure is in keeping with the industry norms/ market conditions, as we have been given to understand by the management. As informed to us, the Corporation has, in general, a system of evaluating performance of each agent on a periodic basis.
- 17. There has been, in general, a reasonable system for continuous follow-up of receivables for recovery of its outstanding amounts but the same offers further scope for improvement. Also, age- wise analysis of outstanding amounts is generally not been carried out for management information and follow-up actions.
- 18. On the basis of examination of the books of account and according to the information and explanations provided to us, the management of liquid resources particularly cash/bank and short term deposits, etc., are prima-facie appears to be adequate and as such no excessive amounts are lying idle in non-interest bearing accounts. Withdrawals of loan amounts are made after assessing the requirements of funds from time to time and no excess amount is withdrawn leading to avoidable interest burden on the Corporation.
- 19. Based on the information and explanations / representations given to us and on the basis of the examination of the books of accounts in accordance with the generally accepted auditing practices, the activities carried out by the Corporation are lawful and intra-vires to its Articles of Incorporation.
- 20. The Corporation has a system of approval of the board for all capital investment decisions and investment in new projects are made only after ascertaining the technical and economic feasibility of such new ventures.
- 21. According to the information and explanation given to us, there has been an effective budgetary control system for the Corporation, as a whole.
- 22. In our opinion and to the extent revealed by our examination, the details of remuneration, commission and other payments made in cash or in kind to the Board of Directors including the Managing Director or to any of their relatives by the Corporation, directly or indirectly, are disclosed. The details of remuneration of the directors of the Corporation are disclosed in the Note no. 38.3.3 to the financial statements.

- 23. In our opinion and on the basis of examination of books and records, generally the directives of the Board issued have been complied with.
- According to the information and explanations given to us, the officials of the corporation have not transmitted any price sensitive information, which are not made publicly available, unauthorized to their relatives/ friends/ associates or close persons which directly or indirectly benefit themselves. We have, however, relied on the management assertion on the same and cannot independently verify the same.

#### IN THE CASE OF FINANCE AND INVESTMENT COMPANY

- 1. The minimum audit examination and reporting requirements considered clause no. 1-2, 12-15, 17-20, 23-25, 29-35, 37-41 from the manufacturing, mining or processing company requirement, as found relevant and applicable to finance and investment company is disclosed above.
- 2. In our opinion and on the basis of examination of books and records, adequate documents and records are generally maintained in respect of loans and advances and those agreements have been drawn up and timely entries have been made therein.
- 3. In our opinion and on the basis of examination of books and records, proper records of the transactions have been maintained by the Corporation which have been timely updated for investments made in equity shares of the companies, both quoted and unquoted.
- 4. In our opinion and on the basis of examination of books and records, reasonable records are generally maintained for funds collected from depositors and for interest payment.
- 5. In our opinion and on the basis of examination of books and records, the Corporation follows the accounting policy of making provisions for diminution, other than temporary, if any, in the value of investment in shares.
- 6. In our opinion and on the basis of examination of books and records, the Corporation has generally complied with the requirements of Financial Services Act, 2011, Prudential Regulations 2017, BAS & BFRS, The Companies Act of Bhutan 2016 and other applicable laws, rules and regulations and guidelines issued by the appropriate authorities. In our opinion and according to the information and explanations furnished to us, the requirements prescribed by the 'Royal Monetary Authority' relating to provisioning for the non-performing assets including loans and advances have been complied with generally except in respect of the sector and group exposure provisioning requirements as relaxation has been given by Royal Monetary Authority vide letter no. RMA/DFRS/34/2020-2021/2109 dated 05th March, 2021.





- 7. On the basis of examination of books and records, recognition of interest income in respect of non-performing assets has been deferred in terms of Prudential Regulations 2017.
- 8. According to the information and explanations provided to us, assets hypothecated against loans and advances, the Corporation, in general has a system of performing physical verification, proper valuation and execution of mortgage deeds at disbursement stage and the corporation also insures that at that stage such assets are free of any prior lien or charges. However, there is scope for improvement with regard to the same.
- 9. According to the information and explanations given to us, the Corporation has, in general, a system of monitoring of projects for which loans have been provided to ensure that loan amounts are used for the specified purposes and project activities are progressing satisfactorily. However, in case of loans where there is moratorium period for payment of principal and gestation of interest, the branch need to keep a register to keep track of progress of project, timely disbursement request by customer, cost overrun, site inspection at regular interval may be quarterly/ half yearly or annual for individual projects, when the loan or interest moratorium of gestation is ending.
- 10. According to the information and explanations given to us, the Corporation, in general, has a system of disposing assets taken over through open auction/sealed bids.
- 11. The Corporation, in general, has the system for carrying out proper analysis before permitting re-phasing/rescheduling of loans (including non-performance loans). On the basis of examination carried out in accordance with the generally accepted auditing procedures and based on the information and explanations provided by the management to us, re-phasing has generally not been permitted in respect of non-performing loans.
- 12. On the basis of examination carried out in accordance with the generally accepted auditing procedures and based on the information and explanations provided by the management to us, the Corporation, in general, has the system to ensure that additional loans are not granted to those who have defaulted in repayment of previous advances.
- 13. According to the information and explanations given to us, the corporation has written off a loan amounting to Nu. 968,265 during the year.

#### IN CASE OF OTHER SERVICE SECTOR COMPANIES

- 1. According to the information and explanations given to us, the Corporation maintains a reasonable system of costing to ascertain the cost of its services and enable it to make proper pricing decisions for its services.
- 2. In our opinion and based on the examination of books and records, proper records are kept for inter unit transactions/ services and arrangement for services made with other agencies engaged in similar activities.

3. According to explanation and information provided to us, the corporation has not acquired any machinery/equipment on lease or leased out to others.

### COMPUTERISED ACCOUNTING ENVIRONMENT

- 1. According to the information and explanations provided to us, the organizational and system development controls and other internal controls are generally adequate commensurate with size and nature of computer installations except at few instances which has been reported elsewhere.
- 2. According to information and explanations provided to us, back-up is stored at third party location. The back-up, restoration process and other safeguard measures appear to be adequate.
- 3. The Corporation has a Disaster Recovery Plan (DRP) in place commensurate with the size and nature of business of the Corporation.
- 4. The operational controls in the Corporation are generally adequate to ensure correctness and validity of input data and output information.
- 5. According to the information and explanations given to us, measures to prevent unauthorized access to the computer installation and files are adequate.
- 6. Tracking of NPA is half manually and half system driven. It is advisable to make a module as per RMA prudential norms so that the entire system of NPA tracking becomes system driven. As informed by the management, only additional provisioning is done manually and all other financial institutions are doing the same in Bhutan and also it requires approval from the RMA for the same.

### **OTHER REQUIREMENTS:**

#### 1. Going Concern:

On the basis of the attached Financial Statements as at 31st December, 2020 and according to the information and explanations given to us, the financial position of the corporation is healthy and we have no reason to believe that the Company is likely to become sick in the near future.

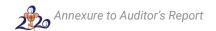
### 2. Ratio Analysis:

Financial and Operational Results of the Corporation has been given in **Exhibit - A** to this report.

3. Compliances with the Companies Act of Bhutan, 2016

According to the information and explanations given to us by the management and based on a Compliance Checklist completed by the Corporation Officials, the Corporation has generally complied with the provisions of the Companies Act of Bhutan, 2016. Details are given in Exhibit - B to this report.

Annual Report 2020



# 4. Adherence to Laws, Rules and Regulations

Audit of the Corporation is governed by "The Companies Act of Bhutan, 2016" and the scope of audit is limited to examination and reviews of the financial statement as produced to us by the management. In the course of audit, we have considered the compliance of provision of the said Companies Act. The Corporation does not have a comprehensive Compliance Reporting and Recording System as regards adherence to all laws, rules and regulations, systems, procedures and practices. Under the circumstances, we are unable to comment on the compliance of the same by the Corporation during the year 2020.

Further, the corporation are under process to comply with the disclosure requirements as mention in "Abandoned Property Rules and Regulations" for the year 2020.

KOLKATA

For S. Jaykishan Firm Registration Number: 309005E Chartered Accountants

Ritesh Agarwal Partner Membership No. 062410

Place: Kol Rota

Date: 21st day of July, 2021

UDIN: 21062410 AAAA JA 7887



S. Jaykishan Chartered Accountants

# Compliance Checklist: (Extracts from the Companies Act of Bhutan 2016) Exhibit- B

# **INCORPORATION OF COMPANY & MATTERS INCIDENTAL THERETO**

No.	Ss.		YES	NO	NA	REMARKS
1	28	Changes to Articles/Approval		No.		
2	47	Change of name/Approval			N.A.	
3	123	Increase or consolidation of share capital		No.		
4	124	Reduction of share capital			N.A.	
5	82	License Copy and Share Certificate filing			N.A.	
6	107	Public offer of shares & Debentures-ROC Approval			N.A.	

		MANAGEMENT & ADMINISTRATION			
7	217	Registered Office of Company	Yes		
8	221	Publication of name by Company	Yes		
9	241	Financial Year of Companies as of 31st Dec.	Yes		
10	245	Financial Statements to follow BAS	Yes		
11	267	Annual Return Submission	Yes		
12	177	Annual General Meeting (Minutes)	Yes		
13	180	Extraordinary General Meeting (Minutes)		N.A.	
14	185	Notice for calling general meeting	Yes		
16	190	Chairman of meeting	Yes		
17	192	Representation of corporations at meetings	Yes		
18	193	Ordinary and special resolutions (Minutes)	Yes		
19	195	Minutes of Annual General Meeting and Board Meetings (maintained ss.195-198)	Yes		
20	199	Declaration and payment of dividend(199-209)	Yes		
21	232	Books of account to be kept by company	Yes		
22	238	Inspection of Books of account	Yes		
23	244	Annual Accounts & Balance Sheets	Yes		
24	247	Filing of Balance Sheets etc. with the Registrar	Yes		
25	249	Board's report (signed by Chairman) (249 & 250)	Yes		





26	252	Appointment and removal of Auditors	Yes			
27	260	Resignation of Auditors from office (Annual Resignation)	Yes			
28	266	Auditing standards (Audit using Auditing Standards issued by AASBB)	Yes			
29	133	Number of directors	Yes			
30	134	One third of all Public Companies shall be independent	Yes			
31	138	(Minimum No. & retirement on rotation)	Yes			
32	139	Additional directors			N.A.	
33	140	Consent to act as directors	Yes			
34	141	Certain persons not to be appointed as Directors	Yes			
35	142	Resignation by a director	Yes			
36	143	Removal of directors			N.A.	
37	146	Board meetings	Yes			
38	152	General powers of the board	Yes			
39	156	Restriction on powers of Board	Yes			
40	210	Appointment of Chief Executive Officer			N.A.	
41	213	Company Secretary required in all Public Companies	Yes			
42	414	Appointment of selling or buying agents	Yes			
43	157	No loans to directors (only for Public Co.)		No		
44	53	Inter-corporate investments	Yes			
45	161	Standard of care rquired by directors	Yes			

		STATUTORY RECORD AND INSPECTION			
46	228	Statutory record and inspection	Yes		
	(a)	Register of buy-back of shares		N.A.	
	(b)	Register of transfers	Yes		Soft Copy
	(c)	Register of charges	Yes		Soft Copy
	(d)	Register of inter-corporate loans	Yes		Soft Copy
	(e)	Register of inter-corporate investments	Yes		Soft Copy
	(f)	Register of contracts in which directors are interested	Yes		Soft Copy
	(g)	Register of directors	Yes		Soft Copy
	(h)	Register of directors' shareholding	Yes		Soft Copy





		OTHERS			
47	229	Inspection of Statutory Registers	Yes		
48	85	Register of Shareholders/Members	Yes		Soft Copy

For S. Jaykishan

KOLKATA

Firm Registration Number: 309005E

**Chartered Accountants** 

Ritesh Agarwal
Partner

Membership No. 062410

# GROUP PERSONAL ACCIDENT

There's more to employees' well-being



# COVERAGE

Death

**Permanent Disablement** 

**Temporary Disablement** 

Call us@1818

For the year ended 31 December 2020

### 1. Corporate Information

#### 1.1 General

Royal Insurance Corporation of Bhutan Limited ('the Company') is a public limited company incorporated and domiciled in the Kingdom of Bhutan and listed on the Royal Securities Exchange of Bhutan. The registered office of the Company is at P.O. Box 315, Thimphu, Bhutan. The Company and its associates collectively referred as 'the Group'.

### 1.2 Consolidated Financial Statements

The Consolidated Financial Statements of the group comprise the Income Statement, Statement of Other Comprehensive Income, Statement of Financial Position, Statement of Cash Flow, Statement of Changes in Equity, Notes to the Financial Statements and Significant Accounting Policies for the year ended 31st December each year.

### 1.3 Principal Activities and Nature of Operations

The principle activities of the Company continued to be carrying on insurance business (life, non-life and reinsurance), Private Provident Fund, Annuity business, Group Insurance, brokerage services and lending business.

### 2. **Accounting Policies**

#### 2.1 Basis of Preparation

The consolidated financial statements of the company have been prepared in accordance with Bhutanese Financial Reporting Standards (BFRS), as issued by the Accounting and Auditing Standard Board of Bhutan (AASBB).

### 2.2 Basis of Measurement

The consolidated financial statements have been prepared on an historical cost basis except for those financial assets and financial liabilities that have been measured at fair value. As permitted by BFRS 4 Insurance Contracts, the Company continues to apply the existing accounting policies that were applied prior to the adoption of BFRS, with certain modifications allowed by the standard effective subsequent to adoption for its insurance contracts and investment contracts with a discretionary participation feature (DPF).

### 2.3 Functional and Presentation Currency

The consolidated financial statements values are presented in Bhutan Ngultrum rounded (Nu.) unless otherwise indicated.

The Group presents its statement of financial position broadly in order of liquidity. An analysis regarding recovery or settlement within twelve months after the reporting date (current) and more than 12 months after the reporting date (non-current) is presented in the respective notes.

SANTA ACCOUNTS

A Thimphu \*

For the year ended 31 December 2020

# 2.4 Materiality and Aggregation

Financial assets and financial liabilities are offset, and the net amount reported in the statement of financial position only when there is a legally enforceable right to offset the recognised amounts and there is an intention to settle on a net basis, or to realise the assets and liabilities simultaneously.

### 2.5 Basis of Consolidation

The consolidated financial statements comprise the financial statements of the Group as at 31 December each year.

### 2.6 Significant Accounting Judgements, Estimates and Assumptions

The preparation of the Company's consolidated financial statements requires management to make judgements, estimates and assumptions that affect the reported amount of revenues, expenses, assets and liabilities, and the accompanying disclosures, as well as the disclosure of contingent liabilities. Uncertainty about these assumptions and estimates could result in outcomes that require a material adjustment to the carrying amount of assets or liabilities affected in future periods. In the process of applying the Company's accounting policies, management has made the following judgements and assumptions concerning the future and other key sources of estimation uncertainty at the reporting date, that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next financial year. Existing circumstances and assumptions about future developments may change due to circumstances beyond the Company's control and are reflected in the assumptions if and when they occur. The reliance upon estimates and assumptions used in the accompanying financial statements are based on management evaluation of the relevant facts and circumstances as on the date of financial statement. Actual results may differ from the estimates and assumptions used in preparing the accompanying financial statements. Difference between actual and estimates are recognised in the period in which actual results materialise or are known. Any revision to accounting estimates is recognised prospectively in current and future periods.

#### **Judgements**

In the process of applying the Group's accounting policies, management has made the following judgements, which have the most significant effect on the amounts recognised in the consolidated financial statements:

## **Estimates and Assumptions**

The key assumptions concerning the future and other key sources of estimation uncertainty at the reporting date, that have a significant risk of causing a material adjustment to the carrying



Thimphu \*

Annual Report 2020

For the year ended 31 December 2020

amounts of assets and liabilities within the next financial year, are described below. The Group based its assumptions and estimates on parameters available when the consolidated financial statements were prepared. Existing circumstances and assumptions about future developments, however, may change due to market changes or circumstances beyond the control of the Group. Such changes are reflected in the assumptions when they occur.

# **Going Goncern**

The management of the Group has made an assessment of its ability to continue as a going concern and is satisfied that it has the resources to continue in business for the foreseeable future. Furthermore, management is not aware of any material uncertainties that may cast significant doubt upon the Company's ability to continue as a going concern. Therefore, the financial statements continue to be prepared on the going concern basis.

#### **Defined Benefit Plans**

The cost of the defined benefit plans and the present value of their obligations are determined using actuarial valuations. The actuarial valuation involves making assumptions about discount rates, expected rates of return on assets, future salary increases, mortality rates and future pension increases. Due to the long term nature of these plans, such estimates are subject to significant uncertainty. All assumptions are reviewed at each reporting date.

In determining the appropriate discount rate, management considers the actual returns earned from the gratuity fund. The mortality rate is based on publicly available mortality tables. Mortality - Indian Assured Lives Mortality (IALM-2006-2008). Future salary increases and pension increases are based on expected future inflation rates and expected future salary increase rate of the Group.

Useful life time of the Property, Plant and Equipment

The Group review the residual values, useful lives and methods of depreciation of Property, Plant and Equipment at each reporting date. Judgment of the management is exercised in the estimation of these values, rates, methods and hence they are subject to uncertainty.

# 2.7 Summary of Significant Accounting Policies

### (a) Product Classification

Insurance contracts are those contracts when the Company (the insurer) has accepted significant insurance risk from another party (the policyholders) by agreeing to compensate the policyholders if a specified uncertain future event (the insured event) adversely affects the policyholders. As a general guideline, the Company determines whether it has significant insurance risk, by comparing benefits paid with benefits payable if the insured event did not occur. Insurance contracts can also transfer financial risk.

KONGACOUTTO ACCOUNTS A Thimphu

For the year ended 31 December 2020

Investment contracts are those contracts that transfer significant financial risk and no significant insurance risk. Financial risk is the risk of a possible future change in one or more of a specified interest rate, financial instrument price, commodity price, foreign exchange rate, index of price or rates, credit rating or credit index or other variable, provided in the case of a non-financial variable that the variable is not specific to a party to the contract.

Once a contract has been classified as an insurance contract, it remains an insurance contract for the remainder of its lifetime, even if the insurance risk reduces significantly during this period, unless all rights and obligations are extinguished or expire. Investment contracts can, however, be reclassified as insurance contracts after inception if insurance risk becomes significant.

Insurance and investment contracts are further classified as being either with or without Discretionary participation features (DPF). DPF is a contractual right to receive, as a supplement to guaranteed benefits, additional benefits that are:

- Likely to be a significant portion of the total contractual benefits;
- The amount or timing of which is contractually at the discretion of the issuer;
- That are contractually based on;
- The performance of a specified pool of contracts or a specified type of contract;
- Realised and or unrealised investment returns on a specified pool of assets held by the issuer;
- The profit or loss of the company, fund or other entity that issues the contract.

### (b) Intangible Assets

Intangible assets acquired separately are measured on initial recognition at cost. Following initial recognition, intangible assets are carried at cost less any accumulated amortisation and accumulated impairment losses, if any.

Intangible assets are amortised over the useful economic life and assessed for impairment whenever there is an indication that the intangible asset may be impaired.

The estimated useful lives of Intangible Assets are as follows: Computer Software - 10 years

Changes in the expected useful life or the expected pattern of consumption of future economic benefits embodied in the asset are accounted for by changing the amortisation period or method, as appropriate, and are treated as changes in accounting estimates. The amortisation expense on intangible assets is recognised in the income statement in the expense category consistent with the function of the intangible asset.

For the year ended 31 December 2020

Gains or losses arising from de-recognition of an intangible asset are measured as the difference between the net disposal proceeds and the carrying amount of the asset and are recognised in the income statement when the asset is derecognised.

# (c) Impairment of Non-financial Assets

The Group assesses at each reporting date whether there is an indication that an asset may be impaired. If any such indication exists, or when annual impairment testing for an asset is required, the Group should estimate the asset's recoverable amount. An asset's recoverable amount is the higher of an asset's or cash-generating unit's (CGU) fair value less costs to sell and its value in use. The recoverable amount is determined for an individual asset, unless the asset does not generate cash inflows that are largely independent of those from other assets or groups of assets. Where the carrying amount of an asset or CGU exceeds its recoverable amount, the asset is considered impaired and is written down to its recoverable amount. In assessing value in use, the estimated future cash flows are discounted to their present value using a pre-tax discount rate that reflects current market assessments of the time value of money and the risks specific to the asset. In determining fair value less costs to sell, recent market transactions are taken into account, if available. If no such transactions can be identified, an appropriate valuation model is used.

Impairment losses of continuing operations are recognised in the income statement in those expense categories consistent with the function of the impaired asset.

For assets, an assessment is made at each reporting date as to whether there is any indication that previously recognised impairment losses may no longer exist or may have decreased. If such indication exists, the Company makes an estimate of the asset's or CGU's recoverable amount. A previously recognised impairment loss is reversed only if there has been a change in the estimates used to determine the asset's recoverable amount since the last impairment loss was recognised. If that is the case, the carrying amount of the asset is increased to its recoverable amount. That increased amount cannot exceed the carrying amount that would have been determined, net of amortisation, had no impairment loss been recognised for the asset in prior years. Such reversal is recognised in the income statement unless the asset is carried at revalued amount, in which case, the reversal is treated as a revaluation increase.

### (d) Deferred Expenses

# Deferred Acquisition Costs (DAC)

Those direct and indirect costs incurred during the financial period arising from the writing or renewing of insurance contracts and/or investment contracts with DPF, are deferred to the extent that these costs are recoverable out of future premiums. All other acquisition costs are recognised as an expense when incurred.



Thimphu \*

For the year ended 31 December 2020

Subsequent to initial recognition, DAC for life insurance and investment contracts with DPF are amortised over the expected life of the contracts as a constant percentage of expected premiums. DAC for general insurance and health products are amortised over the period in which the related revenues are earned. The reinsurers' share of deferred acquisition costs is amortised in the same manner as the underlying asset amortisation is recorded in the income statement

Changes in the expected useful life or the expected pattern of consumption of future economic benefits embodied in the asset are accounted for by changing the amortisation period and are treated as a change in an accounting estimate.

An impairment review is performed at each reporting date or more frequently when an indication of impairment arises. When the recoverable amount is less than the carrying value, an impairment loss is recognised in the income statement. DAC are also considered in the liability adequacy test for each reporting period.

DAC are derecognised when the related contracts are either settled or disposed of.

## **Deferred Expenses-Reinsurance Commissions**

Commissions receivable on outwards reinsurance contracts are deferred and amortised on a straight-line basis over the term of the expected premiums payable.

### (e) Property and Equipment

Freehold and leasehold land and buildings are carried in the balance sheet on the basis of fair value method. All other Property and equipment, including owner-occupied property, is stated at cost, excluding the costs of day-to-day servicing, less accumulated depreciation and accumulated impairment losses. Replacement or major inspection costs are capitalised when incurred and if it is probable that future economic benefits associated with the item will flow to the entity and the cost of the item can be measured reliably.

Land and buildings are measured at fair value less accumulated depreciation on buildings and impairment losses recognised at the date of revaluation. Valuations are performed with sufficient frequency to ensure that the carrying amount of a revalued asset does not differ materially from its fair value. A revaluation surplus is recorded in OCI and credited to the asset revaluation surplus in equity. However, to the extent that it reverses a revaluation deficit of the same asset previously recognised in profit or loss, the increase is recognised in profit and loss. A revaluation deficit is recognised in the statement of profit and loss, except to the extent that it offsets an existing surplus on the same asset recognised in the asset revaluation reserve.

The gross carrying amount of the asset and accumulated depreciation at the revaluation date is adjusted proportionately and the net amount is restated to the revalued amount of the asset. Upon disposal, any revaluation reserve relating to the particular asset being sold is transferred

directly to retained earnings

For the year ended 31 December 2020

Depreciation is provided on a straight-line basis over the useful lives of the following classes of assets:

Asset Type	Useful Life
Buildings	50 years
Furniture & Fitting	6 - 7 years
Office Equipment	6 - 7 years
Computer Equipment	6 - 7 years
Motor Vehicle	7 years

The assets' residual values, and useful lives and method of depreciation are reviewed and adjusted, if appropriate, at each financial year end and adjusted prospectively, if appropriate.

Impairment reviews are performed when there are indicators that the carrying value may not be recoverable. Impairment losses are recognised in the income statement as an expense.

An item of property and equipment is derecognised upon disposal or when no further future economic benefits are expected from its use or disposal. Any gain or loss arising on derecognition of the asset (calculated as the difference between the net disposal proceeds and the carrying amount of the asset) is included in the income statement in the year the asset is de-recognised.

The residual values, useful lives and methods of depreciation of property and equipment are reviewed at each financial year end and adjusted prospectively, if appropriate

### (f) Investment Properties

Investment properties are carried in the balance sheet on the basis of the fair value method. Fair value represents the amount at which the properties could be exchanged between knowledgeable, willing parties in an arm's length transaction at the date of valuation.

Investment properties are measured at fair value less accumulated depreciation on buildings and impairment losses recognised at the date of revaluation. Valuations are performed with sufficient frequency to ensure that the carrying amount of a revalued investment properties does not differ materially from its fair value. A revaluation surplus is recorded in OCI and credited to the asset revaluation surplus in equity. However, to the extent that it reverses a revaluation deficit of the same asset previously recognised in profit or loss, the increase is recognised in profit and loss. A revaluation deficit is recognised in the statement of profit and loss, except to the extent that it offsets an existing surplus on the same asset recognised in the asset revaluation reserve.





For the year ended 31 December 2020

The gross carrying amount of the investment properties and accumulated depreciation at the revaluation date is adjusted proportionately and the net amount is restated to the revalued amount of the asset. Upon disposal, any revaluation reserve relating to the particular asset being sold is transferred directly to retained earnings.

Investment properties are derecognised either when they have been disposed of, or when the investment property is permanently withdrawn from use and no future economic benefit is expected from its disposal. Any gains or losses on the retirement or disposal of an investment property are recognised in the income statement in the year of retirement or disposal.

Transfers are made to or from investment property only when there is a change in use evidenced by the end of owner-occupation, commencement of an operating lease to another party or completion of construction or development. For a transfer from investment property to owner-occupied property, the deemed cost for subsequent accounting is the fair value at the date of change in use. If owner-occupied property becomes an investment property, the Company accounts for such property in accordance with the policy stated under property and equipment up to the date of the change in use.

# (g) Investment in Associate

The Group's investment in its associate is accounted for using the equity method of accounting. An associate is an entity in which the Group has significant influence, and which is neither a subsidiary nor a joint venture.

Under the equity method, the investment in the associate is carried in the statement of financial position at cost plus post-acquisition changes in the Group's share of net assets of the associate. Goodwill relating to an associate is included in the carrying amount of the investment and is neither amortised nor individually tested for impairment.

The income statement reflects the share of the results of operations of the associate. Where there has been a change recognised directly in the equity of the associate, the Group recognises its share of any changes and discloses this, when applicable, in the statement of changes in equity. Profits or losses resulting from transactions between the Group and the associate are eliminated to the extent of the interest in the associate. The share of profit of the associate is shown on the face of the income statement. This is profit attributable to equity holders of the associate and, therefore, is profit after tax and non-controlling interests in the subsidiaries of the associates.

The financial statements of the associate are prepared for the same reporting period as the Group. Where necessary, adjustments are made to bring its accounting policies in line with the Group's.





For the year ended 31 December 2020

After application of the equity method, the Group determines whether it is necessary to recognise an additional impairment loss on the Group's investment in associates. The Group determines at each reporting date, whether there is any objective evidence that the investment in the associate is impaired. If this is the case, the Group calculates the amount of impairment as the difference between the recoverable amount of the associate and its carrying value and recognises the amount in the 'share of profit of an associate' in the income statement. Upon loss of significant influence over the associate, the Group measures and recognises any remaining investment at its fair value. Any difference between the carrying amount of the associate upon loss of significant influence and the fair value of the remaining investment and proceeds from disposal is recognised in profit or loss.

# (h) BFRS 9 and BFRS 7 Implemented Effective from 1 January 2018 Interpretations

In these financial statements, the Company has applied BFRS 9 and BFRS 7, effective for annual periods beginning on or after 1 January 2018, for the first time. The Company has not adopted early any other standard, interpretation or amendment that has been issued but is not yet effective. The Company have restated comparative information for 2017 for financial instruments in the scope of BFRS 9.

## Changes to Classification and Measurement

To determine their classification and measurement category, BFRS 9 requires all financial assets, except equity instruments and derivatives, to be assessed based on a combination of the entity's business model for managing the assets and the instruments' contractual cash flow characteristics

The BAS 39 measurement categories of financial assets (fair value through profit or loss (FVPL), available for sale (AFS), held-to-maturity and amortised cost) have been replaced by:

- Debt instruments at amortised cost.
- Debt instruments at fair value through other comprehensive income (FVOCI), with gains or losses recycled to profit or loss on derecognition
- Equity instruments at FVOCI, with no recycling of gains or losses o profit or loss on derecognition
- Financial assets FVPL

The accounting for financial liabilities remains largely the same as it was under BAS 39, except for the treatment of gains or losses arising from an entity's own credit risk relating to liabilities designated at FVPL. Such movements are presented in OCI with no subsequent reclassification to the income statement.



E Corporation of Bhulan

For the year ended 31 December 2020

# Changes to the Impairment Calculation

The adoption of BFRS 9 has fundamentally changed the Company's accounting for loan loss impairments by replacing BAS 39's incurred loss approach with a forward-looking expected credit loss (ECL) approach. BFRS 9 requires the Company to record an allowance for ECLs for all loans and other debt financial assets not held at FVPL, together with loan commitments and financial guarantee contracts. The allowance is based on the ECLs associated with the probability of default in the next twelve months unless there has been a significant increase in credit risk since origination.

To reflect the differences between BFRS 9 and BAS 39, BFRS 7 Financial Instruments: Disclosures was updated, and the Company has adopted it, together with BFRS 9, for the year beginning 1 January 2018. Changes include transition disclosures as shown in Note 36, detailed qualitative and quantitative information about the ECL calculations such as the assumptions and inputs used are set out in Note 38.

### Recognition of Interest Income:

Under both BFRS 9 and BAS 39, interest income is recorded using the effective interest rate (EIR) method for all financial instruments measured at amortised cost, financial instruments designated at FVPL. Interest income on interest bearing financial assets measured at FVOCI under BFRS 9, similarly to interest bearing financial assets classified as available-for-sale or held to maturity under BAS 39 are also recorded by using the EIR method. The EIR is the rate that exactly discounts estimated future cash receipts through the expected life of the financial instrument or, when appropriate, a shorter period, to the net carrying amount of the financial asset.

### The Effective Interest Rate Method:

The EIR (and therefore, the amortised cost of the asset) is calculated by taking into account any discount or premium on acquisition, fees and costs that are an integral part of the EIR. The Company recognises interest income using a rate of return that represents the best estimate of a constant rate of return over the expected life of the loan. Hence, it recognises the effect of potentially different interest rates charged at various stages, and other characteristics of the product life cycle (including prepayments, penalty interest and charges).

If expectations regarding the cash flows on the financial asset are revised for reasons other than credit risk. The adjustment is booked as a positive or negative adjustment to the carrying amount of the asset in the balance sheet with an increase or reduction in interest income. The adjustment is subsequently amortised through Interest and similar income in the income

statement.

For the year ended 31 December 2020

#### Interest and Similar Income:

The Company calculates interest income by applying the EIR to the gross carrying amount of financial assets other than credit-impaired assets. When a financial asset becomes credit-impaired and is, therefore, regarded as 'Stage 3', the Company calculates interest income by applying the effective interest rate to the net amortised cost of the financial asset. If the financial assets cures and is no longer credit-impaired, the Company reverts to calculating interest income on a gross basis.

Interest income on all trading assets and financial assets mandatorily required to be measured at FVPL is recognised using the contractual interest rate in net trading income and Net gains/ (losses) on financial assets at fair value through profit or loss, respectively.

### (i) Financial Assets

## Date of Recognition

Financial assets and liabilities, with the exception of loans and advances to customers and balances due to customers, are initially recognised on the trade date, i.e., the date that the Company becomes a party to the contractual provisions of the instrument. This includes regular way trades: purchases or sales of financial assets that require delivery of assets within the time frame generally established by regulation or convention in the marketplace. Loans and advances to customers are recognised when funds are transferred to the customers' accounts. The Company recognises balances due to customers when funds are transferred to the Company.

#### Initial Measurement of Financial Instruments

The classification of financial instruments at initial recognition depends on their contractual terms and the business model for managing the instruments. Financial instruments are initially measured at their fair value, except in the case of financial assets and financial liabilities recorded at FVPL, transaction costs are added to, or subtracted from, this amount. Trade receivables are measured at the transaction price. When the fair value of financial instruments at initial recognition differs from the transaction price, the Company accounts for the Day 1 profit or loss, as described below.

### Day 1 Profit or Loss

When the transaction price of the instrument differs from the fair value at origination and the fair value is based on a valuation technique using only inputs observable in market transactions, the Company recognises the difference between the transaction price and fair value in net trading income. In those cases where fair value is based on models for which some of the inputs are not observable, the difference between the transaction price and the fair value is deferred and is only recognised in profit or loss when the inputs become observable, or when the instrument is derecognised.

For the year ended 31 December 2020

## Measurement Categories of Financial Assets and Liabilities

From 1 January 2018, the company classifies all of its financial assets based on the business model for managing the assets and the asset's contractual terms, measured at either:

- Amortised cost
- FVOCI
- FVPL

The Company classifies and measures its derivative and trading portfolio at FVPL. The Company may designate financial instruments at FVPL, if so doing eliminates or significantly reduces measurement or recognition inconsistencies. Before 1 January 2018, the Company classified its financial assets as loans and receivables (amortised cost), FVPL, available-for-sale or held-to-maturity (amortised cost). Financial liabilities, other than loan commitments and financial guarantees, are measured at amortised cost or at FVPL when they are held for trading and derivative instruments or the fair value designation is applied.

### Due from Banks, Loans and Advances to Customers, Financial Investments at Amortised Cost

Before 1 January 2018, Due from bank and Loans and advances to customers, included non-derivative financial assets with fixed or determinable payments that were not quoted in an active market, other than those:

- That the company intended to sell immediately or in the near term;
- That the company, upon initial recognition, designated as at FVPL or as available-for-sale;
- For which the company may not recover substantially all of its initial investment, other than because of credit deterioration, which were designated as available-for-sale;
- The financial asset is held within a business model with the objective to hold financial assets in order to collect contractual cash flows;
- The contractual terms of the financial asset give rise on specified dates to cash flows that are solely payments of principal and interest (SPPI) on the principal amount outstanding.

# The details of these conditions are outlined below.

# **Business Model Assessment**

The Company determines its business model at the level that best reflects how it manages groups of financial assets to achieve its business objective.

The Company's business model is not assessed on an instrument-by-instrument basis, but at a higher level of aggregated portfolios and is based on observable factors such as:

• How the performance of the business model and the financial assets held within that business model are evaluated and reported to the entity's key management personnel



Thimphu \* Thimphu

For the year ended 31 December 2020

- The risks that affect the performance of the business model (and the financial assets held within that business model) and, in particular, the way those risks are managed.
- How managers of the business are compensated (for example, whether the compensation is based on the fair value of the assets managed or on the contractual cash flows collected)
- The expected frequency, value and timing of sales are also important aspects of the Company's assessment

The business model assessment is based on reasonably expected scenarios without taking 'worst case' or 'stress case' scenarios into account. If cash flows after initial recognition are realised in a way that is different from the Company's original expectations, the Company does not change the classification of the remaining financial assets held in that business model, but incorporates such information when assessing newly originated or newly purchased financial assets going forward.

### The SPPI Test

As a second step of its classification process the Company assesses the contractual terms of financial to identify whether they meet the SPPI test.

'Principal' for the purpose of this test is defined as the fair value of the financial asset at initial recognition and may change over the life of the financial asset (for example, if there are repayments of principal or amortisation of the premium/discount).

The most significant elements of interest within a lending arrangement are typically the consideration for the time value of money and credit risk. To make the SPPI assessment, the Company applies judgement and considers relevant factors such as the currency in which the financial asset is denominated, and the period for which the interest rate is set.

In contrast, contractual terms that introduce a more than the minimum exposure to risks or volatility in the contractual cash flows that are unrelated to a basic lending arrangement do not give rise to contractual cash flows that are solely payments of principal and interest on the amount outstanding. In such cases, the financial asset is required to be measured at FVPL.

# Financial Assets or Financial Liabilities Held for Trading

The company classifies financial assets or financial liabilities as held for trading when they have been purchased or issued primarily for short-term profit making through trading activities or form part of a portfolio of financial instruments that are managed together, for which there is evidence of a recent pattern of short-term profit taking. Held-for-trading assets and liabilities are recorded and measured in the statement of financial position at fair value. Changes in fair value are recognised in net trading income. Interest and dividend income or expense is recorded in net trading income according to the terms of the contract, or when the right to payment has been established.

For the year ended 31 December 2020

Included in this classification are debt securities, equities, short positions and customer loans that have been acquired principally for the purpose of selling or repurchasing in the near term.

### Debt Instruments at FVOCI

The Company applies the new category under BFRS 9 of debt instruments measured at FVOCI when both of the following conditions are met:

- The instrument is held within a business model, the objective of which is achieved by both collecting contractual cash flows and selling financial assets
- The contractual terms of the financial asset meet the SPPI test

These instruments largely comprise assets that had previously been classified as financial investments available for- sale under BAS 39.

FVOCI debt instruments are subsequently measured at fair value with gains and losses arising due to changes in fair value recognised in OCI. Interest income and foreign exchange gains and losses are recognised in profit or loss in the same manner as for financial assets measured at amortised cost. Where the Company holds more than one investment in the same security, they are deemed to be disposed of on a first—in first—out basis. On derecognition, cumulative gains or losses previously recognised in OCI are reclassified from OCI to profit or loss.

### Equity Instruments at FVOCI

Upon initial recognition, the company occasionally elects to classify irrevocably some of its equity investments as equity instruments at FVOCI when they meet the definition of Equity under BAS 32 Financial Instruments: Presentation and are not held for trading. Such classification is determined on an instrument-by instrument basis.

Gains and losses on these equity instruments are never recycled to profit. Dividends are recognised in profit or loss as other operating income when the right of the payment has been established, except when the Company benefits from such proceeds as a recovery of part of the cost of the instrument, in which case, such gains are recorded in OCI. Equity instruments at FVOCI are not subject to an impairment assessment.

Debt issued and other borrowed funds

After initial measurement, debt issued and other borrowed funds are subsequently measured at amortised cost. Amortised cost is calculated by taking into account any discount or premium on issue funds, and costs that are an integral part of the EIR. A compound financial instrument which contains both a liability and an equity component is separated at the issue date.





For the year ended 31 December 2020

The company has issued financial instruments with equity conversion rights, write-down and call options. When establishing the accounting treatment for these non-derivative instruments, the company first establishes whether the instrument is a compound instrument and classifies such instrument's components separately as financial liabilities, financial assets, or equity instruments in accordance with BAS 32. Classification of the liability and equity components of a convertible instrument is not revised as a result of a change in the likelihood that a conversion option will be exercised, even when exercising the option may appear to have become economically advantageous to some holders. When allocating the initial carrying amount of a compound financial instrument to the equity and liability components, the equity component is assigned as the residual amount after deducting from the entire fair value of the instrument, the amount separately determined for the liability component. The value of any derivative features (such as a call options) embedded in the compound financial instrument, other than the equity component (such as an equity conversion option), is included in the liability component. Once the Company has determined the split between equity and liability, it further evaluates whether the liability component has embedded derivatives that must be separately accounted for.

## Financial Assets and Financial Liabilities at Fair Value Through Profit or Loss

Financial assets and financial liabilities in this category are those that are not held for trading and have been either designated by management upon initial recognition or are mandatorily required to be measured at fair value under BFRS 9. Management only designates an instrument at FVPL upon initial recognition when one of the following criteria are met. Such designation is determined on an instrument-by-instrument basis:

 The designation eliminates, or significantly reduces, the inconsistent treatment that would otherwise arise from measuring the assets or liabilities or recognising gains or losses on them on a different basis

Or

 The liabilities (and assets until 1 January 2018 under BAS 39) are part of a group of financial liabilities (or financial assets, or both under BAS 39), which are managed and their performance evaluated on a fair value basis, in accordance with a documented risk management or investment strategy

Or

 The liabilities (and assets until 1 January 2018 under BAS 39) containing one or more embedded derivatives, unless they do not significantly modify the cash flows that would otherwise be required by the contract, or it is clear with little or no analysis when a similar instrument is first considered that separation of the embedded derivative(s) is prohibited.





For the year ended 31 December 2020

Financial assets and financial liabilities at FVPL are recorded in the statement of financial position at fair value. Changes in fair value are recorded in profit and loss with the exception of movements in fair value of liabilities designated at FVPL due to changes in the Company's own credit risk. Such changes in fair value are recorded in the Own credit reserve through OCI and do not get recycled to the profit or loss. Interest earned or incurred on instruments designated at FVPL is accrued in interest income or interest expense, respectively, using the EIR, taking into account any discount/ premium and qualifying transaction costs being an integral part of instrument. Interest earned on assets mandatorily required to be measured at FVPL is recorded using contractual interest rate, Dividend income from equity instruments measured at FVPL is recorded in profit or loss as other operating income when the right to the payment has been established

### Financial Guarantees, Letters of Credit and Undrawn Loan Commitments

The Company issues financial guarantees, letters of credit and loan commitments. Financial guarantees are obligation that require the issuer to make specified payments to reimburse the holder for a loss it incurs because a customer fails to fulfil his or her obligations.

Financial guarantees are initially recognised in the financial statements (within Provisions) at fair value, being the premium received. Subsequent to initial recognition, the Company's liability under each guarantee is measured at the higher of the amount initially recognised less cumulative amortisation recognised in the income statement, and – under BAS 39 – the best estimate of expenditure required to settle any financial obligation arising as a result of the guarantee, or – under BFRS 9. The premium received is recognised in the income statement in Net fees and commission income on a straight line basis over the life of the guarantee.

Undrawn loan commitments and letters of credits are commitments under which, over the duration of the commitment, the Company is required to provide a loan with pre-specified terms to the customer. Similar to financial guarantee contracts, under BAS 39, a provision was made if they were an onerous contract but, from 1 January 2018, these contracts are in the scope of the ECL requirements.

The nominal contractual value of financial guarantees, letters of credit and undrawn loan commitments, where the loan agreed to be provided is on market terms, are not recorded on in the statement of financial position.





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# (j) Derecognition of Financial Assets and Liabilities

## Derecognition Due to Substantial Modification of Terms and Conditions

The Company derecognises a financial asset, such as a loan to a customer, when the terms and conditions have been renegotiated to the extent that, substantially, it becomes a new loan, with the difference recognised as a derecognition gain or loss, to the extent that an impairment loss has not already been recorded. The newly recognised loans are classified as Stage 1 for ECL measurement purposes, unless the new loan is deemed to be POCI.

When assessing whether or not to derecognise a loan to a customer, amongst others, the Company considers the following factors:

- Change in currency of the loan
- Introduction of an equity feature
- Change in counterpart

If the modification does not result in cash flows that are substantially different, the modification does not result in derecognition. Based on the change in cash flows discounted at the original EIR, the Company records a modification gain or loss, to the extent that an impairment loss has not already been recorded.

# Derecognition Other than for Substantial Modification

## Financial Assets

A financial asset (or, where applicable, a part of a financial asset or part of a group of similar financial assets) is derecognised when the rights to receive cash flows from the financial asset have expired. The Company also derecognises the financial asset if it has both transferred the financial asset and the transfer qualifies for derecognition.

The Company has transferred the financial asset if, and only if, either:

 The Company has transferred its contractual rights to receive cash flows from the financial asset

Or

• It retains the rights to the cash flows, but has assumed an obligation to pay the received cash flows in full without material delay to a third party under a 'pass-through' arrangement

For the year ended 31 December 2020

Pass-through arrangements are transactions whereby the Company retains the contractual rights to receive the cash flows of a financial asset (the 'original asset'), but assumes a contractual obligation to pay those cash flows to one or more entities (the 'eventual recipients'), when all of the following three conditions are met:

- The company has no obligation to pay amounts to the eventual recipients unless it has collected equivalent amounts from the original asset, excluding short-term advances with the right to full recovery of the amount lent plus accrued interest at market rates
- The company cannot sell or pledge the original asset other than as security to the eventual recipients
- The company has to remit any cash flows it collects on behalf of the eventual recipients without material delay.

In addition, the Company is not entitled to reinvest such cash flows, except for investments in cash or cash equivalents including interest earned, during the period between the collection date and the date of required remittance to the eventual recipients.

A transfer only qualifies for derecognition if either:

- > The Company has transferred substantially all the risks and rewards of the asset Or
- > The Company has neither transferred nor retained substantially all the risks and rewards of the asset, but has transferred control of the asset

The Company considers control to be transferred if and only if, the transferee has the practical ability to sell the asset in its entirety to an unrelated third party and is able to exercise that ability unilaterally and without imposing additional restrictions on the transfer.

When the Company has neither transferred nor retained substantially all the risks and rewards and has retained control of the asset, the asset continues to be recognised only to the extent of the Company's continuing involvement, in which case, the Company also recognises an associated liability. The transferred asset and the associated liability are measured on a basis that reflects the rights and obligations that the Company has retained.

Continuing involvement that takes the form of a guarantee over the transferred asset is measured at the lower of the original carrying amount of the asset and the maximum amount of consideration the Company could be required to pay.

If continuing involvement takes the form of a written or purchased option (or both) on the transferred asset, the continuing involvement is measured at the value the Company would be required to pay upon repurchase. In the case of a written put option on an asset that is measured at fair value, the extent of the entity's continuing involvement is limited to the lower of the fair value of the transferred asset and the option exercise price.





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### Financial Liabilities

A financial liability is derecognised when the obligation under the liability is discharged, cancelled or expires. Where an existing financial liability is replaced by another from the same lender on substantially different terms, or the terms of an existing liability are substantially modified, such an exchange or modification is treated as a derecognition of the original liability and the recognition of a new liability. The difference between the carrying value of the original financial liability and the consideration paid is recognised in profit or loss.

## (k) Impairment of Financial Assets

### Overview of the ECL Principles

As described above, the adoption of BFRS 9 has fundamentally changed the Company's loan loss impairment method by replacing BAS 39's incurred loss approach with a forward-looking ECL approach. From 1 January 2018, the company has been recording the allowance for expected credit losses for all loans and other debt financial assets not held at FVPL, together with loan commitments and financial guarantee contracts, in this section all referred to as 'financial instruments'. Equity instruments are not subject to impairment under BFRS 9.

The 12mECL is the portion of LTECLs that represent the ECLs that result from default events on a financial instrument that are possible within the 12 months after the reporting date.

Both LTECLs and 12mECLs are calculated on either an individual basis or a collective basis, depending on the nature of the underlying portfolio of financial instruments. The Company's policy for grouping financial assets measured on a collective basis is explained below.

The Company has established a policy to perform an assessment, at the end of each reporting period, of whether a financial instrument's credit risk has increased significantly since initial recognition, by considering the change in the risk of default occurring over the remaining life of the financial instrument.

Based on the above process, the Company groups its loans into Stage 1, Stage 2, Stage 3 and POCI, as described below:

- > Stage 1: When loans are first recognised, the Company recognises an allowance based on 12mECLs. Stage 1 loans also include facilities where the credit risk has improved, and the loan has been reclassified from Stage 2.
- > Stage 2: When a loan has shown a significant increase in credit risk since origination, the Company records an allowance for the LTECLs. Stage 2 loans also include facilities, where the credit risk has improved and the loan has been reclassified from Stage 3.

> Stage 3: Loans considered credit-impaired. The Company records an allowance for the LTECLs.

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➤ POCI: Purchased or originated credit impaired (POCI) assets are financial assets that are credit impaired on initial recognition. POCI assets are recorded at fair value at original recognition and interest income is subsequently recognised based on a credit-adjusted EIR. ECLs are only recognised or released to the extent that there is a subsequent change in the expected credit losses. The company does not have any POCI assets as of the reporting date.

For financial assets for which the Company has no reasonable expectations of recovering either the entire outstanding amount, or a proportion thereof, the gross carrying amount of the financial asset is reduced. This is considered a (partial) derecognition of the financial asset.

### The Calculation of ECLs

The company calculates ECLs based on four probability-weighted scenarios to measure the expected cash shortfalls, discounted at an approximation to the EIR. A cash shortfall is the difference between the cash flows that are due to an entity in accordance with the contract and the cash flows that the entity expects to receive.

The mechanics of the ECL calculations are outlined below and the key elements are, as follows:

- ➤ PD The Probability of Default is an estimate of the likelihood of default over a given time horizon. A default may only happen at a certain time over the assessed period, if the facility has not been previously recognised and is still in the portfolio.
- ➤ EAD The Exposure at Default is an estimate of the exposure at a future default date, taking into account expected changes in the exposure after the reporting date, including repayments of principal and interest, either scheduled by contract or otherwise, expected drawdowns on committed facilities, and accrued interest from missed payments.
- LGD The Loss Given Default is an estimate of the loss arising in the case where a default occurs at a given time. It is based on the difference between the contractual cash flows due and those that the lender would expect to receive, including from the realisation of any collateral. It is usually expressed as a percentage of the EAD.

When estimating the ECLs, the Company considers three scenarios base case, best case, and worst case. Each of these is associated with different PDs, EADs and LGDs. When relevant, the assessment of multiple scenarios also incorporates how defaulted loans are expected to be recovered, including the probability that the loans will cure and the value of collateral or the amount that might be received for selling the asset.

Impairment losses and releases are accounted for and disclosed separately from modification losses or gains that are accounted for as an adjustment of the financial asset's gross carrying value.





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### The mechanics of the ECL method are summarised below:

- > Stage 1: The 12mECL is calculated as the portion of LTECLs that represent the ECLs that result from default events on a financial instrument that are possible within the 12 months after the reporting date. The Company calculates the 12mECL allowance based on the expectation of a default occurring in the 12 months following the reporting date. These expected 12-month default probabilities are applied to a forecast EAD and multiplied by the expected LGD and discounted by an approximation to the original EIR. This calculation is made for each of the three scenarios, as explained above.
- > Stage 2: When a loan has shown a significant increase in credit risk since origination, the Company records an allowance for the LTECLs. The mechanics are similar to those explained above, including the use of multiple scenarios, but PDs and LGDs are estimated over the lifetime of the instrument. The expected cash shortfalls are discounted by an approximation to the original EIR.
- > Stage 3: For loans considered credit-impaired, the Company recognises the lifetime expected credit losses for these loans. The method is similar to that for Stage 2 assets, with the PD set at 100%.
- ➤ POCI: POCI assets are financial assets that are credit impaired on initial recognition. The Company only recognises the cumulative changes in lifetime ECLs since initial recognition, based on a probability-weighting of the four scenarios, discounted by the credit adjusted EIR. The Company does not have any POCI assets as of the reporting date.
- Financial Guarantee contracts: For credit cards and revolving facilities that include both a loan and an undrawn commitment, ECLs are calculated and presented together with the loan. For loan commitments and letters of credit, the ECL is recognised within Provisions.

Debt instruments measured at fair value through OCI

The ECLs for debt instruments measured at FVOCI do not reduce the carrying amount of these financial assets in the statement of financial position, which remains at fair value. Instead, an amount equal to the allowance that would arise if the assets were measured at amortised cost is recognised in OCI as an accumulated impairment amount, with a corresponding charge to profit or loss. The accumulated loss recognised in OCI is recycled to the profit and loss upon derecognition of the assets.

Purchased or originated credit impaired financial assets (POCI)

For POCI financial assets, the company only recognises the cumulative changes in LTECL since initial recognition in the loss allowance.

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#### Forward Looking Information

In its ECL models, the Company relies on a broad range of forward looking information as economic inputs, such as:

- GDP growth
- Inflation rate
- Interest Rates
- Exchange Rate US\$:Nu
- Unemployment rates

The inputs and models used for calculating ECLs may not always capture all characteristics of the market at the date of the financial statements. To reflect this, qualitative adjustments or overlays are occasionally made as temporary adjustments when such differences are significantly material. Therefore Company also considers the following qualitative factors

- Average LTV
- Government Policies
- > Status of the Industry Business
- Regulatory impact

#### **Collateral Valuation**

To mitigate its credit risks on financial assets, the Company seeks to use collateral, where possible. The collateral comes in various forms, such as cash, securities, letters of credit/guarantees, real estate, receivables, inventories, other non-financial assets and credit enhancements such as netting agreements. The Company's accounting policy for collateral assigned to it through its lending arrangements under BFRS 9 is the same is it was under BAS 39.

#### Collateral Repossessed

The Company's accounting policy under BFRS 9 remains the same as it was under BAS 39. The Company's policy is to determine whether a repossessed asset can be best used for its internal operations or should be sold. Assets determined to be useful for the internal operations are transferred to their relevant asset category at the lower of their repossessed value or the carrying value of the original secured asset. Assets for which selling is determined to be a better option are transferred to assets held for sale at their fair value (if financial assets) and fair value less cost to sell for non-financial assets at the repossession date in, line with the company's policy.



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In its normal course of business, the company does not physically repossess properties or other assets in its retail portfolio, but engages external agents to recover funds, generally at auction, to settle outstanding debt. Any surplus funds are returned to the customers/obligors. As a result of this practice, the residential properties under legal repossession processes are not recorded on the balance sheet.

#### Write-offs

The Company's accounting policy under BFRS 9 remains the same as it was under BAS 39. Financial assets are written off either partially or in their entirety only when the Company has stopped pursuing the recovery. If the amount to be written off is greater than the accumulated loss allowance, the difference is first treated as an addition to the allowance that is then applied against the gross carrying amount. Any subsequent recoveries are credited to credit loss expense.

#### Forborne and Modified Loans:

The company sometimes makes concessions or modifications to the original terms of loans as a response to the borrower's financial difficulties, rather than taking possession or to otherwise enforce collection of collateral. The company considers a loan forborne when such concessions or modifications are provided as a result of the borrower's present or expected financial difficulties and the company would not have agreed to them if the borrower had been financially healthy. Indicators of financial difficulties include defaults on covenants, or significant concerns raised by the Credit Risk Department. Forbearance may involve extending the payment arrangements and the agreement of new loan conditions. Once the terms have been renegotiated, any impairment is measured using the original EIR as calculated before the modification of terms. It is the company's policy to monitor forborne loans to help ensure that future payments continue to be likely to occur. Derecognition decisions and classification between Stage 2 and Stage 3 are determined on a case-by-case basis. If these procedures identify a loss in relation to a loan, it is disclosed and managed as an impaired Stage 3 forborne asset until it is collected or written off.

From 1 January 2018, when the loan has been renegotiated or modified but not derecognised, the company also reassesses whether there has been a significant increase in credit risk. The company also considers whether the assets should be classified as Stage 3.

#### Impairment Losses on Financial Assets:

The measurement of impairment losses both under BFRS 9 and BAS 39 across all categories of financial assets requires judgement, in particular, the estimation of the amount and timing of future cash flows and collateral values when determining impairment losses and the assessment of a significant increase in credit risk. These estimates are driven by a number of factors, changes in which can result in different levels of allowances.





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The company's ECL calculations are outputs of complex models with a number of underlying assumptions regarding the choice of variable inputs and their interdependencies. Elements of the ECL models that are considered accounting judgements and estimates include:

- The company's criteria for assessing if there has been a significant increase in credit risk and so allowances for
- > The segmentation of financial assets when their ECL is assessed on a collective basis
- Development of ECL models, including the various formulas and the choice of inputs Determination of associations between macroeconomic scenarios and, economic inputs, such as unemployment levels and collateral values, and the effect on PDs, EADs and LGDs
- > Selection of forward-looking macroeconomic scenarios and their probability weightings, to derive

#### (I) Offsetting of Financial Instruments

Financial assets and financial liabilities are offset and the net amount is reported in the consolidated statement of financial position if, and only if, there is a currently enforceable legal right to offset the recognised amounts and there is an intention to settle on a net basis, or to realise the assets and settle the liabilities simultaneously. Income and expense will not be offset in the consolidated income statement unless required or permitted by any accounting standard or interpretation, as specifically disclosed in the accounting policies of the Group.

#### (m) Fair Value of Financial Instruments

The financial instruments not traded in an active market, the fair value is determined by using appropriate valuation techniques. Valuation techniques include the discounted cash flow method, comparison to similar instruments for which market observable prices exist, and other relevant valuation models.

Certain financial instruments are recorded at fair value using valuation techniques because current market transactions or observable market data are not available. Their fair value is determined using a valuation model that has been tested against prices or inputs to actual market transactions and using the Group's best estimate of the most appropriate model assumptions. Models are adjusted to reflect the spread for bid and ask prices to reflect costs to close out positions, counterparty credit and liquidity spread and limitations in the models. Also, profit or loss calculated when such financial instruments are first recorded ('Day 1' profit or loss) is deferred and recognised only when the inputs become observable or on derecognition of the instrument.

For discounted cash flow techniques, estimated future cash flows are based on management's best estimates and the discount rate used is a market-related rate for a similar instrument. The use of different pricing models and assumptions could produce materially different estimates of fair values.

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The fair value of fixed interest bearing deposits is estimated using discounted cash flow techniques. Expected cash flows are discounted at current market rates for similar instruments at the reporting date.

If the fair value cannot be measured reliably, these financial instruments are measured at cost, being the fair value of the consideration paid for the acquisition of the investment or the amount received on issuing the financial liability. All transaction costs directly attributable to the acquisition are also included in the cost of the investment.

#### (n) Reinsurance

The Group cedes insurance risk in the normal course of business for all of its businesses. Reinsurance assets represent balances due from reinsurance companies. Amounts recoverable from reinsurers are estimated in a manner consistent with the outstanding claims provision or settled claims associated with the reinsurer's policies and are in accordance with the related reinsurance contract.

Reinsurance assets are reviewed for impairment at each reporting date, or more frequently, when an indication of impairment arises during the reporting year. Impairment occurs when there is objective evidence as a result of an event that occurred after initial recognition of the reinsurance asset that the Company may not receive all outstanding amounts due under the terms of the contract and the event has a reliably measurable impact on the amounts that the Company will receive from the reinsurer. The impairment loss is recorded in the income statement.

Gains or losses on buying reinsurance are recognised in the income statement immediately at the date of purchase and are not amortised.

Ceded reinsurance arrangements do not relieve the Group from its obligations to policyholders.

The Group also assumes reinsurance risk in the normal course of business for non-life insurance contracts. Premiums and claims on assumed reinsurance are recognised as revenue or expenses on receipt of the Statement of Accounts from the ceding companies/brokers on account of treaty business and as and when incurred for other reinsurance business. Reinsurance liabilities represent balances due to reinsurance companies. Amounts payable are estimated in a manner consistent with the related reinsurance contract.

Premiums and claims are presented on a gross basis for both ceded and assumed reinsurance.

Reinsurance assets or liabilities are derecognised when the contractual rights are extinguished or expire or when the contract is transferred to another party.





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Reinsurance contracts that do not transfer significant insurance risk are accounted for directly through the statement of financial position. These are deposit assets or financial liabilities that are recognised based on the consideration paid or received less any explicit identified premiums or fees to be retained by the reinsured. Investment income on these contracts is accounted for using the effective interest rate method when accrued.

#### (o) Insurance Receivables

Insurance receivables are recognised when due and measured on initial recognition at the fair value of the consideration received or receivable. Subsequent to initial recognition, insurance receivables are measured at amortised cost, using the effective interest rate method. The carrying value of insurance receivables is reviewed for impairment whenever events or circumstances indicate that the carrying amount may not be recoverable, with the impairment loss recorded in the income statement.

Insurance receivables are derecognised when the de-recognition criteria for financial assets, as described in clause – 'h' above, have been met.

#### (p) Cash and Cash Equivalents

Cash and cash equivalents comprise cash at Company and in hand and short-term deposits with an original maturity of three months or less in the statement of financial position. For the purpose of the consolidated cash flow, cash and cash equivalents consist of cash and cash equivalents as defined above, net of outstanding Company overdrafts.

#### (g) Taxes

#### **Current Income Tax**

Current income tax assets and liabilities for the current period are measured at the amount expected to be recovered from or paid to the taxation authorities. The tax rates and tax laws used to compute the amount are those that are enacted or substantively enacted by the reporting date in the countries where the Group operates and generates taxable income. Current income tax assets and liabilities also include adjustments for tax expected to be payable or recoverable in respect of previous periods.

Current income tax relating to items recognised directly in equity or other comprehensive income is recognised in equity or other comprehensive income and not in the income statement. Management periodically evaluates positions taken in the tax returns with respect to situations in which applicable tax regulations are subject to interpretation and establishes provisions, where appropriate.

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#### Deferred Tax

Deferred tax is provided using the liability method in respect of temporary differences at the reporting date between the tax bases of assets and liabilities and their carrying amounts for financial reporting purposes.

Deferred tax liabilities are recognised for all taxable temporary differences:

- When the deferred tax liability arises from the initial recognition of goodwill or of an asset or liability in a transaction that is not a business combination and, at the time of the transaction, affects neither the accounting profit nor taxable profit or loss.
- In respect of taxable temporary differences associated with investments in subsidiaries, where the timing of the reversal of the temporary differences can be controlled and it is probable that the temporary differences will not reverse in the foreseeable future and taxable profit will be available against which the temporary differences can be utilised.

The carrying amount of deferred tax assets is reviewed at each reporting date and reduced to the extent that it is no longer probable that sufficient taxable profit will be available to allow all or part of the deferred income tax asset to be utilised. Unrecognised deferred tax assets are reassessed at each reporting date and are recognised to the extent that it has become probable that future taxable profit will allow the deferred tax asset to be recovered.

Deferred tax assets are recognised for all deductible temporary differences, carry forward of unused tax credits and unused tax losses, to the extent that it is probable that taxable profit will be available against which the deductible temporary differences, and the carry forward of unused tax credits and unused tax losses can be utilised except:

- Where the deferred tax asset relating to the deductible temporary difference arises from the
  initial recognition of an asset or liability in a transaction that is not a business combination
  and, at the time of the transaction, affects neither the accounting profit nor taxable profit
  or loss.
- In respect of deductible temporary differences associated with investments in subsidiaries, associates and interests in joint ventures, deferred tax assets are recognised only to the extent that it is probable that the temporary differences will reverse in the foreseeable future and taxable profit will be available against which the temporary differences can be utilised.

The carrying amount of deferred tax assets is reviewed at each reporting date and reduced to the extent that it is no longer probable that sufficient taxable profit will be available to allow all or part of the deferred income tax asset to be utilised. Unrecognised deferred tax assets are reassessed at each reporting date and are recognised to the extent that it has become probable that future taxable profit will allow the deferred tax asset to be recovered.





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Deferred tax assets and liabilities are measured at the tax rates that are expected to apply to the year when the asset is realised or the liability is settled, based on tax rates (and tax laws) that have been enacted or substantively enacted at the reporting date.

Deferred tax relating to items recognised outside profit or loss is recognised outside profit or loss. Deferred tax items are recognised in correlation to the underlying transaction either in other comprehensive income or directly in equity.

Deferred tax assets and deferred tax liabilities are offset, if a legally enforceable right exists to set off current tax assets against current income tax liabilities and the deferred taxes relate to the same taxable entity and the same taxation authority.

#### (r) Foreign Currency Translation

The Group's consolidated financial statements are presented in Ngultrum which is also the parent Company's functional currency.

#### Transactions and Balances

Transactions in foreign currencies are initially recorded at the functional currency rate prevailing at the date of the transaction.

Monetary assets and liabilities denominated in foreign currencies are retranslated at the functional currency rate of exchange ruling at the reporting date.

All differences are taken to the income statement with the exception of differences on foreign monetary items that form part of a net investment in a foreign operation. These are recognised in other comprehensive income until the disposal of the net investment, at which time they are recognised in the income statement. Tax changes and credits attributable to exchange differences on these items are also recorded in other comprehensive income.

Non-monetary items that are measured in terms of historical cost in a foreign currency are translated using the exchange rate as at the date of the initial transaction and are not subsequently restated. Non-monetary items other than fixed assets, which are recognised at fair value or other similar valuation are reported using exchange rate at the date when such value was determined.

Exchange differences either on settlement or on translation are recognised in the Revenue Account or Profit and Loss Account, as the case may be.





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#### (s) Insurance Contract Liabilities

#### Life insurance Contract Liabilities

Life insurance liabilities are recognised when contracts are entered into and premiums are charged. These liabilities are measured by using the gross premium method. The liability is determined as the sum of the discounted value of the expected future benefits, claims handling and policy administration expenses, policyholder options and quarantees and investment income from assets backing such liabilities, which are directly related to the contract, less the discounted value of the expected premiums that would be required to meet the future cash outflows based on the valuation assumptions used. The liability is either based on current assumptions or calculated using the assumptions established at the time the contract was issued, in which case, a margin for risk and adverse deviation is generally included. A separate reserve for longevity may be established and included in the measurement of the liability. Furthermore, the liability for life insurance contracts comprises the provision for unearned premiums and premium deficiency, as well as for claims outstanding, which includes an estimate of the incurred claims that have not yet been reported to the Company. Adjustments to the liabilities at each reporting date are recorded in the income statement in 'Gross change in contract liabilities. Profits originated from margins of adverse deviations on run-off contracts are recognised in the income statement over the life of the contract, whereas losses are fully recognised in the income statement during the first year of run-off. The liability is derecognised when the contract expires, is discharged or is cancelled.

At each reporting date, an assessment is made of whether the recognised life insurance liabilities are adequate, net of related PVIF and DAC, by using an existing liability adequacy test in accordance with BFRS. The liability value is adjusted to the extent that it is insufficient to meet expected future benefits and expenses. In performing the adequacy test, current best estimates of future contractual cash flows, including related cash flows such as claims handling and policy administration expenses, policyholder options and guarantees, as well as investment income from assets backing such liabilities, are used. A number of valuation methods are applied. Aggregation levels and the level of prudence applied in the test are consistent with BFRS requirements. Any inadequacy is recorded in the income statement, initially by impairing PVIF and DAC and, subsequently, by establishing an additional insurance liability for the remaining loss. In subsequent periods, the liability for a block of business that has failed the adequacy test is based on the assumptions that are established at the time of the loss recognition. The assumptions do not include a margin for adverse deviation.

Impairment losses resulting from liability adequacy testing can be reversed in future years if the impairment no longer exists, as allowed under BFRS.





For the year ended 31 December 2020

#### Non-life Insurance (which comprises general insurance and healthcare) Contract Liabilities

Non-life insurance contract liabilities include the outstanding claims provision, the provision for unearned premium and the provision for premium deficiency. The outstanding claims provision is based on the estimated ultimate cost of all claims incurred but not settled at the reporting date, whether reported or not, together with related claims handling costs and reduction for the expected value of salvage and other recoveries. Delays can be experienced in the notification and settlement of certain types of claims, therefore, the ultimate cost of these cannot be known with certainty at the reporting date. The liability is calculated at the reporting date using a range of standard actuarial claim projection techniques, based on empirical data and current assumptions that may include a margin for adverse deviation. The liability is not discounted for the time value of money. No provision for equalisation or catastrophe reserves is recognised. The liabilities are derecognised when the obligation to pay a claim expires, is discharged or is cancelled.

The provision for unearned premiums represents that portion of premiums received or receivable that relates to risks that have not yet expired at the reporting date. The provision is recognised when contracts are entered into and premiums are charged, and is brought to account as premium income over the term of the contract in accordance with the pattern of insurance service provided under the contract.

At each reporting date, the Group reviews its unexpired risk and a liability adequacy test is performed in accordance with BFRS 4 to determine whether there is any overall excess of expected claims and deferred acquisition costs over unearned premiums. This calculation uses current estimates of future contractual cash flows after taking account of the investment return expected to arise on assets relating to the relevant non-life insurance technical provisions. If these estimates show that the carrying amount of the unearned premiums (less related deferred acquisition costs) is inadequate, the deficiency is recognised in the income statement by setting up a provision for premium deficiency.

#### (t) Investment Contract Liabilities (Annuity Contracts)

Investment contracts are classified between contracts with and without DPF. The accounting policies for investment contract liabilities with DPF are the same as those for life insurance contract liabilities.

Investment contract liabilities without DPF are recognised when contracts are entered into and premiums are charged. These liabilities are initially recognised at fair value, this being the transaction price excluding any transaction costs directly attributable to the issue of the contract. Subsequent to initial recognition investment, contract liabilities are measured at fair value through profit or loss.



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For the year ended 31 December 2020

Deposits and withdrawals are recorded directly as an adjustment to the liability in the statement of financial position and are not recognised as gross premium in the consolidated income statement.

Fair value adjustments are performed at each reporting date and are recognised in the income statement in "gross change in contract liabilities". Fair value is determined through the use of prospective discounted cash flow techniques.

Non-unitised contracts are subsequently also carried at fair value, which is determined by using valuation techniques such as discounted cash flows and stochastic modelling. Models are validated, calibrated and periodically reviewed by an independent qualified person.

The liability is derecognised when the contract expires, is discharged or is cancelled. For a contract that can be cancelled by the policyholder, the fair value of the contract cannot be less than the surrender value.

When contracts contain both a financial risk component and a significant insurance risk component and the cash flows from the two components are distinct and can be measured reliably, the underlying amounts are unbundled. Any premiums relating to the insurance risk component are accounted for on the same basis as insurance contracts and the remaining element is accounted for as a deposit through the statement of financial position as described above

For deferred annuities, actuarial liability has been taken as actuarial present value of all future payments less present value of future premiums net of commissions subject to a minimum surrender value.

For immediate annuity with return of purchase price the benefit has been valued as composed of life annuity and whole life assurance.

The liability for each immediate fixed term annuity policy is the actuarial present value of all future payments discounted at the valuation rate of interest.

For employee annuity, actuarial liability has been taken as actuarial present value of accumulated value of all premiums paid as of the valuation date.

The cover for rider death benefit has been valued as present value of future benefits less present value of future premium net of commissions subject to a minimum zero value.

#### (u) Discretionary Participation Features (DPF)

A DPF is a contractual right that gives holders of these contracts the right to receive as a supplement to guaranteed benefits, significant additional benefits which are based on the performance of the assets held within the DPF portfolio whose amount or timing is contractually at the discretion of the Company. Under the terms of the contracts, surpluses in the DPF funds

For the year ended 31 December 2020

can be distributed to policyholders and shareholders on a 90/10 basis. The Company has the discretion over the amount and timing of the distribution of these surpluses to policyholders. All DPF liabilities including unallocated surpluses, both guaranteed and discretionary, at the end of the reporting period are held within insurance or investment contract liabilities, as appropriate.

#### (v) Financial Liabilities – Initial Recognition and Subsequent Measurement

#### Initial Recognition and Measurement

All financial liabilities are recognised initially at fair value and, in the case of loans and borrowings, minus directly attributable transaction costs. The Group's financial liabilities include investment contracts without DPF, trade and other payables, borrowings, insurance payables (see clause – 'u' below).

#### Subsequent Measurement

The subsequent measurement of financial liabilities depends on their classification, as follows:

#### Interest Bearing Loans and Borrowings

After initial recognition, interest bearing loans and borrowings are subsequently measured at amortised cost using the effective interest rate method. Gains and losses are recognised in the income statement when the liabilities are derecognised as well as through the effective interest rate method (EIR) amortisation process.

Amortised cost is calculated by taking into account any discount or premium on acquisition and fee or costs that are an integral part of the EIR. The EIR amortisation is included in finance cost in the income statement.

#### De-recognition of Financial Liabilities

A financial liability is derecognised when the obligation under the liability is discharged or cancelled or expires. When an existing financial liability is replaced by another from the same lender on substantially different terms, or the terms of an existing liability are substantially modified, such an exchange or modification is treated as a derecognition of the original liability and the recognition of a new liability, and the difference in the respective carrying amounts is recognised in the income statement.

#### (w) Insurance Payables

Insurance payables are recognised when due and measured on initial recognition at the fair value of the consideration received less directly attributable transaction costs. Subsequent to initial recognition, they are measured at amortised cost using the effective interest rate method.

For the year ended 31 December 2020

#### De-recognition Insurance Payables

Insurance payables are de-recognised when the obligation under the liability is settled, cancelled or expired.

#### (x) Classification of Financial Instruments Between Debt and Equity

A financial instrument is classified as debt if it has a contractual obligation to:

Deliver cash or another financial asset to another entity

Or

• Exchange financial assets or financial liabilities with another entity under conditions that are potentially unfavourable to the Company.

If the Company does not have an unconditional right to avoid delivering cash or another financial asset to settle its contractual obligation, the obligation meets the definition of a financial liability.

#### (y) Deferred Revenue

Initial and other front-end fees received for rendering future investment management services relating to investment contracts without DPF, are deferred and recognised as revenue when the related services are rendered.

#### (z) Provisions, Contingent Liability and Contingent Assets General

Provisions are recognised when the Group has a present obligation (legal or constructive) as a result of a past event, and it is probable that an outflow of resources embodying economic benefits will be required to settle the obligation and a reliable estimate can be made of the amount of the obligation. Where the Group expects some or all of a provision to be reimbursed, the reimbursement is recognised as a separate asset, but only when the reimbursement is virtually certain. The expense relating to any provision is presented in the income statement net of any reimbursement. If the effect of the time value of money is material, provisions are discounted using a current pre-tax rate that reflects, where appropriate, the risks specific to the liability. Contingent Assets are recorded in the financial statements when it is virtually certain that future economic benefit will flow to the entity in respect of such contingencies.

A contingent liability is a possible obligation that arises from past events whose existence will be confirmed by the occurrence or non-occurrence of one or more uncertain future events





For the year ended 31 December 2020

beyond the control of the Group or a present obligation that is not recognized because it is not probable that an outflow of resources will be required to settle the obligation. A contingent liability also arises in extremely rare cases where there is a liability that cannot be recognized because it cannot be measured reliably. The Group does not recognize a contingent liability but discloses its existence in the consolidated financial statements.

Where discounting is used, the increase in the provision due to the passage of time is recognised as a finance cost.

#### (aa) Segment Reporting

Operating Segment are reported in a manner consistent with the internal reporting provided to the chief operating decision maker.

#### (ab) Earnings Per Share

The basic earnings per share is computed by dividing the net profit attributable to the Company's owners for the year by the weighted average number of equity shares outstanding during the year adjusted for treasury shares held. The number of shares used in computing diluted earnings per share comprises the weighted average shares considered for deriving basic earnings per share, and the weighted average number of equity shares which could be issued on the conversion of all dilutive potential equity shares. Dilutive potential equity shares are deemed converted as of the beginning of the period, unless they have been issued at a later date.

#### (ac) Equity Movements

#### Ordinary Share Capital

The Company has issued ordinary shares that are classified as equity instruments. Incremental external costs that are directly attributable to the issue of these shares are recognised in equity, net of tax

#### Dividends on Ordinary Share Capital

Dividends on ordinary shares are recognised as a liability and deducted from equity when they are approved by the shareholders. Interim dividends are deducted from equity when they are paid.

Dividends for the year that are approved after the reporting date are dealt with as an event

after the reporting date.

For the year ended 31 December 2020

#### (ad) Revenue Recognition

#### **Gross Premiums**

Gross recurring premiums on life, investment contracts with DPF and group insurance are recognised as revenue when payable by the policyholder. For single premium business, revenue is recognised on the date on which the policy is effective.

Gross general insurance written premiums comprise the total premiums receivable for the whole period of cover provided by contracts entered into during the accounting period. They are recognised on the date on which the policy commences. Premiums include any adjustments arising in the accounting period for premiums receivable in respect of business written in prior accounting periods. Rebates that form part of the premium rate, such as no-claim rebates, are deducted from the gross premium; others are recognised as an expense. Premiums collected by intermediaries, but not yet received, are assessed based on estimates from underwriting or past experience and are included in premiums written. Premium has been recognised in the statement of income on pro-rate basis (1/24th method) under BFRS 4 requirement.

Unearned premiums are those proportions of premiums written in a year that relate to periods of risk after the reporting date. Unearned premiums are calculated on pro-rate basis (1/24th method) under BFRS 4 requirement. The proportion attributable to subsequent periods is deferred as a provision for unearned premiums.

In general insurance, Liability adequacy test has been performed to allocate insurance provision for each year for Incurred But Not Report (IBNR) and for impairment of insurance receivables which is outstanding more than 365 days.

#### Reinsurance Premiums

Gross reinsurance premiums on life and investment contracts are recognised as an expense on the earlier of the date when premiums are payable or when the policy becomes effective.

Gross general reinsurance premiums written comprise the total premiums payable for the whole cover provided by contracts entered into the period and are recognised on the date on which the policy incepts. Premiums include any adjustments arising in the accounting period in respect of reinsurance contracts incepting in prior accounting periods.

Unearned reinsurance premiums are those proportions of premiums written in a year that relate to periods of risk after the reporting date. Unearned reinsurance premiums are deferred over the term of the underlying direct insurance policies for risks-attaching contracts and over the term of the reinsurance contract for losses occurring contracts on pro-rate basis (1/24th method) under BFRS 4 requirement.

For the year ended 31 December 2020

In reinsurance, Liability adequacy test has been performed to allocate insurance provision for each year for Incurred But Not Report (IBNR) and for impairment of insurance receivables which is outstanding more than 365 days.

#### Fees and Commission Income

Insurance and investment contract policyholders are charged for policy administration services, investment management services, surrenders and other contract fees. These fees are recognised as revenue over the period in which the related services are performed. If the fees are for services provided in future periods, then they are deferred and recognised over those future periods

#### Investment income (The effective interest rate method)

Under both BFRS 9 and BAS 39, interest income is recorded using the effective interest rate (EIR) method for all financial instruments measured at amortised cost, financial instruments designated at FVPL. Interest income on interest bearing financial assets measured at FVOCI under BFRS 9, similarly to interest bearing financial assets classified as available-for-sale or held to maturity under BAS 39 are also recorded by using the EIR method. The EIR is the rate that exactly discounts estimated future cash receipts through the expected life of the financial instrument or, when appropriate, a shorter period, to the net carrying amount of the financial asset.

The EIR (and therefore, the amortised cost of the asset) is calculated by taking into account any discount or premium on acquisition, fees and costs that are an integral part of the EIR. The Company recognises interest income using a rate of return that represents the best estimate of a constant rate of return over the expected life of the loan. Hence, it recognises the effect of potentially different interest rates charged at various stages, and other characteristics of the product life cycle (including prepayments, penalty interest and charges).

If expectations regarding the cash flows on the financial asset are revised for reasons other than credit risk. The adjustment is booked as a positive or negative adjustment to the carrying amount of the asset in the balance sheet with an increase or reduction in interest income. The adjustment is subsequently amortised through Interest and similar income in the income statement.

#### Interest and Similar Income

The Company calculates interest income by applying the EIR to the gross carrying amount of financial assets other than credit-impaired assets

When a financial asset becomes credit-impaired and is, therefore, regarded as 'Stage 3', the Company calculates interest income by applying the effective interest rate to the net amortised

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cost of the financial asset. If the financial assets cures and is no longer credit-impaired, the Company reverts to calculating interest income on a gross basis.

Interest income on all trading assets and financial assets mandatorily required to be measured at FVPL is recognised using the contractual interest rate in net trading income and Net gains/ (losses) on financial assets at fair value through profit or loss, respectively.

#### Realised Gains and Losses

Realised gains and losses recorded in the income statement on investments include gains and losses on financial assets and investment properties. Gains and losses also include the ineffective portion of hedge transactions. Gains and losses on the sale of investments are calculated as the difference between net sales proceeds and the original or amortised cost and are recorded on occurrence of the sale transaction.

#### (ae) Benefits, Claims and Expenses Recognition

#### Gross Benefits and Claims

Gross benefits and claims for life insurance contracts and for investment contracts with DPF include the cost of all claims arising during the year, including internal and external claims handling costs that are directly related to the processing and settlement of claims and policyholder bonuses declared on DPF contracts. Changes in the gross valuation of insurance and investment contract liabilities with DPF are also included. Death claims and surrenders are recorded on the basis of notifications received. Annuity payments are recorded when due and claims by maturity are accounted on the policy maturity date.

General insurance and health claims include all claims occurring during the year, whether reported or not, related internal and external claims handling costs that are directly related to the processing and settlement of claims, a reduction for the value of salvage and other recoveries, and any adjustments to claims outstanding from previous years.

#### Reinsurance Claims

Reinsurance claims are recognised when the related gross insurance claim is recognised according to the terms of the relevant contract.

#### Finance Cost

Interest paid is recognised in the income statement as it accrues and is calculated by using the effective interest rate method. Accrued interest is included within the carrying value of the interest bearing financial liability.

#### (af) Liability for Life Policies (Policy liabilities)

The actuarial liability of all the life insurance policies has been calculated by the Appointed Actuary in accordance with the Financial Service Act, Rules & Regulations for Insurance & Reinsurance Companies in Bhutan and guidelines issued from time to time by Royal Monetary Authority of Bhutan.

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REFERRED TO IN THE RATIO ANALYSIS OF OUR OBSERVATIONS UNDER MINIMUM AUDIT EXAMINATION AND REPORTING REQUIREMENT (to The Companies Act of Bhutan, 2016) FOR THE YEAR ENDED 31ST DECEMBER, 2020 OF ROYAL INSURANCE CORPORATION OF BHUTAN LIMITED: Exhibit A

	STATEMENT OF SIGNIFICANT RATIOS			
	FINANCIAL RATIOS:		2020	2019
Α	STABILITY RATIOS:			
1	Capital Adequacy Ratio	(%)	14.39	16.05
2	Net Worth to Total Liabilities	(%)	14.84	16.34
3	Equity Investments to (Net Worth + Insurance Fund)	(%)	3.43	3.05
В	PROFITABILITY RATIOS:			
1	Operating Income to Net worth -Net	(%)	124.10	111.22
2	Operating Income to Total Assets	(%)	18.41	18.17
3	Net Profit (After Tax) to Net Worth	(%)	(10.74)	7.36
4	Net Profit (After Tax) to Total Assets	(%)	(1.59)	1.20
5	Return on Core Equity (Profit After Tax)	(%)	(25.38)	18.82
С	STRUCTURAL RATIOS:			
1	Debt/Core Equity Ratio		2.09	2.50
2	Long Term Debt to Net Worth		0.83	0.77
3	Net Fixed Assets to Long Term Debt		0.44	0.44
4	Net Fixed Assets to Net Worth		0.37	0.34

Financial Data		2020	2019
Face Value of share	(Nu.)	10.00	10.00
Earning per Share	(Nu.)	(2.54)	1.88
Book Value per Share	(Nu.)	23.63	25.59
Market price per Share	(Nu.)	68.00	74.91
Dividend per share	(Nu.)	-	-
No. of Shareholders		1,997	1,832
Shareholding pattern: No of shares		140,000,180	140,000,180
National Kidu Fund	(%)	22.34	22.25
Druk Holding & Investment	(%)	18.41	18.41
Private & Public Holders	(%)	59.25	59.34





# **Royal Insurance Corporation of Bhutan Limited INCOME STATEMENT**

For the year ended 31 December 2020

	Notes	Gro	oup	Com	npany
		2020	2019	2020	2019
		Nu	Nu	Nu	Nu
Revenues					
Gross written premiums	4	3,381,672,477	3,250,799,728	3,381,672,477	3,250,799,728
Less: Premiums ceded to reinsurers	4.1	(568,089,379)	(538,687,724)	(568,089,379)	(538,687,724)
Net written premiums		2,813,583,098	2,712,112,004	2,813,583,098	2,712,112,004
Less: Net change in unearned premium provision		190,229,383	(132,820,588)	190,229,383	(132,820,588)
Net earned premium		3,003,812,481	2,579,291,416	3,003,812,481	2,579,291,416
Finance Income	5	141,225,606	139,716,758	141,225,606	139,716,758
Fee and commission income	6	96,543,584	172,529,801	96,543,584	172,529,801
Less: Fee and commission expense	7	(167,431,705)	(149,508,432)	(167,431,705)	(149,508,432)
Net fee and commission income		70,337,485	162,738,127	70,337,485	162,738,127
Interest income on financial services	8	1,729,079,993	2,099,711,751	1,729,079,993	2,099,711,751
Less: Interest expense on financial services	9	(720,476,208)	(890,454,892)	(720,476,208)	(890,454,892)
Net interest income		1,008,603,786	1,209,256,859	1,008,603,786	1,209,256,859
Total revenue		4,082,753,751	3,951,286,401	4,082,753,751	3,951,286,401
Other operating income	10	21,810,964	32,781,958	21,810,964	32,781,958
Total operating income		4,104,564,715	3,984,068,359	4,104,564,715	3,984,068,359
Gross benefits and claims paid	11(a)	(1,765,764,717)	(2,814,143,505)	(1,765,764,717)	(2,814,143,505)
Claims ceded to reinsurers	11(b)	209,646,872	427,968,638	209,646,872	427,968,638
Change in contract liabilities	11(c)	(1,604,267,708)	62,746,935	(1,604,267,708)	62,746,935
Net benefits and claims		(3,160,385,553)	(2,323,427,932)	(3,160,385,553)	(2,323,427,932)
Expenses relating to private provident fund		(140,786,900)	(134,378,249)	(140,786,900)	(134,378,249)
Other operating and administrative expenses	12	(342,947,269)	(395,708,908)	(342,947,269)	(395,708,908)
Impairment gain / ( loss)	13	(957,551,626)	(750,199,400)	(957,551,626)	(750,199,400)
Share of profit of an associate	21	(1,439,379)	-	-	=
Net income before income taxes		(498,546,013)	380,353,871	(497,106,634)	380,353,871
Income tax (expense) / benefit	14	141,853,546	(116,867,600)	141,853,546	(116,867,600)
Net income after taxes		(356,692,467)	263,486,270	(355,253,087)	263,486,270
Attributable to non-controlling interest Profit attributable to equity holders of the parent		(356,692,467)	263,486,270	(355,253,087)	263,486,270
Earnings per share					
Basic profit for the year attributable to ordinary equity holders of the parent	15	(2.55)	1.88	(2.54)	1.88

The accounting policies and notes forms an integral part of the Financial Statements.

For S JAYKISHAN

Chartered Accountants

Firm Registration No. - 309005E

(Ritesh Agarwal)

Partner

Membership No.-062410

Chief Executive Officer

Place: Date:

# Royal Insurance Corporation of Bhutan Limited STATEMENT OF COMPREHENSIVE INCOME

For the year ended 31 December 2020

	Note	G	roup	Com	pany
		2020	2019	2020	2019
		Nu	Nu	Nu	Nu
Comprehensive income for the period		(356,692,467)	263,486,270	(355,253,087)	263,486,270
Other comprehensive income / (expenses)					
Net gain /loss on available for sale assets		99,977,281	(65,224,700)	99,977,281	(65,224,700)
Income tax effect on available for sale assets		(29,993,184)	19,567,410	(29,993,184)	19,567,410
Increase/Decrease on fair value of PPE & IP		-	-	-	-
Income tax effect on fair value of PPE & IP		-	-	-	-
Gains (losses) on defined benefit plans		8,128,524	10,370,462	8,128,524	10,370,462
Income tax effect on defined benefit plans		2,438,557	3,111,139	2,438,557	3,111,139
Total other comprehensive income		80,551,178	(32,175,689)	80,551,178	(32,175,689)
Total comprehensive income for the year net of tax		(276,141,288)	231,310,581	(274,701,909)	231,310,581

The accounting policies and notes forms an integral part of the Financial Statements.

Chief Executive Officer

For S JAYKISHAN

Chartered Accountants

Firm Registration No. - 309005E

(Ritesh Agarwal)

Partner

Membership No.-062410

Place: Date: Chairman



# Royal Insurance Corporation of Bhutan Limited STATEMENT OF FINANCIAL POSITION

As at 31 December 2020

		Gro	oup	Con	npany
	Notes	31st December, 2020	31st December, 2019	31st December, 2020	31st December, 2019
		Nu	Nu	Nu	Nu
Assets					
Cash and cash equivalents	16	3,597,344,815	2,691,914,318	3,597,344,815	2,691,914,318
Investment in equity, bonds & others	17	695,191,608	476,414,327	695,191,608	476,414,327
Loans and receivables	18	15,630,344,370	16,588,789,655	15,630,344,370	16,588,789,655
Investment in associate	19	36,019,677	37,459,056	24,311,650	24,311,650
Insurance receivables	20	469,368,730	484,217,101	469,368,730	484,217,101
Deferred tax asset	30	273,777,420	159,478,502	273,777,420	159,478,502
Other assets	21	388,901,044	286,553,369	388,901,044	286,553,369
Investment property	22	582,997,961	584,091,794	582,997,961	584,091,794
Property and equipment	23	555,930,422	567,264,337	555,926,250	567,260,165
Capital work-in-progress		65,398,937	50,265,851	65,398,937	50,265,851
Other intangible assets	24	10,788,241	12,195,947	10,788,241	12,195,947
Total Assets		22,306,063,224	21,938,644,255	22,294,351,027	21,925,492,679
Liabilities					
Investment contract liabilities	25	4.937.013.658	4.795.013.167	4.937.013.658	4.795.013.167
Contribution received by private provident fund		2.231.869.317	2.141.971.623	2.231.869.317	2,141,971,623
Insurance contract liabilities	26	6,953,741,482	5,451,108,682	6,953,741,482	5,451,108,682
Reinsurance contract liabilities		34,068,255	13,281,019	34,068,255	13,281,019
Insurance payable	27	858,746,027	557,129,755	858,746,027	557,129,755
Debt issued and other borrowed funds	28	2,925,545,725	3,504,655,357	2,925,545,725	3,504,655,357
Employee benefit obligation	29	28,550,852	21,712,942	28,550,852	21,712,942
Provisions	31	127,142,335	127,342,335	127,142,335	127,342,335
Trade and other payables	32	890,110,681	1,731,066,945	890,110,681	1,731,066,945
Total liabilities		18,986,788,332	18,343,281,824	18,986,788,332	18,343,281,824
Family.					
Equity Share capital	33	1,400,001,800	1,400,001,800	1,400,001,800	1,400,001,800
Net unrealized gains/(losses) on available-for-sale	33	164,932,557	94,948,460	164,932,557	94,948,460
investments		104,932,337	94,940,400	104,932,337	94,940,400
Revaluation reserve		887,479,298	887,479,298	887,479,298	887,479,298
Retained earnings		638,927,506	984,999,141	627,215,311	971,847,566
Other reserves		227,933,729	227,933,729	227,933,729	227,933,729
Shareholder's equity		3,319,274,891	3,595,362,429	3,307,562,695	3,582,210,854
Non-controlling interests		-	-		
Total equity		3,319,274,891	3,595,362,429	3,307,562,695	3,582,210,854
Total liabilities and equity		22,306,063,224	21,938,644,255	22,294,351,027	21,925,492,679

The accounting policies and notes forms an integral part of the Financial Statements.

For S JAYKISHAN

Chartered Accountants

Firm Registration No. - 309005E

(Ritesh Agarwal)

Partner

Membership No.-062410

Place: Date: Chief Executive Officer Director Chairman

# Royal Insurance Corporation of Bhutan Limited CASH FLOW & RECONCILIATION STATEMENT

For the year ended 31 December 2020

		Gro	oup	Con	npany
For the year ended 31st December	Notes	2020	2019	2020	2019
		Nu	Nu	Nu	Nu
Cash flows from operating activities					
Profit Before Tax		(498,546,013)	380,353,871	(497,106,634)	380,353,871
Adjustment for:					
Depreciation of property and equipment	23	20,826,082	19,283,846	20,826,082	19,283,846
Depreciation of investment property	22	1,093,833	660,908	1,093,833	660,908
Amortization of intangible assets	24	3,522,206	3,548,600	3,522,206	3,548,600
Other operating and administrative expenses	12	-	4,942,904		4,942,904
Defined benefit Cost		21,996,194	20,715,235	21,996,194	20,715,235
Provision written back		(200,000)	-	(200,000)	-
Share of profit of an associate	19	1,439,379	-	-	-
Impairment of loans and advances	13	1,337,979,902	1,102,831,655	1,337,979,902	1,102,831,655
Operating profit before changes in operating assets & liabilities		888,111,583	1,532,337,019	888,111,583	1,532,337,019
Increase)/Decrease in operating assets					
Loans and advance to customers	18	(381,166,124)	(1,640,790,741)	(381,166,124)	(1,640,790,741
Insurance receivables	20	17,597,830	(107,738,848)	17,597,830	(107,738,848)
Other assets	21	(103,372,269)	(98,243,776)	(103,372,269)	(98,243,776)
ncrease/(Decrease) in operating liabilities					
Insurance contracts liabilities	26	1,502,686,550	(48,294,160)	1,502,686,550	(48,294,160)
Reinsurance contract liabilities		20,787,236	5,233,490	20,787,236	5,233,490
Investment contract liabilities	25	142,000,491	25,858,895	142,000,491	25,858,895
Insurance payable	27	301,616,272	(41,265,142)	301,616,272	(41,265,142)
Contribution received by private provident fund		89,897,694	240,635,140	89,897,694	240,635,140
Trade and other payables	31	(840,956,264)	532,131,901	(840,956,264)	532,131,901
let cash flow from operating activities before income tax		749,091,416	(1,132,473,239)	749,091,416	(1,132,473,239
Gratuity paid		(7,029,760)	(23,241,491)	(7,029,760)	(23,241,491)
Income tax paid		-	-	-	-
Net cash flow from operating activities		(7,029,760)	(23,241,491)	(7,029,760)	(23,241,491)
Cash flow from investing activities					
Purchase of Equity investment	17	-	-	-	-
Long term investments in Bonds	19	(118,800,000)	-	(118,800,000)	-
Purchase of property & equipment		(9,492,167)	(37,099,630)	(9,492,167)	(37,099,630)
Purchase of intangible assets		(2,114,500)	(7,870,854)	(2,114,500)	(7,870,854)
Purchase of investment property		-	(15,009,942)	-	(15,009,942)
Expenses incurred for Capital WIP		(15,133,086)	(32,355,292)	(15,133,086)	(32,355,292)
let cash flow from investing activities		(145,539,753)	(92,335,719)	(145,539,753)	(92,335,719)

# Royal Insurance Corporation of Bhutan Limited CASH FLOW & RECONCILIATION STATEMENT

For the year ended 31 December 2020

		Gro	oup	Com	pany
For the year ended 31st December	Notes	2020	2019	2020	2019
		Nu	Nu	Nu	Nu
Cash flow from financing activities					
Borrowings during the year	28	(579,109,632)	(754,587,621)	(579,109,632)	(754,587,621)
Dividends paid		-	-	-	-
Issue of Shares		-	200,001,800	-	200,001,800
Net cash flow from financing activities		(579,109,632)	(554,585,821)	(579,109,632)	(554,585,821)
Net increase/(decrease) in cash and cash equivalents		905,523,855	(270,299,251)	905,523,855	(270,299,251)
Cash and cash equivalents at the beginning of the year	16	2,692,007,961	2,962,307,211	2,692,007,961	2,962,307,211
Cash and cash equivalents at the end of the year		3,597,531,816	2,692,007,961	3,597,531,816	2,692,007,961
Balance as per Statement of Financial Position		3,597,531,816	2,692,007,961	3,597,531,816	2,692,007,961

Director

The accounting policies and notes forms an integral part of the Financial Statements.

Chief Executive Officer

For S JAYKISHAN

Chartered Accountants
Firm Registration No. 309005E

(Ritesh Agarwal)

Partner

Membership No.-062410

Place: Date: and the same of th

Chairman



# Royal Insurance Corporation of Bhutan Limited STATEMENT OF CHANGES IN EQUITY

For the year ended 31 December 2020

Group							snN uI
	Note	Share capital	Net unrealized gains/(losses) on available-for-sale investments	Revaluation reserve	Retained earnings	Other reserves	Total Shareholders' Funds
Balance as at 31st December 2018	26	1,200,000,000	140,605,749	887,479,298	708,031,270	227,933,729	3,164,050,048
Net profit for the year		-			263,486,270		263,486,270
Other comprehensive income		1	(45,657,290)	1	13,481,601	ı	(32,175,689)
Dividend paid							
Rights share issue adjustment		200,001,800					200,001,800
Balance as at 31st December 2019		1,400,001,800	94,948,459	887,479,298	984,999,141	227,933,729	3,595,362,429
Net profit for the year					(356,692,467)		(356,692,467)
Other comprehensive income			69,984,097		10,567,081		80,551,178
Other Adjustment					53,750		53,750
Balance as at 31st December 2020		1,400,001,800	164,932,557	887,479,298	638,927,506	227,933,729	3,319,274,891
Company							In Nu
	Note	Share capital	Net unrealized gains/(losses) on available-for-sale investments	Revaluation reserve	Retained earnings	Other reserves	Total Shareholders' Funds
Balance as at 31st December 2018		1,200,000,000	140,605,750	887,479,298	694,879,695	227,933,729	3,150,898,474
Net profit for the year		-			263,486,270		263,486,270
Other comprehensive income		1	(45,657,290)		13,481,601		(32,175,689)
Dividend paid						ı	
Rights share issue adjustment		200,001,800		1			200,001,800
Balance as at 31st December 2019		1,400,001,800	94,948,460	887,479,298	971,847,566	227,933,729	3,582,210,854
Net profit for the year		-			(355,253,087)	•	(355,253,087)
Other comprehensive income		1	69,984,097		10,567,081	-	80,551,178
Other adjustment		-		-	53,750		53,750
Balance as at 31st December 2020		1,400,001,800	164,932,557	887,479,298	627,215,311	227,933,729	3,307,562,695





For the year ended 31 December 2020

(3) Operating segment Information

Operating segment Income statement for the year ended 31 December 2020

Cooss written premiums         1,072246,622           Permiums ceded to reinsurers         (478,423.56)           Net varietien premium         19,634,522           Net change in reserve for unearmed premium         19,634,522           Net carned premium         613,457,618           Finance in come         234,691,368           Fee and commission income - External         77,611,141           Net fee and commission income         1(12,717,161)           Net fee & commission income         234,691,368           Interest Income         727,653,951           Interest Income         -           Net interest income         -           Total revenue         893,112,969           Other operating income         737,042	(533,718) (533,718) 1,920,708,231	80,812,350 (644,110)	445,279	306,926,277 (88,488,025)						3,381,672,477		3,381,672,477
mine	(533,718) 1,920,708,231 - 1,920,708,231	(644,110)		(88,488,025)						/568 DR9 379)		(075 000 033)
mine	1,920,708,231									(2000,000,000)		(< 10,40U,00C)
nun	1,920,708,231	80,168,240	445,279	218,438,252						2,813,583,098		2,813,583,098
	1,920,708,231			170,594,860						190,229,383		190,229,383
		80,168,240	445,279	389,033,112						3,003,812,481	•	3,003,812,481
	408,170,754	153,898,115	329,144,932	23,117,761	162,795,223	141,225,606		450,501	(1,312,268,654)	141,225,606		141,225,606
						33,746,496		5,115,943		96,543,584		96,543,584
dernal	(56,680,512)		(3,024,328)	(95,009,704)						(167,431,705)		(167,431,705)
Aternal	351,490,242	153,898,115	326,120,604	(71,891,943)	162,795,223	174,972,102		5,566,444	(1,312,268,654)	70,337,485		70,337,485
ge - External me						1,729,079,993				1,729,079,993		1,729,079,993
ше	(59,184,877)	(149,094,348)	(249,676,466)			(1,559,789,171)	(15,000,000)		1,312,268,654	(720,476,208)		(720,476,208)
) hoome I hoome	(59,184,877)	(149,094,348)	(249,676,466)			169,290,822	(15,000,000)		1,312,268,654	1,008,603,785		1,008,603,785
	2,213,013,596	84,972,007	76,889,417	317,141,169	162,795,223	344,262,924	(15,000,000)	5,566,444		4,082,753,751		4,082,753,751
	269,556	431,769	703,044	3,175,498	281	4,362,747	12,129,967	1,060		21,810,964		21,810,964
	2,213,283,152	85,403,776	77,592,461	320,316,667	162,795,504	348,625,671	(2,870,033)	5,567,504		4,104,564,715		4,104,564,715
Gross benefits and claims paid (305,345,953)	(636,121,481)	(46,300,000)		(777,997,283)						(1,765,764,717)		(1,765,764,717)
Claims ceded to reinsurers (68,267,699)				277,914,571						209,646,872		209,646,872
Gross change in contract liabilities	(1,515,735,410)	(5,552,029)	(72,985,684)	(9,994,585)						(1,604,267,708)		(1,604,267,708)
Net benefits and claims (373,613,652)	(2,151,856,891)	(51,852,029)	(72,985,684)	(510,077,297)						(3,160,385,553)		(3,160,385,553)
Expenses relating to private provident fund		-			(140,786,900)	-	-	-		(140,786,900)	-	(140,786,900)
Other operating and administrative expenses (78,487,383)	(61,426,261)	(33,551,747)	(4,606,777)	(13,789,961)	(7,573,391)	(86,487,160)	(6,911,782)	(2,674,491)	(47,438,316)	(342,947,269)		(342,947,269)
Impairment gain / (loss) on loans and advances				716,152		(960,301,085)				(957,551,626)		(957,551,626)
Share of profit of an associate						-					(1,439,379)	(1,439,379)
Profit before tax 443,782,283	٠			(202,834,439)	14,435,213	(698,162,573)	(9,781,815)	2,893,013	(47,438,316)	(497,106,633)	(1,439,379)	(498,546,012)
Income tax expense						-			141,853,546	141,853,546		141,853,546
Profit for the year 443,782,283				(202,834,439)	14,435,213	(698,162,573)	(9,781,815)	2,893,013	94,415,230	(355,253,087)	(1,439,379)	(356,692,466)
Other comprehensive income / (expenses)												
Net gain /loss on available for sale assets						99,977,281				99,977,281		99,977,281
Income tax effect						(29,993,184)				(29,993,184)	•	(29,993,184)
Re-measurement gains (losses) on defined benefir plans									8,128,524	8,128,524		8,128,524
Income tax effect									2,438,557	2,438,557		2,438,557
Total other comprehensive income		-				69,984,097	-	-	10,567,081	80,551,178	-	80,551,178
Income tax(charge) / credit relating to components of other comprehensive income												
Other comprehensive income net of tax			ı	i		69,984,097			10,567,081	80,551,178	•	80,551,178
Total comprehensive income for the year net of tax				(202,834,439)	14,435,213	(628,178,477)	(9,781,815)	2,893,013	104,982,312	(274,701,909)	(1,439,379)	(276,141,288)





# Royal Insurance Corporation of Bhutan Limited **NOTES TO THE FINANCIAL STATEMENTS** For the year ended 31 December 2020

(3) Operating segment Information Operating segment Income statement for the year ended 31 December 2019

	Non Life Insurance	Life Insurance	Group Life Insurance	Annuity Insurance	Re insurance	PPF	Credit & Investment	GAD	Securities	Adjustments	Company	Subsidiary/ Associate	Group
Gross written premiums	1,050,135,582	1,242,535,271	80,947,440	492,143	876,689,292						3,250,799,728		3,250,799,728
Premiums ceded to reinsurers	(431,555,504)	(1,413,897)			(105,718,323)						(538,687,724)		(538,687,724)
Net written premiums	618,580,078	1,241,121,374	80,947,440	492,143	696'026'077						2,712,112,004		2,712,112,004
Net change in Reserve for unearned premium	(65,393,415)				(67,427,173)						(132,820,588)		(132,820,588)
Net Earned premium	553,186,663	1,241,121,374	80,947,440	492,143	703,543,796						2,579,291,416		2,579,291,416
Finance Income	201,297,407	400,518,421	134,577,975	352,709,261	19,653,029	151,928,533	139,716,758		323,759	(1,261,008,386)	139,716,758		139,716,758
Fee and commission income -External	132,799,890	,	,		529,911		28,881,138		10,318,862		172,529,801		172,529,801
Fee and commission expense - External	(13,748,846)	(51,870,755)	,	(3,301,279)	(80,587,552)						(149,508,432)		(149,508,432)
Net fee & commission income	320,348,451	348,647,666	134,577,975	349,407,982	(60,404,612)	151,928,533	168,597,895		10,642,621	(1,261,008,386)	162,738,127		162,738,127
Interest Income - External							2,099,711,751				2,099,711,751		2,099,711,751
Less:Interest expense - External		(209,809,954)	(130,060,999)	(269,661,601)			(1,541,930,724)			1,261,008,386	(890,454,892)		(890,454,892)
Net interest income		(209,809,954)	(130,060,999)	(269,661,601)			557,781,028			1,261,008,386	1,209,256,859		1,209,256,859
Total revenue	873,535,114	1,379,959,086	85,464,416	80,238,524	643,139,184	151,928,533	726,378,923	-	10,642,621		3,951,286,402		3,951,286,402
Other operating income	905,654	4,174,580	515,221	2,264,781	3,881,498	4,045	5,387,341	15,645,054	3,785		32,781,958		32,781,958
Total operating income	874,440,768	1,384,133,666	85,979,636	82,503,304	647,020,682	151,932,578	731,766,264	15,645,054	10,646,407		3,984,068,360		3,984,068,360
Gross benefits and claims paid	(696,629,009)	(1,457,181,581)	(49,600,000)		(607,732,916)						(2,814,143,505)		(2,814,143,505)
Claims ceded to reinsurers	400,268,344				27,700,294						427,968,638		427,968,638
Gross change in contract liabilities		137,259,434	(1,153,366)	(77,763,282)	4,404,149						62,746,935		62,746,935
Net benefits and claims	(299,360,664)	(1,319,922,147)	(50,753,366)	(77,763,282)	(575,628,473)						(2,323,427,932)		(2,323,427,932)
Expenses relating to private provident fund			,			(134,378,249)					(134,378,249)		(134,378,249)
Other operating and administrative expenses	(86,535,537)	(64,211,520)	(35,226,271)	(4,740,023)	(31,898,315)	(8,023,326)	(88,663,038)	(36,485,755)	(4,149,028)	(35,776,097)	(395,708,909)		(395,708,909)
Impairment gain / (loss) on loans and advances	(2,201,427)	,	,	1	(149,381)		(747,848,592)		,		(750,199,400)	i	(750,199,400)
Share of profit of an associate													
10% Surplus of Life Insurance													
Profit before tax	486,343,140				39,344,513	9,531,003	(104,745,366)	(20,840,701)	6,497,378	(35,776,097)	380,353,871		380,353,871
Income tax expense		-	-	-	-		-			(116,867,600)	(116,867,600)		(116,867,600)
Profit for the year	486,343,140				39,344,513	9,531,003	(104,745,366)	(20,840,701)	6,497,378	(152,643,697)	263,486,270		263,486,270
Other comprehensive income / (expenses)													
Net gain /loss on available for sale assets							(65,224,700)				(65,224,700)		(65,224,700)
Income tax effect						-	19,567,410	-		-	19,567,410		19,567,410
Increase/Decrease on fair value of PPE & IP										-	-		
Income tax effect													
Re-measurement gains (losses) on defined benefir plans										10,370,462	10,370,462		10,370,462
Income tax effect										3,111,139	3,111,139		3,111,139
Total other comprehensive income							(45,657,290)			13,481,601	(32,175,689)		(32,175,689)
Income tax(charge) / credit relating to components of other comprehensive income													
Other comprehensive income net of tax							(45,657,290)			13,481,601	(32,175,689)		(32,175,689)
Total comprehensive income for the year net of tax	486,343,140				39,344,513	9,531,003	(150,402,656)	(20,840,701)	6,497,378	(139,162,096)	231,310,581		231,310,581





For the year ended 31 December 2020

(3) Operating segment Information

Operating segment statement of financial position as at 31 December 2020

	Non Life Insurance	Life Insurance	Group Life Insurance	Annuity Insurance	Re insurance	PPF	Credit & Investment	GAD	Securities	Adjustments	Company	Adjustments	Group
Assets													
Cash and Cash Equivalents	35,025,543	30,223,316	15,596,998	8,235,443	77,057,964	16,161,292	3,404,255,079	2,272,623	8,703,558	(187,001)	3,597,344,815		3,597,344,815
Investment in equity, bonds & others							695,191,608				695,191,608		695,191,608
Loans and receivables		1,559,840					15,628,784,530				15,630,344,370		15,630,344,370
Investment in associate							24,311,650				24,311,650	11,708,027	36,019,677
Insurance Receivables	243,741,632	13,943,561	438,930		211,244,607						469,368,730		469,368,730
Net defined benefit assets													,
Deferred tax asset										273,777,420	273,777,420		273,777,420
Other Assets	5,718,357	178,610		7,290,000	18,823,150		234,098,565	122,792,362			388,901,044		388,901,044
Investment properties										582,997,961	582,997,961		582,997,961
Property and equipment					,					555,926,250	555,926,250	4,170	555,930,420
Capital work-in-progress					,			65,398,937			65,398,937	1	65,398,937
Intangible assets					,					10,788,241	10,788,241	1	10,788,241
Total Assets	284,485,533	45,905,327	16,035,928	15,525,443	307,125,721	16,161,292	19,986,641,432	190,463,922	8,703,558	1,423,302,871	22,294,351,027	11,712,197	22,306,063,224
Liabilities													
Investment contract liabilities			2,075,756,237	2,861,257,421							4,937,013,658		4,937,013,658
Contribution received by private provident fund						2,231,869,317		-		-	2,231,869,317	-	2,231,869,317
Insurance contract liabilities	349,156,043	6,120,391,652	93,358,221	278,862,541	111,973,024						6,953,741,482		6,953,741,482
Reinsurance contract liabilities					34,068,255						34,068,255		34,068,255
Insurance Payable	408,137,839	21,779,963	804,215		428,024,010						858,746,027		858,746,027
Debt issued and other borrowed funds							18,113,269,854	260,972,603		(15,448,696,732)	2,925,545,725	-	2,925,545,725
Employee benefit obligation										28,550,852	28,550,852	-	28,550,852
Provisions					18,823,150		108,319,185				127,142,335		127,142,335
Trade and other payables	85,113,601	677,028,656	1,963,906	3,314,414	1,015,807	1,447,532	1,341,242,099	89,282,311	1,998,135	(1,312,295,780)	1890,110,681		890,110,681
Total Liabilities	842,407,483	6,819,200,271	2,171,882,579	3,143,434,376	593,904,246	2,233,316,849	19,562,831,138	350,254,914	1,998,135	(16,732,441,661)	18,986,788,332		18,986,788,332
Equity & Liabilities													
Capital & Reserves													
Share Capital				,		,		1,400,001,800	,		1,400,001,800	,	1,400,001,800
Available For Sale reserve			•		,		164,932,556				164,932,556		164,932,556
Revaluation Reserve			•		,					887,479,298	887,479,298		887,479,298
Retained earnings	-									627,215,311	627,215,311	11,712,197	638,927,507
Other reserves	-			-						227,933,729	227,933,729	-	227,933,729
Total equity	,	•	,			1	164,932,556	1,400,001,800		1,742,628,339	3,307,562,695	11,712,197	3,319,274,891
Shareholders' Equity & Liabilities	842,407,483	6,819,200,271	2,171,882,579	3,143,434,376	593,904,246	2,233,316,849	19,727,763,694	1,750,256,714	1,998,135	(14,989,813,322)	22,294,351,027	11,712,197	22,306,063,224





For the year ended 31 December 2020

(3) Operating segment Information

Operating segment statement of financial position as at 31 December 2019

	Non Life Insurance	Life Insurance	Group Life Insurance Annuity Insurance	Annuity Insurance	Re insurance	PPF	Credit & Investment	GAD	Securities	Adjustments	Company	Adjustments	Group
Assets													
Cash and Cash Equivalents	124,966,232	17,229,872	7,002,298	5,230,580	96,332,903	6,379,009	2,423,350,557	459,438	11,057,071	(93,643)	2,691,914,318		2,691,914,318
Investment in equity, bonds & others							476,414,327				476,414,327		476,414,327
Loans and receivables		1,080,794					16,587,708,861				16,588,789,655		16,588,789,655
Long term investment classified as Loans and receivables													
Investment in associate							24,311,650				24,311,650	13,147,406	37,459,056
Insurance Receivables	245,420,852	20,305,421	575,640		217,915,188						484,217,101		484,217,101
Net defined benefit assets													
Deferred tax asset	,		,		,					159,478,502	159,478,502		159,478,502
Other Assets	7,426,150	325,235			18,823,150		134,241,442	125,737,392			286,553,369		286,553,369
Investment properties										584,091,794	584,091,794		584,091,794
Property and equipment	,		,		,					567,260,165	567,260,165	4,170	567,264,335
Capital work-in-progress			,			,		50,265,851			50,265,851		50,265,851
Intangible assets										12,195,947	12,195,947		12,195,947
Total Assets	377,813,235	38,941,322	7,577,938	5,230,580	333,071,241	6,379,009	19,646,026,837	176,462,681	11,057,071	1,322,932,766	21,925,492,679	13,151,576	21,938,644,255
Liabilities													
Investment contract liabilities			1,819,746,830	2,975,266,337							4,795,013,167		4,795,013,167
Contribution received by private provident fund						2,141,971,623					2,141,971,623		2,141,971,623
Insurance contract liabilities	332,280,542	4,604,656,242	87,806,192	205,876,857	220,488,849						5,451,108,682		5,451,108,682
Reinsurance contract liabilities					13,281,019						13,281,019		13,281,019
Insurance Payable	245,943,924	20,275,172	804,215		290,106,443						557,129,755		557,129,755
Debt issued and other borrowed funds							17,233,480,768	260,972,603		(13,989,798,014)	3,504,655,357		3,504,655,357
Employee benefit obligation										21,712,942	21,712,942		21,712,942
Provisions					18,823,150		108,519,185				127,342,335		127,342,335
Trade and other payables	201,575,979	1,395,286,331	1,674,659	1,643,825	452,014	18,415,188	1,282,124,659	105'081'68	1,749,306	(1,261,035,517)	1,731,066,945		1,731,066,945
Total Liabilities	779,800,445	6,020,217,745	1,910,031,897	3,182,787,020	543,151,475	2,160,386,811	18,624,124,611	350,153,104	1,749,306	(15,229,120,590)	18,343,281,824		18,343,281,824
Equity & Liabilities													
Capital & Reserves													
Share Capital			,					1,400,001,800			1,400,001,800		1,400,001,800
Retained earnings			,				94,948,459				94,948,459	13,151,576	108,100,035
Revaluation Reserve			,							887,479,298	887,479,298		887,479,298
Other reserves			,							971,847,566	971,847,566	,	971,847,566
Available For Sale reserve		-								227,933,729	227,933,729		227,933,729
Total equity							94,948,459	1,400,001,800		2,087,260,595	3,582,210,854	13,151,576	3,595,362,429
Shareholders' Equity & Liabilities	779,800,445	6,020,217,745	1,910,031,897	3,182,787,020	543,151,475	2,160,386,811	18,719,073,070	1,750,154,904	1,749,306	(13,141,859,994)	21,925,492,679	13,151,576	21,938,644,255





For the year ended 31 December 2020

		Note	Gro	оир	Com	pany
			Nu	Nu	Nu	Nu
			2020	2019	2020	2019
4	GROSS WRITTEN PREMIUM					
	Non life insurance		1,072,246,622	1,050,135,582	1,072,246,622	1,050,135,582
	Life insurance		1,921,241,949	1,242,535,271	1,921,241,949	1,242,535,271
	Group life insurance		80,812,350	80,947,440	80,812,350	80,947,440
	Annuity insurance		445,279	492,143	445,279	492,143
	Re insurance		306,926,277	876,689,292	306,926,277	876,689,292
	Total gross written premium		3,381,672,477	3,250,799,728	3,381,672,477	3,250,799,728
.1	Premiums ceded to reinsurance					
	Non-life Insurance		(478,423,526)	(431,555,504)	(478,423,526)	(431,555,504)
	Life insurance		(533,718)	(1,413,897)	(533,718)	(1,413,897)
	Group life insurance		(644,110)	-	(644,110)	-
	Re insurance		(88,488,025)	(105,718,323)	(88,488,025)	(105,718,323)
	Total premium ceded to reinsurance		(568,089,379)	(538,687,724)	(568,089,379)	(538,687,724)
	Total net premium		2,813,583,098	2,712,112,004	2,813,583,098	2,712,112,004
5	FINANCE INCOME					
	Income from investment securities		141,225,606	139,716,758	141,225,606	139,716,758
			141,225,606	139,716,758	141,225,606	139,716,758
5	FEES AND COMMISSION INCOME					
	Agent commission		57,681,144	132,799,890	57,681,144	132,799,890
	Reinsurance commission		-	529,911	-	529,911
	Guarantee fee		32,755,411	26,809,546	32,755,411	26,809,546
	Credit related fees and commissions		468,800	1,039,200	468,800	1,039,200
	Broking Fees and Commisison		5,115,943	10,318,862	5,115,943	10,318,862
	Other		522,285	1,032,392	522,285	1,032,392
	Total fees and commission income		96,543,584	172,529,801	96,543,584	172,529,801
7	FEES AND COMMISSION EXPENSE					
	Commission expense on Re insurance accepted		(95,009,704)	(80,587,552)	(95,009,704)	(80,587,552)
	Agent commission		(72,422,001)	(68,920,880)	(72,422,001)	(68,920,880)
	Total fees and commission expense		(167,431,705)	(149,508,432)	(167,431,705)	(149,508,432)







For the year ended 31 December 2020

		Note	Gro	oup	Com	Company		
			Nu	Nu	Nu	Nu		
			2020	2019	2020	2019		
8	INTEREST INCOME ON FINANCIAL SERVICES							
	Loans & receivables from customers		1,729,079,993	2,099,711,751	1,729,079,993	2,099,711,751		
	Interest income received from impaired loans		=	-	=	-		
	Total interest income		1,729,079,993	2,099,711,751	1,729,079,993	2,099,711,751		
9	INTEREST EXPENSE ON FINANCIAL SERVICES							
	Interest on group life insurance		(149,094,348)	(130,060,999)	(149,094,348)	(130,060,999)		
	Interest on annuity contribution		(249,676,466)	(269,661,601)	(249,676,466)	(269,661,601)		
	Interest on bank borrowings		(10,048,819)	(43,422,337)	(10,048,819)	(43,422,337)		
	Debt issued and borrowed funds		(252,471,698)	(237,500,000)	(252,471,698)	(237,500,000)		
	Interest on TMN policies (Life Insuarnce)		(59,184,877)	(209,809,954)	(59,184,877)	(209,809,954)		
	Total interest expense		(720,476,208)	(890,454,892)	(720,476,208)	(890,454,892)		
10	OTHER OPERATING INCOME							
	Rental income		9,805,490	10,944,544	9,805,490	10,944,544		
	Securities business		1,060	3,785	1,060	3,785		
	Other		12,004,414	21,833,629	12,004,414	21,833,629		
	Total other operating income		21,810,964	32,781,958	21,810,964	32,781,958		
11	NET BENEFITS AND CLAIMS							
11(a)	Gross benefits and claims paid							
	Non Life Insurance		(305,345,953)	(699,629,009)	(305,345,953)	(699,629,009)		
	Life Insurance		(636,121,481)	(1,457,181,581)	(636,121,481)	(1,457,181,581)		
	Group Life Insurance		(46,300,000)	(49,600,000)	(46,300,000)	(49,600,000)		
	Re insurance		(777,997,283)	(607,732,916)	(777,997,283)	(607,732,916)		
	Total gross benefit and claims paid		(1,765,764,717)	(2,814,143,505)	(1,765,764,717)	(2,814,143,505)		
11(b)	Claims ceded to reinsurers							
	Non Life Insurance		(68,267,699)	400,268,344	(68,267,699)	400,268,344		
	Re insurance		277,914,571	27,700,294	277,914,571	27,700,294		
	Total claims to reinsurers		209,646,872	427,968,638	209,646,872	427,968,638		
11(c)	Change in contract liabilities							
	Life Insurance		(1,515,735,410)	137,259,434	(1,515,735,410)	137,259,434		
	Group Life Insurance		(5,552,029)	(1,153,366)	(5,552,029)	(1,153,366)		
	Annuity Insurance		(72,985,684)	(77,763,282)	(72,985,684)	(77,763,282)		
	Re insurance		(9,994,585)	4,404,149	(9,994,585)	4,404,149		
	Total change in contract liabilities ceded to reinsurers		(1,604,267,708)	62,746,935	(1,604,267,708)	62,746,935		
	Net benefit claims and paid		(3,160,385,553)	(2,323,427,932)	(3,160,385,553)	(2,323,427,932)		





For the year ended 31 December 2020

		Note	Gro	ир	Company		
			Nu	Nu	Nu	Nu	
			2020	2019	2020	2019	
12	OTHER OPERATING AND ADMINISTRATIVE EXPENSES						
	Amortization of intangible assets		(3,522,206)	(3,548,600)	(3,522,206)	(3,548,600)	
	Depreciation on property and equipment		(20,826,082)	(19,283,846)	(20,826,082)	(19,283,846)	
	Depreciation on investment property		(1,093,833)	(660,908)	(1,093,833)	(660,908)	
	Professional & legal expenses		(380,280)	(527,500)	(380,280)	(527,500)	
	Bank Charges		(903,005)	(1,004,674)	(903,005)	(1,004,674)	
	Management expenses		(71,145,883)	(85,072,362)	(71,145,883)	(85,072,362)	
	Employee benefits expense	12.1	(223,329,741)	(220,745,023)	(223,329,741)	(220,745,023	
	Provision for Embezzlement of Funds		-	(18,823,150)	-	(18,823,150)	
	Bad Debts		(968,265)	-	(968,265)	(10,000)	
	Securities business		(1,240,164)	(2,844,141)	(1,240,164)	(2,844,141)	
	Other		(19,537,811)	(43,198,705)	(19,537,811)	(43,198,705)	
	Total other operating and administrative expenses		(342,947,269)	(395,708,908)	(342,947,269)	(395,708,908	
2.1	Employee benefits expense		(342,547,205)	(333,700,300)	(342,547,205)	(373,700,700	
	Salaries and bonus		(169,634,719)	(166,404,260)	(169,634,719)	(166,404,260	
				<del>                                     </del>			
	Staff welfare and expenses		(1,454,786)	(1,888,368)	(1,454,786)	(1,888,368)	
	Leave travel concession		(5,766,320)	(6,062,922)	(5,766,320)	(6,062,922)	
	Defined benefit costs		(21,996,194)	(20,715,235)	(21,996,194)	(20,715,235	
	Leave encashment		(12,719,973)	(13,647,565)	(12,719,973)	(13,647,565)	
	Contribution to private provident fund		(11,757,749)	(12,026,672)	(11,757,749)	(12,026,672)	
	Total employee benefit expense		(223,329,741)	(220,745,023)	(223,329,741)	(220,745,023	
13	IMPAIREMENT GAIN /(LOSS)						
	Impairment loss on reinsurance receivables		2,749,459	(2,350,808)	2,749,459	(2,350,808)	
	Impairment loss on loans and receivables		(960,207,727)	(747,754,949)	(960,207,727)	(747,754,949	
	Impairment loss on cash and cash equivalent		(93,358)	(93,643)	(93,358)	(93,643)	
	Total impairment gain /loss on loans and advances		(957,551,626)	(750,199,400)	(957,551,626)	(750,199,400	
14	INCOME TAX EXPENSES						
a)	Current tax charge						
	Current income tax		-	-	-	-	
	Deferred tax						
	Relating to origination and reversal of temporary differences		141,853,546	(116,867,600)	141,853,546	(116,867,600	
	Total income tax expense		141,853,546	(116,867,600)	141,853,546	(116,867,600	
b)	Tax recorded in other comprehensive income (see note 30)						
	Current tax		-	-	-	-	
	Deferred tax		(27,554,627)	22,678,549	(27,554,627)	22,678,549	
	Total tax charge to the other comprehensive income		(27,554,627)	22,678,549	(27,554,627)	22,678,549	
15	EARNING PER SHARE						
5	Basic earnings per share amounts are calculated by dividing the profit for the year attributable to ordinary shareholders of the parent.						
		1					
	Profits attributable to the equity holders of the parent		(356,692,467)	263,486,270	(355,253,087)	263,486,270	
	Profits attributable to the equity holders of the parent  Nominal Value of Equity Shares		(356,692,467) 10	263,486,270 10	(355,253,087) 10	263,486,270 10	

The primary EPS and diluted EPS will be same as the company did not issue any convertible securities







For the year ended 31 December 2020

		Note				
			Nu	Nu	Nu	Nu
			31st December, 2020	31st December, 2019	31st December, 2020	31st December, 2019
16	CASH AND CASH EQUIVALENTS					
	Local currency in hand		12,911,175	33,564,296	12,911,175	33,564,296
	Balances with local banks		564,729,123	885,872,860	564,729,123	885,872,860
	Balances with foreign banks		65,567,465	66,975,188	65,567,465	66,975,188
	Fixed Deposits with banks		2,954,324,053	1,705,595,616	2,954,324,053	1,705,595,616
	Allowance for expected credit loss		(187,001)	(93,643)	(187,001)	(93,643)
			3,597,344,815	2,691,914,318	3,597,344,815	2,691,914,318
17	Investments					
	Quoted investments (Equity instrument measured at fair value through OCI)					
	Equity investment		427,430,586	297,453,305	427,430,586	297,453,305
	Unquoted investments (at cost or stated otherwise)					
	Equity investment		80,311,022	110,311,022	80,311,022	110,311,022
	Partnership firm & other institution		13,750,000	13,750,000	13,750,000	13,750,000
			173,700,000	54.900.000	173,700,000	54,900,000
	Investment in Bond		170,700,000	0 1,500,000	,,	- 1, 1,

		31	st December, 2020		3	1st December, 2019	
17.1	Quoted equity securities (Equity instrument measured at fair value through OCI)	No of Ordinary Shares	Cost of Investment	Fair Value	No of Ordinary Shares	Cost of Investment	Fair Value
	Bhutan Ferro Alloys Ltd.	800,000	8,100,000	72,306,555	800,000	8,100,000	120,770,683
	Penden Cement Authority Ltd.	183,150	3,169,400	7,885,793	183,150	3,169,400	10,969,736
	Bhutan National Bank Ltd	9,960,000	103,523,000	206,008,754	9,960,000	103,523,000	100,038,092
	State Trading Corporation of Bhutan Ltd.	882,000	980,000	27,815,599	882,000	980,000	18,656,440
	Bhutan Board Products Ltd.	118,300	1,229,250	4,423,457	118,300	1,229,250	1,899,429
	GIC Bhutan Re Ltd	5,500,000	55,000,000	86,522,621	2,500,000	25,000,000	28,418,926
	Royal Securities Exchange of Bhutan Limited	162,000	19,811,000	22,467,807	162,000	19,811,000	16,700,000
	Total	17,605,450	191,812,650	427,430,586	14,605,450	161,812,650	297,453,305

Quoted equity securities do not have active market as defined in BFRS 9. Hence, fair value were arrived by using valuation model based on data available upto 31st December 2020 except for RSEBL which is based on data available upto 31st March, 2019.

		31st	December, 2020		31st December, 2019			
17.2	Un-quoted equity securities (at cost or stated otherwise)	No of Ordinary Shares	Cost of Investment	Fair Value	No of Ordinary Shares	Cost of Investment	Fair Value	
	Bhutan Development Finance Corporation.	5,091	5,091,000	-	5,091	5,091,000	-	
	Zimdra Foods Private Limited	200,000	20,000,000	-	200,000	20,000,000	-	
	Karuna Private Limited	-	-	-	3,000,000	30,000,000	-	
	Neethsel Private Limited	213,729	25,220,022	-	213,729	25,220,022	-	
	Sherub Reldri HSS	300,000	30,000,000	-	300,000	30,000,000	=	
	Total	718,820	80,311,022	-	3,718,820	110,311,022	-	

17.3		31st December, 2020	31st December, 2019	31st December, 2020	31st December, 2019
	Partnership firm & other institution (at cost or stated otherwise)				
	Financial Institution Training Institute	12,000,000	12,000,000	12,000,000	12,000,000
	Tara Dolma	6,950,000	6,950,000	6,950,000	6,950,000
	Less: Provison for diminishing in value of shares	(6,950,000)	(6,950,000)	(6,950,000)	(6,950,000)
	CIB	1,750,000	1,750,000	1,750,000	1,750,000
	Total	13,750,000	13,750,000	13,750,000	13,750,000
		31st December, 2020	31st December, 2019	31st December, 2020	31st December, 2019
17.4	Investment in Bond (at cost or stated otherwise)				
	T Bank Bonds (7 Years @ 9.00%)	74,900,000	54,900,000	74,900,000	54,900,000
	Government Bonds (3 Years @ 6.50%)	98,800,000	-	98,800,000	-
		173,700,000	54,900,000	173,700,000	54,900,000





For the year ended 31 December 2020

		Note	Gı	oup	Company		
			Nu Nu		Nu	Nu	
			31st December, 2020	31st December, 2019	31st December, 2020	31st December, 2019	
18	LOANS AND RECEIVABLES						
	Loans and receivable from customers		20,996,927,124	20,615,761,000	20,996,927,124	20,615,761,000	
	Less: Fair value of employee loans		(4,362,747)	(5,387,341)	(4,362,747)	(5,387,341)	
	Less: Interest suspense		(1,379,335,168)	(998,906,892)	(1,379,335,168)	(998,906,892)	
	Less: Provision for impairment losses		(3,982,884,839)	(3,022,677,112)	(3,982,884,839)	(3,022,677,112)	
			15,630,344,370	15,630,344,370 16,588,789,655		16,588,789,655	

#### Impairment Allowance for loans & advances to customers

A reconciliation of the allowance for impairment losses for loans & advances, by class, is as follows:

	Overdraft	Card Loan	Housing	Transport	Service,T&C,P&M	Personal	Others	Guarantees	Total
At 1st January 2019	1,256,199,932	188,406,887	102,412,035	14,875,549	663,430,303	37,971,118	10,956,973	401,834	2,274,654,631
Charges/Reversal for the year	40,862,165	(91,331,638)	299,330,211	15,032,624	371,267,737	2,996,342	109,640,449	224,591	748,022,482
Recoveries	-	-	-	-	-	-	-	-	-
Additions	-	-	-	=	-	-	-	-	-
At 31st December 2019	1,297,062,097	97,075,249	401,742,246	29,908,173	1,034,698,040	40,967,460	120,597,422	626,425	3,022,677,113
Individual impairment	-	-	-	-	-	-	-	-	-
Collective impairment	1,297,062,097	97,075,249	401,742,246	29,908,173	1,034,698,040	40,967,460	120,597,422	626,425	3,022,677,113
At 1st January 2020	1,297,062,097	97,075,249	401,742,246	29,908,173	1,034,698,040	40,967,460	120,597,422	626,425	3,022,677,113
Charges/Reversal for the year	248,169,205	27,384,749	99,620,385	53,879,727	615,388,907	29,408,418	(114,344,424)	700,758	960,207,726
Recoveries	-	-	-	-	-	-	-	-	-
Additions	-	-	-	-	-	-	-	-	-
At 31st December 2020	1,545,231,303	124,459,998	501,362,631	83,787,900	1,650,086,947	70,375,878	6,252,998	1,327,183	3,982,884,839
Individual impairment	-	-	-	-	-	-	-	-	-
Collective impairment	1,545,231,303	124,459,998	501,362,631	83,787,900	1,650,086,947	70,375,878	6,252,998	1,327,183	3,982,884,839

		G	roup	Com	pany
		Nu	Nu	Nu	Nu
		31st December, 2020	31st December, 2019	31st December, 2020	31st December, 2019
19 (i)	INVESTMENT IN ASSOCIATE				
	(1,813,700 No. of Shares having Face Value of Nu. 10/- of Bhutan Carbide & Chemicals Ltd.)				
	Opening balance	37,459,056	37,459,056	24,311,650	24,311,650
	For the year profit	(1,439,379)	-	-	-
	Less	-	-	-	-
	Dividend received	-	-	-	-
		36,019,677	37,459,056	24,311,650	24,311,650





For the year ended 31 December 2020

		Note	Gr	oup	Comp	any
			Nu	Nu	Nu	Nu
			31st December, 2020	31st December, 2019	31st December, 2020	31st December, 2019
20	INSURANCE RECEIVABLES					
	Due from policyholders		14,382,491	20,881,061	14,382,491	20,881,061
	Due from reinsurers		457,779,074	468,878,334	457,779,074	468,878,334
	Impairment of insurance receivables		(2,792,835)	(5,542,294)	(2,792,835)	(5,542,294)
	Total insurance receivables		469,368,730	484,217,101	469,368,730	484,217,101
21	OTHER ASSETS					
	Advances, Deposits & Prepayments		122,012,490	127,289,215	122,012,490	127,289,215
	Interest, Rent and Other Receivables		240,067,432	129,985,564	240,067,432	129,985,564
	Other		26,821,122	29,278,590	26,821,122	29,278,590
			388,901,044	286,553,369	388,901,044	286,553,369
22	INVESTMENT PROPERTY (Stated at Cost)					
	Cost					
	At 1 January		599,671,987	584,662,045	599,671,987	584,662,045
	Additions		-	15,009,942	-	15,009,942
	Disposals/Adjustment		-	-	-	-
	Revaluation		-	-	-	-
			599,671,987	599,671,987	599,671,987	599,671,987
	Accumulated depreciation					
	At 1 January		15,580,193	15,921,163	15,580,193	15,921,163
	For the year		1,093,833	660,908	1,093,833	660,908
	Adjustments		-	(1,001,878)	-	(1,001,878)
	Revaluation		-	-		
			16,674,026	15,580,193	16,674,026	15,580,193
	At 31 December		582,997,961	584,091,794	582,997,961	584,091,794

The fair value of the investment property are based on valuation performed by an accredited independent valuer as on 31/12/2018. The valuation was arrived at by reference to market evidence of transaction prices for similar properties. The fair value measurement is categorised in Level 3 of fair value hierarchy. The management also performed impairment and market price analysis as on the date of the financials and found that there were no significant changes in the value of investment property.







For the year ended 31 December 2020

23	PROPERTY AND EQUIPMENT Group							In Nu.
		Land	Buildings	Furniture and Fixtures	Office Equipment	Motor Vehicles	Computer Equipments	Total
	Cost/ Revalued Amount:							
	At 1 January 2019	325,901,235	215,274,322	25,881,109	41,255,013	12,298,721	65,624,215	686,234,615
	Additions	-	13,694,249	7,836,630	9,958,418	2,533,210	3,077,123	37,099,630
	Disposals	-	-	(5,775,381)	(1,512,997)	(3,766,039)	(16,099,808)	(27,154,225)
	At 31 December 2019	325,901,235	228,968,572	27,942,358	49,700,434	11,065,892	52,601,530	696,180,021
	At 1 January 2020	325,901,235	228,968,572	27,942,358	49,700,434	11,065,892	52,601,530	696,180,021
	Additions	-	-	251,820	5,551,641	-	3,688,706	9,492,167
	Disposals/Adjustments	-	-	-	-	-	-	-
	At 31 December 2020	325,901,235	228,968,572	28,194,178	55,252,075	11,065,892	56,290,236	705,672,188
	Depreciation and impairment:							
	At 31st January 2019	-	43,640,316	17,608,126	20,796,101	5,574,845	52,984,387	140,603,775
	Disposals/Adjustments	-	1,001,878	(6,101,925)	(5,409,604)	(2,906,336)	(17,555,950)	(30,971,937)
	Depreciation charge for the year	-	4,318,331	3,094,702	6,312,398	1,393,376	4,165,039	19,283,846
	At 31 December 2019		48,960,524	14,600,903	21,698,895	4,061,885	39,593,476	128,915,684
	At 1 January 2020	-	48,960,524	14,600,903	21,698,895	4,061,885	39,593,476	128,915,684
	Disposals/adjustments	-	-	-	-	-	-	-
	Depreciation charge for the year	-	4,579,371	3,397,915	7,091,076	1,659,884	4,097,836	20,826,082
	At 31 December 2020		53,539,896	17,998,818	28,789,971	5,721,769	43,691,312	149,741,766
	Net book value:							
	At 31 December 2019	325,901,235	180,008,047	13,341,455	28,001,539	7,004,007	13,008,053	567,264,337
	At 31 December 2020	325,901,235	175,428,676	10,195,360	26,462,104	5,344,123	12,598,923	555,930,422
	Company							In Nu.
	Cost/ Revalued Amount:	Land	Buildings	Furniture and Fixtures	Office Equipment	Motor Vehicles	Computer Equipments	Total
	At 31st January 2019	325,901,235	215,274,322	25,881,109	41,250,843	12,298,721	65,593,508	686,199,738
	Additions	-	13,694,249	7,836,630	9,958,418	2,533,210	3,077,123	37,099,630
	Disposals/Adjustment	-	-	(5,775,381)	(1,512,997)	(3,766,039)	(16,099,808)	(27,154,225)
	At 31 December 2019	325,901,235	228,968,572	27,942,358	49,696,264	11,065,892	52,570,823	696,145,144
	At 1 January 2020	325,901,235	228,968,572	27,942,358	49,696,264	11,065,892	52,570,823	696,145,144
	Additions	-	-	251,820	5,551,641	-	3,688,706	9,492,167
	Disposals/Adjustment	-	-	-	-	-	-	-
	At 31 December 2020	325,901,235	228,968,572	28,194,178	55,247,905	11,065,892	56,259,529	705,637,311
	Depreciation and impairment:							
	At 31st January 2019	-	43,640,316	17,608,126	20,796,101	5,574,845	52,953,682	140,573,070
	Disposals/Adjustments	-	1,001,878	(6,101,925)	(5,409,604)	(2,906,336)	(17,555,950)	(30,971,937)
	Depreciation charge for the year	-	4,318,331	3,094,702	6,312,398	1,393,376	4,165,039	19,283,846
	At 31 December 2019	-	48,960,524	14,600,903	21,698,895	4,061,885	39,562,771	128,884,979
	At 1 January 2020	-	48,960,524	14,600,903	21,698,895	4,061,885	39,562,771	128,884,979
	Disposals/Adjustments	-	-	-	-	-	-	-
	Depreciation charge for the year	-	4,579,371	3,397,915	7,091,076	1,659,884	4,097,836	20,826,082
	At 31 December 2020		53,539,896	17,998,818	28,789,971	5,721,769	43,660,607	149,711,061
	Net book value:							
	At 31 December 2019	325,901,235	180,008,047	13,341,455	27,997,369	7,004,007	13,008,051	567,260,165
	At 31 December 2020	325,901,235	175,428,676	10,195,360	26,457,934	5,344,123	12,598,921	555,926,250
	I		l	l .	l .	1	l	

The fair value of the property and equipment are based on valuation performed by an accredited independent valuer as on 31/12/2018. The valuation was arrived at by reference to market evidence of transaction prices for similar properties. The fair value measurement is categorised in Level 3 of fair value hierarchy. The management also performed impairment and market price analysis as on the date of the financials and found that there were no significant changes in the value of property.

For the year ended 31 December 2020

24	OTHER INTANGIBLE ASSETS	Group	Company
	Cost:	Nu	Nu
	At 1 January 2019	53,152,614	53,152,614
	Additions	7,870,854	7,870,854
	Disposals	(10,685,553)	(10,685,553)
	At 31 December 2019	50,337,915	50,337,915
	At 1 January 2020	50,337,915	50,337,915
	Additions	2,114,500	2,114,500
	Disposals/adjustments	-	-
	At 31 December 2020	52,452,415	52,452,415
	Amortization and impairment:		
	At 1 January 2019	35,271,842	35,271,842
	Disposals	(678,474)	(678,474)
	Amortization	3,548,600	3,548,600
	At 31 December 2019	38,141,968	38,141,968
	At 1 January 2020	38,141,968	38,141,968
	Disposals/Adjustments	-	-
	Amortization	3,522,206	3,522,206
	At 31 December 2020	41,664,174	41,664,174
	Net book value:		
	At 31 December 2019	12,195,947	12,195,947
	At 31 December 2020	10,788,241	10,788,241

		Gro	oup	Company		
		Nu	Nu	Nu	Nu	
		31st December, 2020	31st December, 2019	31st December, 2020	31st December, 2019	
25	INVESTMENT CONTRACT LIABILITIES					
	Group life insurance	2,075,756,237	1,819,746,830	2,075,756,237	1,819,746,830	
	Annuity insurance	2,861,257,421	2,975,266,337	2,861,257,421	2,975,266,337	
		4,937,013,658	4,795,013,167	4,937,013,658	4,795,013,167	

Investment contract liabilities with a DPF and without DPF are represent above, i.e- Ten-Tsai Mangul Ngenchoel Policy II which has the features of an investment contract have been classified accordingly.

As permitted by BFRS 7, the Group has not disclosed fair values for investment contract liabilities with a DPF as estimated. There is no active market for these course of business





For the year ended 31 December 2020

	Note	Note	Group Nu 31st December, 2020			Comapny		
						Nu 31st December, 2020		
26	INSURANCE CONTRACT LIABILITIES		Insurance contract liabilities	Reinsurance contract liabilities	Net	Insurance contract liabilities	Reinsurance contract liabilities	Net
	Non life insurance	26.1	320,518,794	28,637,249	349,156,043	320,518,794	28,637,249	349,156,043
	Re insurance	26.2	111,973,024	-	111,973,024	111,973,024	-	111,973,024
	Life insurance		6,120,391,652	-	6,120,391,652	6,120,391,652	-	6,120,391,652
	Group life insurance		93,358,221	-	93,358,221	93,358,221	-	93,358,221
	Annuity insurance		278,862,541	-	278,862,541	278,862,541	-	278,862,541
			6,925,104,233	28,637,249	6,953,741,482	6,925,104,233	28,637,249	6,953,741,482

26.1	Insurance contract liabilities - Non Life Insurance						
		Insurance contract liabilities	Reinsurance contract liabilities	Net	Insurance contract liabilities	Reinsurance contract liabilities	Net
	Provision for reported claims by policyholders	-	28,637,249	28,637,249	-	28,637,249	28,637,249
	Reinsurance share of claims	-	-	-	-	-	-
	IBNR	93,598,572	-	93,598,572	93,598,572	-	93,598,572
	Provision for unearned premiums	232,767,060	-	232,767,060	232,767,060	-	232,767,060
	Deferred acquisition cost	(5,846,838)	-	(5,846,838)	(5,846,838)	-	(5,846,838)
		320,518,794	28,637,249	349,156,043	320,518,794	28,637,249	349,156,043

#### Liability Adequacy Testing (LAT)

A Liability Adequacy Test ("LAT") for Non - Life insurance contract liability was carried out by Mr. G.N. Agarwal, Consulting Actuary as at 31st December 2020 as required by BFRS 4 - Insurance Contracts. The valuation is based on internationally accepted actuarial methods and is performed on annual basis. According to the actuary's report, the company adequately satisfies the LAT as at 31st December 2020. No additional provision was required against the LAT as at 31st December 2020.

26.2	Insurance contract liabilities - Re Insurance						
	Provision for reported claims by policyholders	-	-	-	-	-	-
	IBNR	42,507,031	-	42,507,031	42,507,031	-	42,507,031
	Provision for unearned premiums	88,302,948	-	88,302,948	88,302,948	-	88,302,948
	Deferred commission	(18,836,955)	-	(18,836,955)	(18,836,955)	-	(18,836,955)
		111,973,024		111,973,024	111,973,024		111,973,024

#### Liability Adequacy Testing (LAT)

A Liability Adequacy Test ("LAT") for Re insurance contract liability was carried out by Mr. G. N. Agarwal, Consulting Actuary as at 31st December 2020 as required by BFRS 4 - Insurance Contracts. The valuation is based on internationally accepted actuarial methods and is performed on annual basis. According to the actuary's report, the company adequately satisfies the LAT as at 31st December 2020. No additional provision was required against the LAT as at 31st December 2020.

# For the year ended 31 December 2020

## 26.3 Insurance Contract Liabilities - Life Insurance

Long duration contract liabilities included in the Life insurance fund, result primarily from traditional participating and nonparticipating Life insurance products. The actuarial reserves have been established based upon the following.

Interest rates which vary by product

Mortality rates based on published mortality tables adjusted for actual experience

Surrender rates based upon actual experience.

The valuation of the Life Insurance business as at 31 December 2020 was made by Mr. G. N. Agarwal, Consulting Actuary.

#### Liability Adequacy Testing (LAT)

A Liability Adequacy Test ("LAT") for Life insurance contract liability was carried out by Mr. G. N. Agarwal, Consulting Actuary as at 31st December 2020 as required by BFRS 4 - Insurance Contracts. When performing the LAT, the Company discounted all contractual cash flows and compares this amount with the carrying value of the liability. According to the actuary's report, assets are sufficiently adequate as compared to the discounted cash flow reserves and in contrast to the reserves as at 31st December 2020. No additional provision was required against the LAT as at 31st December 2020.

## 26.4 Insurance Contract Liabilities - Group Life Insurance

#### Liability Adequacy Testing (LAT)

A Liability Adequacy Test ("LAT") for Group Life Insurance contract liability was carried out by Mr. G. N. Agarwal, Consulting Actuary as at 31st December 2020 as required by BFRS 4 - Insurance Contracts. When performing the LAT, the Company discounted all contractual cash flows and compares this amount with the carrying value of the liability. According to the actuary's report, assets are sufficiently adequate as compared to the discounted cash flow reserves and in contrast to the reserves as at 31st December 2020. No additional provision was required against the LAT as at 31st December 2020.

# 26.5 Insurance Contract Liabilities - Annuity Insurance

# **Liability Adequacy Testing (LAT)**

A Liability Adequacy Test ("LAT") for Annuity Insurance contract liability was carried out by Mr. G. N. Agarwal, Consulting Actuary as at 31st December 2020 as required by BFRS 4 - Insurance Contracts. When performing the LAT, the Company discounted all contractual cash flows and compares this amount with the carrying value of the liability. According to the actuary's report, assets are sufficiently adequate as compared to the discounted cash flow reserves and in contrast to the reserves as at 31st December 2020. No additional provision was required against the LAT as at 31st December 2020.





# For the year ended 31 December 2020

		Note	Group			Company		
				Nu Nu				
			31s	t December, 2019	)	31st December, 2019		
26	INSURANCE CONTRACT LIABILITIES		Insurance contract liabilities	Reinsurance contract liabilities	Net	Insurance contract liabilities	Reinsurance contract liabilities	Net
	Non life insurance	27.1	318,187,196	14,093,346	332,280,542	318,187,196	14,093,346	332,280,542
	Re insurance	27.2	220,488,849	-	220,488,849	220,488,849	-	220,488,849
	Life Insurance		4,604,656,242	-	4,604,656,242	4,604,656,242	-	4,604,656,242
	Group life insurance		87,806,192	-	87,806,192	87,806,192	-	87,806,192
	Annuity insurance		205,876,857 - 205,876,857		205,876,857	-	205,876,857	
			5,437,015,336	14,093,346	5,451,108,682	5,437,015,336	14,093,346	5,451,108,682

## Insurance Contract Liabilities - Life Insurance

Long duration contract liabilities included in the Life insurance fund, result primarily from traditional participating and nonparticipating Life insurance products. The actuarial reserves have been established based upon the following.

Interest rates which vary by product

Mortality rates based on published mortality tables adjusted for actual experience

Surrender rates based upon actual experience.

# Liability Adequacy Testing (LAT)

A Liability Adequacy Test ("LAT") for Life insurance contract liability was carried out by Mr. G. N. Agarwal, Consulting Actuary as at 31st December 2019 as required by BFRS 4 - Insurance Contracts. When performing the LAT, the Company discounted all contractual cash flows and compares this amount with the carrying value of the liability. According to the actuary's report, assets are sufficiently adequate as compared to the discounted cash flow reserves and in contrast to the reserves as at 31st December 2019. No additional provision was required against the LAT as at 31st December 2019.

26.1	Insurance contract liabilities - Non Life Insurance						
		Insurance contract liabilities	Reinsurance contract liabilities	Net	Insurance contract liabilities	Reinsurance contract liabilities	Net
	Provision for reported claims by policyholders	-	14,093,346	14,093,346	-	14,093,346	14,093,346
	Reinsurance share of claims	-	-	-	-	-	-
	IBNR	72,030,066	-	72,030,066	72,030,066	-	72,030,066
	Provision for unearned premiums	252,401,583	-	252,401,583	252,401,583	-	252,401,583
	Deferred acquisition cost	(6,244,453)	-	(6,244,453)	(6,244,453)	-	(6,244,453)
		318,187,196	14,093,346	332,280,542	318,187,196	14,093,346	332,280,542





# For the year ended 31 December 2020

26.2	Insurance contract liabilities - Re Insurance						
	Provision for reported claims by policyholders	-	-	-	-	-	-
	IBNR	32,512,446	-	32,512,446	32,512,446	-	32,512,446
	Provision for unearned premiums	258,897,808	-	258,897,808	258,897,808	-	258,897,808
	Deferred commission	(70,921,405)	-	(70,921,405)	(70,921,405)	-	(70,921,405)
		220,488,849		220,488,849	220,488,849		220,488,849

# **Liability Adequacy Testing (LAT)**

A Liability Adequacy Test ("LAT") for Re insurance contract liability was carried out by Mr. G.N. Agarwal, Consulting Actuary as at 31st December 2019 as required by BFRS 4 - Insurance Contracts. The valuation is based on internationally accepted actuarial methods and is performed on annual basis. According to the actuary's report, the company adequately satisfies the LAT as at 31st December 2019. No additional provision was required against the LAT as at 31st December 2019.

#### 26.3 Insurance Contract Liabilities - Life Insurance

Long duration contract liabilities included in the Life insurance fund, result primarily from traditional participating and nonparticipating Life insurance products. The actuarial reserves have been established based upon the following.

Interest rates which vary by product

Mortality rates based on published mortality tables adjusted for actual experience

Surrender rates based upon actual experience.

The valuation of the Life Insurance business as at 31 December 2019 was made by Mr. G.N. Agarwal, Consulting Actuary.

#### Liability Adequacy Testing (LAT)

A Liability Adequacy Test ("LAT") for Life insurance contract liability was carried out by Mr. G. N. Agarwal, Consulting Actuary as at 31st December 2019 as required by BFRS 4 - Insurance Contracts. When performing the LAT, the Company discounted all contractual cash flows and compares this amount with the carrying value of the liability. According to the actuary's report, assets are sufficiently adequate as compared to the discounted cash flow reserves and in contrast to the reserves as at 31st December 2019. No additional provision was required against the LAT as at 31st December 2019.

# 26.4 Insurance Contract Liabilities - Group Life Insurance

# Liability Adequacy Testing (LAT)

A Liability Adequacy Test ("LAT") for Group Life Insurance contract liability was carried out by Mr. G. N. Agarwal, Consulting Actuary as at 31st December 2019 as required by BFRS 4 - Insurance Contracts. When performing the LAT, the Company discounted all contractual cash flows and compares this amount with the carrying value of the liability. According to the actuary's report, assets are sufficiently adequate as compared to the discounted cash flow reserves and in contrast to the reserves as at 31st December 2019. No additional provision was required against the LAT as at 31st December 2019.

# 26.5 Insurance Contract Liabilities - Annuity Insurance

Liability adequacy testing (LAT)

A Liability Adequacy Test ("LAT") for Annuity Insurance contract liability was carried out by Mr. G. N. Agarwal, Consulting Actuary as at 31st December 2019 as required by BFRS 4 - Insurance Contracts. When performing the LAT, the Company discounted all contractual cash flows and compares this amount with the carrying value of the liability. According to the actuary's report, assets are sufficiently adequate as compared to the discounted cash flow reserves and in contrast to the reserves as at 31st December 2019. No additional provision was required against the LAT as at 31st December 2019.

Thimphu \* Thimphu

For the year ended 31 December 2020

		Note	Group		Company		
			Nu	Nu	Nu	Nu	
			31st December, 2020	31st December, 2019	31st December, 2020	31st December, 2019	
27	INSURANCE PAYABLE						
	Non life insurance		408,137,839	245,943,924	408,137,839	245,943,924	
	Life insurance		21,779,963	20,275,172	21,779,963	20,275,172	
	Group life insurance		804,215	804,215	804,215	804,215	
	Re insurance		428,024,010	290,106,443	428,024,010	290,106,443	
			858,746,027	557,129,755	858,746,027	557,129,755	

The carrying amounts disclosed above approximate fair value at the reporting date.

28	DEBT ISSUED AND OTHER BORROWED FUNDS				
	Long term bond	2,925,545,725	2,926,602,579	2,925,545,725	2,926,602,579
	Term borrowings	-	578,052,778	-	578,052,778
	Total debt issued and other borrowed funds	2,925,545,725	3,504,655,357	2,925,545,725	3,504,655,357

## **Terms and Condition**

Security guarantee Failure to pay principal & interest

Jurisdiction

The loan shall be secured by the book debts of RICB Failure to pay two consecutive quarters, at any point of time, the lender shall have right to take appropriate action as deem fit as per law of the Kingdom If any dispute arise between RICBL and lender during the period of the loan,

Particulars	Outstanding Balance	On Demand	Less than 3 months	3 to 12 months	1 to 5 years	More than 5 years	Total
Long Term Bonds							
Bond Series III & IV @ 9.50% p.a.	2,499,000,000	-	-	-	2,499,000,000	-	2,499,000,000
Interest on Series III & IV	165,573,122	-	-	165,573,122	-	-	165,573,122
Subordinate Debt @ 6% p.a.	250,000,000	-	-	-	250,000,000	-	250,000,000
Interest on Subordinate Debt	10,972,603	-	-	10,972,603	-	-	10,972,603
	2,925,545,725			176,545,725	2,749,000,000		2,925,545,725
Term borrowings							
Bhutan Development Bank Limited	-	-	-	-	-	-	-
Druk PNB Bank Limited	-	-	-	-	-	-	-
GIC Bhutan Re Limited	-	-	-	-	-	-	-
Bhutan National Bank Limited	-	-	-	-	-	-	-
T Bank Ltd.	-	-	-	-	-	-	-
Interest on above loans	-	-	-	-	-	-	-
	-	-	-	-	-	-	-





For the year ended 31 December 2020

		Note	Gr	oup	Company		
			Nu	Nu	Nu	Nu	
			31st December, 2020	31st December, 2019	31st December, 2020	31st December, 2019	
29	EMPLOYEE BENEFITS OBLIGATION						
	Net defined benefit assets/(liabilities)		(11,746,536)	(7,029,760)	(11,746,536)	(7,029,760)	
	Leave encashment liability		12,704,557	10,806,818	12,704,557	10,806,818	
	Travel benefits		4,099,759	3,876,364	4,099,759	3,876,364	
			28,550,852	21,712,942	28,550,852	21,712,942	

## 29.1 Defined Benefit Plan

A defined benefit plan defines, an amount of benefit that an employee is entitled to receive as per the terms and conditions specified in the service rule. The benefit is dependent on factors such as age, number of years served and salary. In case of gratuity the maximum amount an employee is entitled to receive is 1.50 million in 2020 reporting period. A full actuarial valuation by a qualified independent actuary is carried out every year in case of defined benefits.

As required under BAS 19, valuation of scheme benefits is done using projected Unit Credit Method. Under this method, only benefits accrued till the date of valuation (i.e. based on service till date of valuation) is to be considered for valuation. Present value of Defined Benefit Obligation is calculated by projecting future salaries, exits due to death, resignation and other decrements (if any) and benefit payments made during each year till the time of retirement of each active member, using assumed rates of salary escalation, mortality and employee turnover rates. The expected benefit payments are then discounted back from the expected future date of payment to the date of valuation using the

29.2	Net defined benefit assets				
	The amounts recognised in the statement of profit and loss:				
	Current service cost	8,440,240	8,345,722	8,440,240	8,345,722
	Interest cost on behalf obligation (net)	191,681	(338,779)	191,681	(338,779)
	Total amount recognized in PL	8,631,921	8,006,943	8,631,921	8,006,943
	The amounts recognised in other comprehensive income:				
	Acturial (gain)/losse recognized for the period				
	- due to financial assumption	-	-	-	-
	- due to experience	411,777	(2,950,216)	411,777	(2,950,216)
	Asset limit effect	-	-	-	-
	Return on plan asset excluding net interest	2,702,838	1,973,033	2,702,838	1,973,033
	Unrecognized acturial (gain)/losse from previos period	-	-	-	-
	Total acturial (gain)/losse recognized in OCI	3,114,615	(977,183)	3,114,615	(977,183)
	Movement in the net defined benefit obligation:				
	Opening balance	77,227,301	68,946,722	77,227,301	68,946,722
	Interest cost on benefit obligation	5,519,519	4,992,810	5,519,519	4,992,810
	Current service cost	8,609,503	8,345,722	8,609,503	8,345,722
	Past service cost	-	-	-	-
	Payments made during the year	(4,922,148)	(2,107,737)	(4,922,148)	(2,107,737)
	Net actuarial loss recognized in the year	411,777	(2,950,216)	411,777	(2,950,216)
	Acturial (gains)/losses due to change in demographic assumptions	-	-	-	-
	Closing balance	86,845,952	77,227,301	86,845,952	77,227,301





# For the year ended 31 December 2020

Mo	ovement in the fair value of plan assets:				
Оре	ening balance	70,197,541	45,705,229	70,197,541	45,705,229
Оре	ening adjustments	169,263	23,241,493	169,263	23,241,493
Inte	erest income	5,327,838	5,331,589	5,327,838	5,331,589
Ret	turn on plan assets excluding interest income	(2,702,838)	(1,973,033)	(2,702,838)	(1,973,033)
Cor	ntributions by employer	7,029,760	-	7,029,760	-
Ber	nefits paid	(4,922,148)	(2,107,737)	(4,922,148)	(2,107,737)
Clo	osing balance	75,099,416	70,197,541	75,099,416	70,197,541

# The amounts recognised in the statement of financial position at the reporting date:

Present value of the defined benefit obligation	(86,845,952)	(77,227,301)	(86,845,952)	(77,227,301)
Fair value of plan assets	75,099,416	70,197,541	75,099,416	70,197,541
Net defined benefit obligation	(11,746,536)	(7,029,760)	(11,746,536)	(7,029,760)
Total net defined benefit obligation	(11,746,536)	(7,029,760)	(11,746,536)	(7,029,760)
Funded Status	(11,746,536)	(7,029,760)	(11,746,536)	(7,029,760)

Sensitivity analysis	
Discount rate as at 31 December 2020	7.50%
Effect on DBO due to 1% increase in discount	80,461,218
Effect on DBO due to 1% decrease in discount	94,251,435
Salary escalation rate as at 31 December 2020	6.00%
Effect on DBO due to 1% increase in escalation	93,066,917
Effect on DBO due to 1% decrease in escalation	81,082,448
Expected pay out	
First year	6,926,777
Second year	8,593,848
Third year	10,126,842
Fourth year	7,954,982
Fifth year	8,435,968
Six to ten years	38,669,147

Gratuity measured using actuarial valuation of projected unit credit method as certified by Mr. G.N. Agarwal, Consulting Actuary

The principle assumption used in determining the gratuity obligation was

Salary escalation rate - 6%, (2019: 6%) Discount rate - 7.50%, (2019: 7.50%)

Attrition Rate - 6%, (2019: 6%)

Normal Retirement age - 60 years for the Executives and 58 years for the rest Mortality - Indian Assured Lives Mortality IALM-2012-2014 (2019: IALM-2012-2014).





For the year ended 31 December 2020

		Gre	oup	Com	pany
		Nu	Nu	Nu	Nu
		31st December, 2020	31st December, 2019	31st December, 2020	31st December, 2019
29.3	Leave encashment liability				
	Change in defined benefit obligation (DBO)				
	DBO at the beginning of the current period	10,806,818	11,368,169	10,806,818	11,368,169
	Current service cost	11,987,107	11,670,401	11,987,107	11,670,401
	Past service cost	-	-	-	-
	Interest cost	767,888	811,871	767,888	811,871
	Benefits paid by the plan	-	-		
	Benefits paid by the employer	-	(186,657)	-	(186,657)
	Actuarial (gains)/losses due to plan experience	(10,857,256)	(12,856,966)	(10,857,256)	(12,856,966)
	Actuarial (gains)/losses due to change in demographic assumptions	-	-	-	-
	Actuarial (gains)/losses due to change in financial assumptions	-	-	-	-
	DBO at the end of the current period	12,704,557	10,806,818	12,704,557	10,806,818
	Change in fair value of plan assets				
	Fair Value of Assets at the beginning of current period	-	-	-	-
	Contributions paid into the plan	-	-		-
	Expected return on the plan assets	-	-	-	-
	Benefits paid by the plan	-	-		-
	Return on plan assets greater or (less) than discount rate	-	-	-	-
	Fair Value of assets at the end of the current the period	-	-	-	-
	The amounts recognised in the statement of profit and loss:				
	Current service cost	11,987,107	11,670,401	11,987,107	11,670,401
	Past service cost	-	-	-	-
	Net interest cost on net DB liability/(asset)	767,888	811,871	767,888	811,871
	Total amount recognized in PL	12,754,995	12,482,272	12,754,995	12,482,272
	The amounts recognised in other comprehensive income:				
	Acturial (gain)/losse recognized for the period				
	- due to financial assumption	-	-	-	-
	- due to experience	(10,857,256)	(12,856,966)	(10,857,256)	(12,856,966)
	Asset limit effect	-	-	-	-
	Return on plan asset excluding net interest	-	-	-	-
	Unrecognized acturial (gain)/losse from previos period	-	-	-	-
	Total acturial (gain)/losse recognized in OCI	(10,857,256)	(12,856,966)	(10,857,256)	(12,856,966)





# For the year ended 31 December 2020

Development of net financial position				
Defined benefit obligation	(12,704,557)	(10,806,818)	(12,704,557)	(10,806,818)
Fair value of plan assets	-	-	-	-
Funded status - (deficit)/surplus	(12,704,557)	(10,806,818)	(12,704,557)	(10,806,818)
Net defined benefit asset/(liability)	(12,704,557)	(10,806,818)	(12,704,557)	(10,806,818)
Reconciliation of net financial position				
Net defined benefit liability/(asset) at the beginning of current period	10,806,818	11,368,169	10,806,818	11,368,169
Amount recognized in the income statement	1,897,739	(374,694)	1,897,739	(374,694)
Contributions paid into the plan	-	-	-	-
Benefits paid by employer	-	(186,657)	-	(186,657)
Net defined benefit liability/(asset) at the end of current period	12,704,557	10,806,818	12,704,557	10,806,818

Leave Encashment measured using actuarial valuation of projected unit credit method as certified by Mr. G.N. Agarwal, Consulting Actuary The principle assumption used in determining the gratuity obligation was

Salary escalation rate - 6%, (2019: 6%)

Discount rate - 7.50%, (2019: 7.50%)

Attrition Rate - 6%, (2019: 6%)

Normal Retirement age - 60 years for the Executives and 58 years for the rest

Mortality - Indian Assured Lives Mortality IALM-2012-2014 (2019: IALM-2012-2014).

		Note	Group		Company	
			Nu	Nu	Nu	Nu
			31st December, 2020	31st December, 2019	31st December, 2020	31st December, 2019
29.4	Travel benefit liability					
	The amounts recognised in the statement of profit and loss:					
	Current service cost		335,515	412,677	335,515	412,677
	Net interest		273,763	-	273,763	-
	Past service cost		-	-	-	-
	Total amount recognized in PL		609,278	412,677	609,278	412,677
	The amounts recognised in other comprehensive income:					
	Acturial (gain)/losse recognized for the period			-		
	- due to financial assumption		-	-	-	-
	- due to experience		(385,882)	3,463,687	(385,882)	3,463,687
	Asset limit effect		-	-	-	-
	Return on plan asset excluding net interest		-	-	-	-
	Unrecognized acturial (gain)/losse from previos period		-	-	-	-
	Total acturial (gain)/losse recognized in OCI		(385,882)	3,463,687	(385,882)	3,463,687
	Movement in the net defined benefit obligation:					
	Opening balance		3,876,363	-	3,876,363	-
	Interest cost		273,763	-	273,763	-
	Current service cost		335,515	412,677	335,515	412,677
	Past service cost		-	-	-	-
	Benefits paid by the plan		-	-	-	-





# For the year ended 31 December 2020

Benefits paid by the employer	-	-	-	-
Actuarial (gains)/losses due to plan experience	(385,882)	3,463,687	(385,882)	3,463,687
Actuarial (gains)/losses due to change in demographic assumptions	-	-		
Actuarial (gains)/losses due to change in financial assumptions	-	-	-	-
Closing balance	4,099,759	3,876,364	4,099,759	3,876,364
Movement in the fair value of plan assets:		-		
Opening balance	-	-	-	-
Contributions paid into the plan	-	-	-	-
Expected return on the plan assets	-	-	-	-
Benefits paid by the plan	-	-	-	-
Return on plan assets greater or (less) than discount rate	-	-	-	-
Closing balance	-	-	-	-
Development of net financial position				
Defined benefit obligation	(4,099,759)	(3,876,363)	(4,099,759)	(3,876,363)
Fair value of plan assets	-	-	-	-
Funded status - (deficit)/surplus	(4,099,759)	(3,876,363)	(4,099,759)	(3,876,363)
Net defined benefit asset/(liability)	(4,099,759)	(3,876,363)	(4,099,759)	(3,876,363)
Liability				
Current	509,719	452,390	509,719	452,390
Non-current Non-current	3,590,040	3,423,973	3,590,040	3,423,973
Sensitivity analysis				
Discount rate as at 31 December 2020	7.50%			
Effect on DBO due to 1% increase in discount	3,854,239			
Effect on DBO due to 1% decrease in discount	4,379,766			
Salary escalation rate as at 31 December 2020	6.00%			
Effect on DBO due to 1% increase in escalation	4,388,516			
Effect on DBO due to 1% decrease in escalation	3,842,773			
Expected pay out				
First year	509,719			
Second year	531,693			
Third year	554,647			
Fourth year	453,429			
Fourth year Fifth year	453,429 427,765			

Travel benefit measured using actuarial valuation of projected unit credit method as certified by Mr. G. N. Agarwal, Consulting Actuary The principle assumption used in determining the gratuity obligation was

Rate of increase in Frieght - 5.00%, (2019 : 5.00%)

Discount rate - 7.50%, (2019 : 7.50%)

Attrition Rate - 6%, (2019 : 6%)

Mortality - Indian Assured Lives Mortality IALM-2006-2008 (2019: IALM-2012-2014).





For the year ended 31 December 2020

		Note	Consolidated statement of financial position		Consolidated income statement	
			31st December, 2020	31st December, 2019	31st December, 2020	31st December, 2019
30	DEFERRED TAX LIABILITY (NET)		Nu	Nu	Nu	Nu
	Deferred tax assets					
	Carry forward of losses		388,105,960	241,751,250	146,354,710	(119,370,244)
			388,105,960	241,751,250	146,354,710	(119,370,244)
	Deferred tax liability					
	Property and equipment		23,672,621	23,333,238	(339,383)	1,939,002
	Investment property		11,405,282	11,733,432	328,150	(194,235)
	Net defined benefit assets		8,565,256	6,513,883	(4,489,930)	757,877
	Available for sale assets		70,685,381	40,692,197		
			114,328,539	82,272,749		
	Deferred income tax charge/(reversal)				141,853,546	(116,867,600)
	Deferred income tax charge/(reversal) - OCI					
	Net defined benefit assets				2,438,557	3,111,139
	Available for sale assets				(29,993,184)	19,567,410
	Property and equipment				-	-
	Investment property				-	-
					(27,554,627)	22,678,549
	Net deferred tax liability or assets		273,777,420	159,478,502		
		Note	Group	)	Com	pany
			Nu	Nu	Nu	Nu
			31st December, 2020	31st December, 2019	31st December, 2020	31st December, 2019
31	PROVISIONS					
	Provision for loss		127,142,335	127,342,335	127,142,335	127,342,335
			127,142,335	127,342,335	127,142,335	127,342,335
		Note	Group	,	Com	pany
			Nu	Nu	Nu	Nu
			31st December, 2020	31st December, 2019	31st December, 2020	31st December, 2019
32	TRADE AND OTHER PAYABLES					
	Policyholders payment in advance		103,621,533	936,552,394	103,621,533	936,552,394
	Agency commission payable		32,225,715	28,423,437	32,225,715	28,423,437
	Bonus payables		512,044,267	456,060,549	512,044,267	456,060,549
	Deposits		22,988,588	26,333,709	22,988,588	26,333,709
	Other		219,230,577	283,696,854	219,230,577	283,696,854
	Total trade and other payables		890,110,681	1,731,066,945	890,110,681	1,731,066,945





# For the year ended 31 December 2020

33	SHARE CAPITAL				
	Authorized and issued share capital				
	Authorized share capital				
	Equity shares of Nu.10 (Previous year 10 each)	5,000,000,000	5,000,000,000	5,000,000,000	5,000,000,000
	Equity shares issued and fully paid		-		
	At beginning of the year	1,400,001,800	1,200,000,000	1,400,001,800	1,200,000,000
	Rights share issued*	-	200,001,800	-	200,001,800
	Bonus share issued during the year	-	-	-	-
	At end of the year	1,400,001,800	1,400,001,800	1,400,001,800	1,400,001,800
	All Equity shares issued are fully paid.				
	* Rights shares in the ratio of 6:1 (one share for every six share	es hled) at face value of Nu	u. 10 per share was issued	during 2019	,
34	CONTINGENCIES AND COMMITMENTS				
	The Group operates in the insurance industry and is subject to the final results of all pending or threatened legal proceedings, on its results and financial position.				
	As at	31st December, 2020	31st December, 2019	31st December, 2020	31st December, 2019
	Commitments				
	Contracts remaining to be executed on Capital accounts	55,767,571	53,940,094	55,767,571	53,940,094
	Contingent Liabilities				
	Guarantees	1,694,060,896	1,460,855,995	1,694,060,896	1,460,855,995
		1,749,828,467	1,514,796,089	1,749,828,467	1,514,796,089

# 35 FINANCIAL RISK MANAGEMENT

# Insurance and financial risk

# 35 (a) Insurance risk

The principal insurance risk the Group faces is that the actual claims and benefit payments or the timing thereof, differ from expectations. This is influenced by the frequency of claims, severity of claims, actual benefits paid and subsequent development of long-term claims. Therefore, the objective of the Group is to ensure that sufficient reserves are available to cover these liabilities.

The risk exposure is mitigated by diversification across a large portfolio of insurance contracts and geographical areas. The variability of risks is also improved by careful selection and implementation of underwriting guidelines, as well as the use of reinsurance arrangements.

The Group considered insurance risk to be a combination of the following components of risks:

- \* Product design risk;
- \* Underwriting and expense overrun risk;
- \* Claims risk

Life Insurance contracts

Product design risk

Life insurance contracts offered by the Group include term assurance, endowment plans, annuity plans and group plans.

Endowment and term assurance are conventional regular or single premium products where lump sum benefits are payable on death, maturity or in some cases, permanent total disability. Endowment products acquire a surrender value upon completion of three years.

The main risks that the Company is exposed to under product design risk are as follows:





# For the year ended 31 December 2020

Mortality risk	risk of loss arising due to policyholders' death experience being different from expected
Morbidity risk	risk of loss arising due to policyholders' health experience being different from expected
Investment return risk	risk of loss arising from actual returns being different from expected
Expense risk	risk of loss arising from the expense experience being different from expected
Policyholder decision risk	risk of loss arising due to policyholder's experiences (lapses and surrenders) being different from expected

These risks do not vary significantly in relation to the location and type of risk insured by the Company.

#### **Underwriting and Expense Overrun Risk**

The Group's underwriting strategy is designed to ensure that risks are well diversified in terms of the type of risk and the level of insured benefits. Thus is largely achieved through prudent underwriting, the use of medical screening in order to ensure that pricing takes account of current health conditions as well as detailed claims handling procedures.

Underwriting limits are in place to enforce appropriate risk selection criteria.

The Group further enforces a policy of actively managing and promptly pursuing claims, in order to reduce its exposure to unpredictable future developments that can negatively impact the Company.

For contracts for which death or disability is the insured risk, the significant factors that could increase the overall frequency of claims are epidemics, wider spread changes in lifestyle and natural disasters, resulting in earlier or more than expected.

Some of the specific actions by the Group to mitigate the underwriting risk are shown below.

#### Life Underwriting Risk Management

An in-house Actuary is in place to review the Life Insurance business more closely and guide the management to take more informed pricing decisions. The company have also appointed an external consultant actuary Mr. G. N. Agarawal to review the LAT of the business.

# Claims Risk

Risk arises due to the possibility that the frequency of claims arising from life insurance contracts exceeds the expected level when pricing the products

Some of the specific actions by the Company to mitigate the underwriting risks are shown below.

#### Life Claims Risk Management

An in-house Actuary is in place to review the Life Insurance business more closely and guide the management to take more informed pricing decisions. The company have also appointed an external consultant actuary Mr. G. N. Agarawal to review the LAT of the business.

Claims are reserved immediately at intimation or on the availability of information of the death or injury of insured.

# 35 FINANCIAL RISK MANAGEMENT (Contd..)

# Key Assumptions for Valuation of Liabilities in Life Insurance

Material judgement is required in determining the liabilities and in the choice of assumptions. Assumptions used are based on past experience, current internal data used by the Consulting Acatuary.

Assumptions and prudent estimated are determined at the date of valuation and no credit is taken for possible beneficial effects of voluntary withdrawals. Assumptions are further evaluated on a continuous basis in order to ensure realistic and reasonable valuations.

The key assumptions to which the estimation of liabilities is particularly sensitive are as follows:





# For the year ended 31 December 2020

#### **Mortality and Morbidity Rates**

Assumptions are based on standard mortality tables which are used by the industry.

#### Longevity

Longevity is not applicable for the Group as the products offered are for a limited term.

# **Lapse and Surrender Rates**

Lapses relate to the termination of policies due to non-payment of premiums. Surrenders relate to the voluntary termination of policies by policyholders after acquiring surrender value. An increase in lapse rates early in the life of the policy would tend to reduce profit for shareholders, but later increments are broadly neutral in effect.

## **Discount Rate**

Life insurance liabilities are determined as the sum of the discounted value of the expected benefits directly related to the contract, less the discounted value of the expected theoretical premiums that would be required to meet these future cash flows.

A decrease in the discount rate will increase the value of the insurance liabilities and therefore reduces profits for the shareholders.

#### Non- Life Insurance Contracts

Product design risk;

The Company principally issues the following main types of Non-Life Insurance contracts.

- \*Motor
- \*Fire
- \*Miscellaneous

The significant risk arising under the Non-Life Insurance portfolio emanates from changes in the climate leading to natural disasters, behavioural trends of people due to change in life styles and the steady escalation of costs in respect of spare parts in the auto industry.

The above risk exposure is mitigated by the diversification across a large portfolio of insurance contracts. The variability of risks is improved by careful selection and implementation of underwriting strategies, which are designed to ensure that risks are diversified in terms of type of risk and level of insured benefits.

Furthermore, a strict claim review process to assess all new and ongoing claims, regular detailed review of claims handling procedures and frequent investigation of possible fraudulent claims are put in place to reduce the risk exposure of the Company.

The Company has also limited its exposure by imposing maximum claim amounts on certain contracts as well as using reinsurance arrangements in order to limit exposure to catastrophic events (landslides, earthquakes, floods etc.)

The purpose of these underwriting and reinsurance strategies is to limit exposure to catastrophes.

The Company uses its own risk management framework to a risk that the assumptions and techniques used in these assessments could fail or that claims arising from an unassessed event is greater than those arising from an assessed event.

Some of the specific actions by the Company to mitigate Non-Life Insurance Risks are shown below.





# For the year ended 31 December 2020

## 35 FINANCIAL RISK MANAGEMENT (Contd..)

#### Reinsurance Risk

The Company purchases reinsurance as a part of its risks mitigation programme. Reinsurance ceded is placed on both proportional and non-proportional basis. Proportional reinsurance arrangement includes both Quota Share and Facultative Treaty programmes which is taken out to reduce the overall exposure of the Company to certain classes of business. Non-proportional reinsurance programmes, which are primarily excess-of-loss reinsurance arrangements, are designed to mitigate the Company's net exposure to large single and catastrophic losses. Retention limits on the excess-of-loss reinsurance programmes vary by product line.

Premium ceded to the reinsurers is in accordance with the terms on the programmes already agreed based on the risks written by the Company. Recoveries from reinsurers on claims are based on the cession made in respect of each risk and is estimated in a manner consistent with the outstanding claims provisions made for the loss. Although we mitigate our exposures through prudent reinsurance arrangements, the obligation to meet claims emanating from policy holders rests with the Company.

Default of reinsurers does not negate this obligation and in that respect the Company carries a credit risk up to the extent ceded to each reinsurer. The Company's placement of reinsurance is arranged in a manner (particularly in Non-Life Insurance as the exposure is very high) that is neither dependent on a single reinsurer nor substantially dependent upon any single reinsurance contract.

Some of the specific actions by the Company to mitigate Reinsurance Risk are shown below.

- \* Outstanding reinsurance receivables are reviewed on a monthly basis to ensure that all dues are collected or set off against payables on time
- \* Every close and professional relationship is maintained with all reinsurers
- \* No cover is issued without a confirmed reinsurance in place
- \* Only a globally trusted and stable portfolio of reinsurance companies which are rated highly by Standard & Poor's or AM Best is used

The following table show the credit ratings of the reinsurance companies with whom the Company has arrangements.

Reinsurer	Rating	Rating Agency
General Insurance Corporation of India Limited	B++	AM Best
National Insurance Company Limited	No rating	
Oriental Insurance Company Limited	No rating	
United India Insurance Company Limited	No rating	
New India Assurance Company Limited	B++	AM Best
Asian Reinsurance Corporation Limited	B+	AM Best
Munich Re	A+	AM Best
Hannover Re	A+	AM Best
Asian Capital Reinsurance Group	B++	AM Best
Swiss Re	A+	AM Best
XL CATLIN syndicate	A+	AM Best
ARIG ( Arab Reinsurance Group) RE	B++	AM Best
Trust Re	No rating	
RSA Insurance Company	A+	Fitch Ratings
Cathedral Syndicate	A+	S&P Ratings
Canopius Syndicate	A-	AM Best
AIG Europe Ltd	A+	S&P Ratings
Ironshore Europe Ltd	No rating	
Kiln Syndicate	No rating	
Meacok Syndicate	No rating	
AIG Asia Pacific Insurance Pte. Ltd."	A	AM Best
HDI Global SE	A	AM Best







# For the year ended 31 December 2020

Kuwait Re	A-	AM Best
Blenheim Syndicate	A	AM Best
Inter Hannover XIS	A+	S&P Ratings
AMTRUST Syndicate	No rating	
Skuld Syndicate	A	S&P Ratings
Korean Reinsurance Company	A	AM Best
Allianz Global corporate & specialty	A+	AM Best
Eurasia Insurance Company JSC	B++	AM Best
SOGAZ	B++	AM Best
Misr Insurance Company	B++	AM Best
Zep Re	B++	AM Best

## 35 FINANCIAL RISK MANAGEMENT (Contd..)

#### 35 (b) Financial Risk Management

Risk is inherent in the Group's activities but is managed through a process of ongoing identification, measurement and monitoring, subject to risk limits and other controls. This process of risk management is critical to the Group's continuing profitability and each individual within the Group is accountable for the risk exposures relating to his or her responsibilities. The Group is mainly exposed to;

- Credit Risk
- Liquidity risk
- Market risk
- · Operational risk
- · Interest Rate Risk

#### **Risk Management framework**

The Board of Directors has overall responsibility for the establishment and oversight of the Group's risk management framework. The Board has delegated its authority to Management Committee (MC) which is responsible for developing and monitoring Group's risk management policies. The Committee comprises of Chief Executive Officer and all Departmental General Managers. Meetings of MC are held regularly, and the Board of Directors are duly updated of its activities. The management has also established Risk Management Divison. The key risk indicators are identified and reported to the Board Risk Management Committeee on regular basis.

The Group's risk management policies are established to identify and analyse the risks faced by the Group, to set appropriate risk limits and controls, and to monitor risks and adherence to limits. Risk management policies and systems are reviewed regularly to reflect changes in market conditions, products and services offered. The Group, through its training and management standards and procedures, continuously updates and maintains a disciplined and constructive control environment, in which all employees are assigned and made to understand their respective roles and responsibilities.

#### **Integrated Risk Management Unit**

The Business units (i.e. Credit Departments, Branches & Regional Offices etc.) have primary responsibility for Risk Management. The Integrated Risk Management Unit, which has no responsibility for profit or volume targets, acts as the second line of defense and reports to the Group Risk Officer.(GRO) who, in turn, directly reports to the Board Risk Management Committee.(BRMC).

#### **ALCO Committee**

ALCO is Chaired by the Chief Executive Officer and all the General Managers from business departments. The Committee meets regularly to monitor and manage the overall liquidity position to keep the Group's liquidity at healthy levels, whilst satisfying regulatory requirements.

# **Risk Measurement & Reporting**

The Group's Risks are measured using appropriate techniques based on the type of risk, and industry best practices.

Monitoring and controlling risks is primarily performed based on policies, limits & thresholds established by the Group. These limits reflect the business strategy and market environment of the Group as well as the level of risk that the Group is willing to accept (Risk Appetite).



# For the year ended 31 December 2020

## **Risk Mitigation**

As part of its overall risk management, the Group obtains various types of collaterals to mitigate the risk. Details such as nature of the collateral that could be accepted, required security margin etc are clearly defined in the Credit Policy of the Group and any deviations require specific approval. However, respective approving authorities would take into account the availability of security only as the secondary source of repayment.

#### **Credit Risk**

Credit risk is the risk of financial loss to the Group if a borrower or counterparty to a financial instrument fails to meet its contractual obligations, and arises principally from the Group's loans and advances to customers. During the current year the company faced hightened credit risk iwth the economy affected with the COVID pandemic.

The Group considers and consolidates all elements of credit risk exposure (such as individual obligor default risk, country and sector concentration risks) to ensure stringent Credit Risk Management.

# LIQUIDITY RISK AND FUNDING MANAGEMENT

Liquidity risk is the risk that the Group will encounter difficulties in meeting its financial commitments that are settled by delivering cash or another financial asset. Hence the Group may be unable to meet its payment obligations when they fall due under both normal and stress circumstances. To limit this risk, management has arranged diversified funding sources in addition to its core deposit base, and adopted a policy of continuously managing assets with liquidity in mind and of monitoring future cash flows and liquidity on a daily basis. The Group has developed internal control processes and contingency plans for managing liquidity risk. This incorporates an assessment of expected cash flows and the availability of high grade collateral which could be used to secure additional funding if required.

Royal Insurance Corporation of Bhutan Limited maintains a portfolio of highly marketable and diverse assets assumed to be easily liquidated in the event of an unforeseen interruption of expected cash flow.

The Group also has committed lines of credit that could be utilized to meet liquidity needs. Further, the Group maintains a statutory deposit with the various banks in Bhutan. In accordance with the Group's policy, the liquidity position is assessed and managed under a variety of scenarios, giving due consideration to stress factors relating to both the market in general and specific to the Group. The most important of these is to maintain the required ratio of liquid assets to liabilities, to meet the regulatory requirement. Liquid assets consist of cash, short—term Group deposits and liquid debt securities available for immediate sale.





# Royal Insurance Corporation of Bhutan Limited NOTES TO THE FINANCIAL STATEMENTS For the year ended 31 December 2020

32	FINANCIAL RISK MANAGEMENT (Contd)								
35 (c)	Fair value of Financial Instruments								
	A. Determination of fair value hierarchy								
			Group				Company	y	
		Level I	Level II	Level III	Total	Level I	LevelII	Level III	Total
	31 December 2020								
	Financial Investments Available for sale								
	Quoted Equities			427,430,586	427,430,586			427,430,586	427,430,586
	Loans & Receivables								
	Loans & Advances to Employees		222,575,058		222,575,058		222,575,058		222,575,058
	31 December 2019								
	Financial Investments Available for sale								
	Quoted Equities			297,453,306	297,453,306			297,453,305	297,453,305
	Loans & Receivables								
	Loans & Advances to Employees		318,758,223	1	318,758,223		318,758,223		318,758,223
	A. Determination of fair value hierarchy (contd.)								
	Set out below is a comparison, by class of the carrying amounts and fair values of the company's financial instruments that are not carried at fair value in the financial statements.	any's financial instruments	that are not carried at fai	ir value in the financial s	tatements.				
	This table does not include the fair value of non-financial assets & non financial liabilities.								
			Group				Company	у	
		2020	0	20	2019	2020	20	2019	6
		Carrying Value	Fair Value	Carrying Value	Fair Value	Carrying Value	Fair Value	Carrying Value	Fair Value
	Financial Assets								
	Financial Investments available for sale	459,573,672	695,191,608	340,773,672	476,414,327	459,573,672	695,191,608	340,773,672	476,414,327
	Loans and advances to customers	20,996,927,124	15,630,344,370	20,615,761,000	16,588,789,655	20,996,927,124	15,630,344,370	20,615,761,000	16,588,789,655
	Insurance Receivables	472,161,565	469,368,730	489,759,395	484,217,101	472,161,565	469,368,730	489,759,395	484,217,101
	Other Assets	388,901,044	388,901,044	341,453,369	341,453,369	388,901,044	388,901,044	286,553,369	286,553,369
	Cash and Cash Equivalents	3,597,531,816	3,597,344,815	2,692,007,961	2,691,914,318	3,597,531,816	3,597,344,815	2,692,007,961	2,691,914,318
		25,915,095,221	20,781,150,568	24,479,755,397	20,582,788,770	25,915,095,221	20,781,150,568	24,424,855,397	20,527,888,770
	Financial Liabilities								
	Insurance contract liabilities	6,953,741,482	6,953,741,482	5,451,108,682	5,451,108,682	6,953,741,482	6,953,741,482	5,451,108,682	5,451,108,682
	Reinsurance contract liabilities	34,068,255	34,068,255	13,281,019	13,281,019	34,068,255	34,068,255	13,281,019	13,281,019
	Investment contract liabilities	4,937,013,658	4,937,013,658	4,795,013,167	4,795,013,167	4,937,013,658	4,937,013,658	4,795,013,167	4,795,013,167
	Insurance Payable	858,746,027	858,746,027	557,129,755	557,129,755	858,746,027	858,746,027	557,129,755	557,129,755
	Debt issued and other borrowed funds	2,925,545,725	2,925,545,725	3,504,655,357	3,504,655,357	2,925,545,725	2,925,545,725	3,504,655,357	3,504,655,357
	Provisions	127,142,335	127,142,335	127,342,335	127,342,335	127,142,335	127,142,335	127,342,335	127,342,335
	Trade and other payables	890,110,681	1890,110,681	1,731,066,945	1,731,066,945	890,110,681	890,110,681	1,731,066,945	1,731,066,945
		16,726,368,162	16,726,368,162	16,179,597,259	16,179,597,259	16,726,368,162	16,726,368,162	16,179,597,259	16,179,597,259





For the year ended 31 December 2020

35	FINANCIAL RISK MANAGEMENT (Contd)								
35 (d)	Credit Risk								
	Maximum Exposure to Credit Risk/Type of collateral or credit enhancement	ement							
				Fair value of Collateral or credit enhancement held					
	31st December 2020	Maximum Exposure to credit Risk (Nu)	Cash	Properties		Net Collateral		Net Exposure	
	Financial Assets								
	Due from banks							1	
	Loans & advances to customers	20,996,927,124		95,532,315,971		95,532,315,971		(74,535,388,847)	
	Financial Liabilities								
	Long term bond	2,925,545,725						2,925,545,725	
	Term borrowings	-	-			-		,	
				Fair value of Collateral or credit enhancement held					
	31st December 2019	Maximum Exposure to credit Risk (Nu)	Cash	Properties		Net Collateral		Net Exposure	
	Financial Assets								
	Due from banks	-	-	-		-		-	
	Loans & advances to customers	20,615,761,000	-	299,966,733,528		299,966,733,528		(279,350,972,528)	
	Financial Liabilities								
	Long term bond	2,926,602,579	,					2,926,602,579	
	Term borrowings	578,052,778						578,052,778	
	Credit quality by class of financial asset								
	The table below shows the credit quality by class of assets for all financial assets exposed to credit risk. The amounts presented are gross of impairment allowance	ncial assets exposed to credit r	risk. The amounts presente	ed are gross of impairment allowance					
			9	Group			Company	У	
	31st December 2020	Neither past due nor Indi- vidually impaired	Past due but not im- paired individually	Individually Impaired	Total	Neither past due nor Individually impaired	Past due but not impaired	Individually Impaired	Total
	Due from Banks	-	-	-	-	-	-	-	-
	Loans & Advances to Customers	-		20,996,927,124	20,996,927,124			20,996,927,124	20,996,927,124
			. G	Group			Company	, Ai	
	31st December 2019	Neither past due nor Indi- vidually impaired	Past due but not im- paired individually	Individually Impaired	Total	Neither past due nor Individually impaired	Past due but not impaired	Individually Impaired	Total
	Due from Banks	-			-			-	
	Loans & Advances to Customers		,	20,614,680,206	20,614,680,206		,	20,614,680,206	20,614,680,206







# For the year ended 31 December 2020

35	FINANCIAL RISK MANAGEMENT (Contd)						
	Liquidity Risk & Funding management						
	Maturity analysis (Contractual undiscounted cash flow	/ basis)					
	31st December 2020	On Demand	Less than 3 months	3 to 12 months	1 to 5 years	More than 5 years	Total
	Due from Banks	-	-	-	-	-	=
	Loans & Advances to Customers	412,149,234	(1,338)	3,259,146,798	5,291,918,126	12,032,154,464	20,995,367,284
	Financial Investments Available for Sale	695,191,608	-	-	-	-	695,191,608
	Total undiscounted Assets	1,107,340,842	(1,338)	3,259,146,798	5,291,918,126	12,032,154,464	21,690,558,892
	Debts Issued & Other Borrowed Funds	-	-	176,545,725	2,749,000,000	-	2,925,545,725
	Total Undiscounted Liabilities	-	-	176,545,725	2,749,000,000	-	2,925,545,725
	Net Undiscounted Financial Assets/(Liabilities)	1,107,340,842	(1,338)	3,082,601,073	2,542,918,126	12,032,154,464	18,765,013,16
	31st December 2019	On Demand	Less than 3 months	3 to 12 months	1 to 5 years	More than 5 years	Total
	Due from Banks	-	=	-	-	-	-
	Loans & Advances to Customers	2,352,059,717	966,056,137	4,280,370,349	1,631,402,590	11,384,791,413	20,614,680,206
	Financial Investments Available for Sale	421,514,327	-	-	-	-	421,514,327
	Total undiscounted Assets	2,773,574,045	966,056,137	4,280,370,349	1,631,402,590	11,384,791,413	21,036,194,53
	Debts Issued & Other Borrowed Funds	121,500,000	658,805	632,496,552	2,750,000,000	-	3,504,655,357
	Total Undiscounted Liabilities	121,500,000	658,805	632,496,552	2,750,000,000		3,504,655,357
	Net Undiscounted Financial Assets/(Liabilities)	2,652,074,045	965,397,332	3,647,873,797	(1,118,597,410)	11,384,791,413	17,531,539,17
	Liquidity Risk & Funding management						
	The table shows the contractual expiry by maturity of date.	banks contingent liab	oilities and commitments.	Each undrawn Ioan c	commitment is includ	led in the time band cor	ntaining the earlies
	31st December 2020	On Demand	Less than 3 months	3 to 12 months	1 to 5 years	More than 5 years	Total
	Financial Guarantees	-	3,731,682	1,247,279,094	440,439,943	2,610,178	1,694,060,896
		-	3,731,682	1,247,279,094	440,439,943	2,610,178	1,694,060,896
	31st December 2019	On Demand	Less than 3 months	3 to 12 months	1 to 5 years	More than 5 years	Total
	Financial Guarantees	-	17,179,590	1,024,573,043	416,555,174	2,548,189	1,460,855,996
		-	17,179,590	1,024,573,043	416,555,174	2,548,189	1,460,855,996

#### MARKET RISK

Market risk is the risk that the fair value or future cash flows of financial instruments will fluctuate due to changes in market variables such as interest rates, foreign exchange rates and equity prices. The Group classifies exposures to market risk into either trading or non-trading portfolios and manages each of those portfolios separately.

#### MARKET RISK - NON-TRADING

#### INTEREST RATE RISK

Interest rate risk arises from the possibility that changes in interest rates will affect future cash flows or the fair values of financial instruments. The Group's policy is to continuously monitor positions on a daily basis to ensure positions are maintained within prudential levels.

The following table demonstrates the sensitivity to a reasonable possible change in interest rates, with all other variables held constant, of the Group's income statement and equity.

# Interest Rate Sensitivity - Interest Rate Risk Analysis of Assets and Liabilities

The Group is exposed to various risks associated with the effects of fluctuations in the prevailing levels of market interest rates on its financial position and cash flow

# Comments on Guarantees

To meet the financial needs of customers, the Group enters into various irrevocable commitments and contingent liabilities.

Even though these obligations may not be recognised on the statement of financial position, they do contain credit risk and are therefore part of the overall risk of the Group. The table below shows the Group's maximum credit risk exposure for commitments and guarantees.

The maximum exposure to credit risk relating to a financial guarantee is the maximum amount the Group could have to pay if the guarantee is called upon. The maximum exposure to credit risk relating to a loan commitment is the full amount of the commitment.

In both cases, the maximum risk exposure is significantly greater than the amount recognised as a liability in the statement of financial position. Commitments & Contingencies according to the remaining matures as 31 December 2020 has summarized below.



# For the year ended 31 December 2020

35	FINANCIAL RISK MANAGEMENT (Contd)			
	Market Risk - Interest Rate Risk			
	31 December 2020			
	Currency of Borrowing/Advance	Increase/(decrease) in basis points	Sensitivity of Profit/(Loss)	Sensitivity of Equity
	Nu	+10%	244,955,620	244,955,620
		-10%	(244,955,620)	(244,955,620)
	31 December 2019			
	Currency of Borrowing/Advance	Increase/(decrease) in basis points	Sensitivity of Profit/(Loss)	Sensitivity of Equity
	Nu	+10%	238,063,409	238,063,409
		-10%	(238,063,409)	(238,063,409)

#### Market Risk - Interest Rate Risk (Contd,)

The below table analyses the company interest rate risk exposure on non-trading financial assets and liabilities. The Company's assets & liabilities are included at carrying amount and categorized by the earlier of contractual re-pricing or maturity dates.

31st December 2020	On Demand	Less than 3 months	3 to 12 months	1 to 5 years	More than 5 years	Non-Interest Bearing	Total
Due from Banks	-	-	-	-	-	-	-
Loans & Advances to Customers	412,149,234	(1,338)	3,259,146,798	5,291,918,126	12,032,154,464	-	20,995,367,284
Financial Investments Available for Sale	695,191,608	-	-	-	-	-	695,191,608
Total Assets	1,107,340,842	(1,338)	3,259,146,798	5,291,918,126	12,032,154,464	-	21,690,558,892
Debts Issued & Other Borrowed Funds	-	-	176,545,725	2,749,000,000	-	-	2,925,545,725
Total Liabilities	-	-	176,545,725	2,749,000,000	-	-	2,925,545,725
31st December 2019	On Demand	Less than 3 months	3 to 12 months	1 to 5 years	More than 5 years	Non-Interest Bearing	Total
Due from Banks	-	-	-	-	-	-	-
Loans & Advances to Customers	2,352,059,717	966,056,137	4,280,370,349	1,631,402,590	11,384,791,413	-	20,614,680,206
Financial Investments Available for Sale	421,514,327	-	-	-	-	-	421,514,327
Total Assets	2,773,574,045	966,056,137	4,280,370,349	1,631,402,590	11,384,791,413	-	21,036,194,534
Debts Issued & Other Borrowed Funds	121,500,000	658,805	632,496,552	2,750,000,000	-	-	3,504,655,357
Total Liabilities	121,500,000	658,805	632,496,552	2,750,000,000	-	-	3,504,655,357

#### **CURRENCY RISK**

Currency risk arises as a result of fluctuations in the value of a financial instruments due to changes in foreign exchange rates. The Company's Board has set limits on positions by currency. In accordance with the Company's policy, positions are monitored on a daily basis and hedging strategies are used to ensure positions are maintained within established limits. The analysis calculates the effect of a reasonably possible movement of the currency rate against the Nu., with all other variables held constant, on the income statement (due to the fair value of currency sensitive non-trading monetary assets and liabilities) and equity (due to the change in fair value of currency swaps and forward foreign exchange contracts used as cash flow hedges).

A negative amount in the table reflects a potential net reduction in income statement or equity, while a positive amount reflects a net potential increase. An equivalent decrease in each of the below currencies against Nu. would have resulted in an equivalent but opposite impact.

# **EQUITY PRICE RISK**

Equity price risk is the risk that the fair value of equities decreases as the result of changes in the level of equity indices and individual stocks. Investment Committee reviews and approves all equity investment decisions.

#### OPERATIONAL RISK

Operational risk is the risk of losses arising from systems failure, human error, fraud or external events. When controls fail to perform, operational risks can cause damage to reputation, have legal or regulatory implications, or lead to financial loss. Strategic and Reputational Risks are not covered in Operational Risk.

Operational Risks of the Company are mitigated and managed through a control framework which consists of monitoring and responding to potential risks such as segregation of duties, access, authorisation and reconciliation procedures, staff education and assessment processes, Business Continuity Planning etc. Operational Risk Management Unit reports to Group Chief Risk Officer, and the Board Risk Management Committee maintains a high level overall supervision of managing Operational Risks of the Company.





For the year ended 31 December 2020

35	FINANCIAL RISK MANAGEMENT (Contd)	ontd)					
	Geographical Risk						
	The geographical risk is the risk that an occurrence within a geographical locations have an adverse effect on the bank directly by impairing the value through an obligors ability to meet its obligation to the bank.	an occurrence within a	a geographical locat.	ions have an adverse	effect on the bank directly	by impairing the value t	through an obligors ability
					2020		
	Financial Assets	Thimphu	Chukha	Punakha	Samdrup Jongkhar	Others	Total
	Loans & Advances to Customers	14,166,817,087	2,850,212,259	362,420,556	218,745,921	3,397,171,462	20,995,367,284
		14,166,817,087	2,850,212,259	362,420,556	218,745,921	3,397,171,462	20,995,367,284
					2019		
	Financial Assets	Thimphu	Chukha	Punakha	Samdrup Jongkhar	Others	Total
	Loans & Advances to Customers	11,394,545,022	2,740,407,723	361,697,028	188,133,302	5,929,897,131	20,614,680,206
		11,394,545,022	2,740,407,723	361,697,028	188,133,302	5,929,897,131	20,614,680,206





For the year ended 31 December 2020

36. LOANS AND ADVANCES TO CUSTOMERS		
	2020	2019
Card Loan	969,097,660	1,054,139,587
Overdraft	6,442,703,987	6,421,550,339
Housing	2,817,466,031	2,808,042,708
Personal	595,167,111	478,754,295
Service,T&C,P&M	8,698,633,633	8,097,527,712
Transport	1,089,045,164	641,037,038
Others	91,134,781	776,278,285
Employee Loans	292,118,917	337,350,243
At 31 December	20,995,367,284	20,614,680,206
Less: Interest Suspense	1,379,335,168	998,906,892
Less: Allowance for ECL/impairment losses (Individual & Collective)	3,982,884,839	3,022,677,112
	15,633,147,277	16,593,096,202

# 36 (a) Impairment allowance for loans and advances to customers Housing

The table below shows the credit quality and the maximum exposure to credit risk based on the company's internal credit rating system and year-end stage classification. The amounts presented are gross of impairment allowances. Details of the company's internal grading system are explained in Note 37.4 and policies on whether ECL allowances are calculated on an individual or collective basis are set out in Note 36(g).

		20:	20			20	19	
	Stage 1	Stage 2	Stage 3	Total	Stage 1	Stage 2	Stage 3	Total
Delinquency Grades	Collective	Collective	Ind/Coll	IOlai	Collective	Collective	Ind/Coll	IOlai
Current	1,310,137,287			1,310,137,287	1,425,769,914			1,425,769,914
1-30 Days Passed Due	272,132,697			272,132,697	385,254,004			385,254,004
31-60 Days Passed Due		110,960,293		110,960,293		106,167,987		106,167,987
61-90 Days Passed Due		287,761,337		287,761,337		303,085,332		303,085,332
90 Days & Above			836,474,417	836,474,417			587,765,471	587,765,471
Individually impaired								-
Total	1,582,269,984	398,721,630	836,474,417	2,817,466,031	1,811,023,918	409,253,319	587,765,471	2,808,042,708

An analysis of changes in the gross carrying amount a	and the corresponding ECL allo	wances in relation to Corpor	ate lending is, as follows:	
	Stage 1	Stage 2	Stage 3	Total
	Collective	Collective	Ind/Coll	Total
Gross carrying amount as at 1 January 2020	1,811,023,918	409,253,319	587,765,471	2,808,042,708
New assets originated	89,477,271	7,082,123	-	96,559,394
Assets derecognised or repaid	(120,729,657)	34,122,700	(529,115)	(87,136,071)
Transfers from Stage 1	(334,210,844)	292,562,290	41,648,554	-
Transfers from Stage 2	136,709,295	(344,298,802)	207,589,507	-
Transfers from Stage 3	-	-	-	-
At 31 December 2020	1,582,269,984	398,721,630	836,474,417	2,817,466,031





For the year ended 31 December 2020

# 36 (b) Impairment allowance for loans and advances to customers Personal

The table below shows the credit quality and the maximum exposure to credit risk based on the company's internal credit rating system and year-end stage classification. The amounts presented are gross of impairment allowances. Details of the company's internal grading system are explained in Note 37.4 and policies on whether ECL allowances are calculated on an individual or collective basis are set out in Note 36(g).

		2	020			:	2019	
	Stage 1	Stage 2	Stage 3	Total	Stage 1	Stage 2	Stage 3	Total
Delinquency Grades	Collective	Collective	Ind/Coll	Total	Collective	Collective	Ind/Coll	Total
Current	226,557,780			226,557,780	278,144,034			278,144,034
1-30 Days Passed Due	58,482,012			58,482,012	49,785,891			49,785,891
31-60 Days Passed Due		18,506,034		18,506,034		28,546,578		28,546,578
61-90 Days Passed Due		175,926,280		175,926,280		9,669,108		9,669,108
90 Days & Above			115,695,006	115,695,006			112,608,683	112,608,683
Individually impaired								-
Total	285,039,792	194,432,314	115,695,006	595,167,111	327,929,925	38,215,687	112,608,683	478,754,295

An analysis of changes in the gross carrying amount and the corresponding ECL allowances in relation to Corporate lending is, as follows:

	Stage 1	Stage 2	Stage 3	Total
	Collective	Collective	Ind/Coll	iotai
Gross carrying amount as at 1 January 2020	327,929,925	38,215,687	112,608,683	478,754,295
New assets originated	39,965,877	2,868,789	344,379	43,179,045
Assets derecognised or repaid	44,497,855	19,282,504	9,453,413	73,233,772
Transfers from Stage 1	(157,413,415)	156,007,831	1,405,584	0
Transfers from Stage 2	21,833,274	(28,857,985)	7,024,711	-
Transfers from Stage 3	8,226,278	6,915,488	(15,141,766)	-
At 31 December 2020	285,039,792	194,432,314	115,695,006	595,167,111





For the year ended 31 December 2020

36 (c) Impairment allowance for loans and advances to customers Service,T&C,P&M

The table below shows the credit quality and the maximum exposure to credit risk based on the company's internal credit rating system and year-end stage classification. The amounts presented are gross of impairment allowances. Details of the company's internal grading system are explained in Note 37.4 and policies on whether ECL allowances are calculated on an individual or collective basis are set out in Note 36(g).

		202	20			20	19	
	Stage 1	Stage 2	Stage 3	Total	Stage 1	Stage 2	Stage 3	Table
Delinquency Grades	Collective	Collective	Ind/Coll	Total	Collective	Collective	Ind/Coll	Total
Current	2,416,206,748			2,416,206,748	4,213,827,634			4,213,827,634
1-30 Days Passed Due	1,091,753,388			1,091,753,388	1,023,971,990			1,023,971,990
31-60 Days Passed Due		366,102,135		366,102,135		555,417,881		555,417,881
61-90 Days Passed Due		2,548,225,617		2,548,225,617		833,664,025		833,664,025
90 Days & Above			2,276,345,745	2,276,345,745			1,470,646,183	1,470,646,183
Individually impaired	-	-	-	-	-	-	-	-
Total	3,507,960,136	2,914,327,752	2,276,345,745	8,698,633,633	5,237,799,624	1,389,081,905	1,470,646,183	8,097,527,712

An analysis of changes in	the gross carrying a	mount and the corre	esponding ECL allow	wances in relation
	Stage 1	Stage 2	Stage 3	Total
	Collective	Collective	Ind/Coll	Iotai
Gross carrying amount as at 1 January 2020	5,237,799,624	1,389,081,905	1,470,646,183	8,097,527,712
New assets originated	248,912,908	25,689,518	18,006,393	292,608,820
Assets derecognised or repaid	(123,484,716)	403,606,778	28,375,037	308,497,100
Transfers from Stage 1	(2,169,486,928)	1,909,525,841	259,961,087	-
Transfers from Stage 2	261,479,059	(879,154,924)	617,675,865	-
Transfers from Stage 3	52,740,188	65,578,633	(118,318,821)	-
At 31 December 2020	3,507,960,136	2,914,327,751	2,276,345,745	8,698,633,632





# For the year ended 31 December 2020

 $36 \ (\mbox{d})$  Impairment allowance for loans and advances to customers Transport

The table below shows the credit quality and the maximum exposure to credit risk based on the company's internal credit rating system and year-end stage classification. The amounts presented are gross of impairment allowances. Details of the company's internal grading system are explained in Note 37.4 and policies on whether ECL allowances are calculated on an individual or collective basis are set out in Note 36(g)

		20	20			20	)19	
	Stage 1	Stage 2	Stage 3		Stage 1	Stage 2	Stage 3	
Delinquency Grades	Collective	Collective	Ind/Coll	Total	Collective	Collective	Ind/Coll	Total
Current	264,740,637			264,740,637	255,964,881			255,964,881
1-30 Days Passed Due	199,686,569			199,686,569	84,696,347			84,696,347
31-60 Days Passed Due		104,303,472		104,303,472		105,480,133		105,480,133
61-90 Days Passed Due		229,459,844		229,459,844		76,059,680		76,059,680
90 Days & Above			290,854,642	290,854,642			118,835,997	118,835,997
Individually impaired	-	-	-	-	-	-	-	-
Total	464,427,206	333,763,315	290,854,642	1,089,045,164	340,661,228	181,539,813	118,835,997	641,037,038

An analysis of changes in the gross carrying amount and the corresponding ECL allowances in relation to Corporate lending is, as follows:

	Stage 1	Stage 2	Stage 3	T-1-1
	Collective	Collective	Ind/Coll	Total
Gross carrying amount as at 1 January 2020	340,661,228	181,539,813	118,835,997	641,037,038
New assets originated	35,967,002	3,588,858	1,250,923	40,806,783
Assets derecognised or repaid	199,778,162	147,688,452	59,734,729	407,201,343
Transfers from Stage 1	(202,273,293)	30,073,579	172,199,714	-
Transfers from Stage 2	88,679,755	(130,159,138)	41,479,383	-
Transfers from Stage 3	1,614,352	101,031,751	(102,646,103)	-
At 31 December 2020	464,427,206	333,763,315	290,854,642	1,089,045,164





# Royal Insurance Corporation of Bhutan Limited NOTES TO THE FINANCIAL STATEMENTS For the year ended 31 December 2020

36 (e) Impairment allowance for loans and advances to customers Overdraft

		2020					2019	
	Stage 1	Stage 2	Stage 3	į	Stage 1	Stage 2	Stage 3	į
Delinquency Grades	Collective	Collective	llo2/pul	lotal	Collective	Collective	Ind/Coll	lotal
Current	1,807,282,251			1,807,282,251	253,835,065			253,835,065
1-30 Days Passed Due	470,447,962			470,447,962	1,613,940,069			1,613,940,069
31-60 Days Passed Due		43,555,441		43,555,441		893,494,821		893,494,821
61-90 Days Passed Due		25,765,281		25,765,281		376,414,891		376,414,891
90 Days & Above			4,095,653,052	4,095,653,052			3,283,865,493	3,283,865,493
Individually impaired	1							
Total	2,277,730,213	69,320,722	4,095,653,052	6,442,703,987	1,867,775,134	1,269,909,712	3,283,865,493	6,421,550,339

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į	lotal	6,421,550,339	113,260,629	(92,106,981)	1	1		6,442,703,987
Stage 3	Ind/Coll	3,283,865,493	1,053,351	7,897,277	493,963,273	308,873,658	,	4,095,653,052
Stage 2	Collective	1,269,909,712	1,645,051	(23,298,333)	28,370,033	(1,207,305,742)		69,320,722
Stage 1	Collective	1,867,775,134	110,562,227	(76,705,926)	(522,333,306)	898,432,084		2,277,730,213
		Gross carrying amount as at 1 January 2020	New assets originated	Assets derecognised or repaid	Transfers from Stage 1	Transfers from Stage 2	Transfers from Stage 3	At 31 December 2020





For the year ended 31 December 2020

The table below shows the credit quality and the maximum exposure to credit risk based on the company's internal credit rating system and year-end stage classification. The amounts presented are gross of impairment allowances. Details of the company's internal grading system are explained in Note 37,4 and policies on whether ECL allowances are calculated on an individual or collective basis are set out in Note 36(g).	num exposure to credit xplained in Note 37.4 a	risk based on the or	ompany's internal credi ier ECL allowances are	t rating system and yea calculated on an indivic	r-end stage classificati	on. The amounts pres are set out in Note 36(	sented are gross of ir (g).	npairment allowances.
		2	2020			20	2019	
	Stage 1	Stage 2	Stage 3	ļ	Stage 1	Stage 2	Stage 3	ļ
Delinquency Grades	Collective	Collective	Ind/Coll	lotal	Collective	Collective	llo2/pul	lotal
Current	508,323,914			508,323,914	51,822,723			51,822,723
1-30 Days Passed Due	101,281,280			101,281,280	480,278,780			480,278,780
31-60 Days Passed Due		34,133,346		34,133,346		142,670,323		142,670,323
61-90 Days Passed Due		10,882,761		10,882,761		95,675,267		95,675,267
90 Days & Above			314,476,359	314,476,359			283,692,495	283,692,495
Individually impaired				1				
Total	609,605,194	45,016,108	314,476,359	099'260'696	532,101,502	238,345,589	283,692,495	1,054,139,587

	Stage 1	Stage 2	Stage 3	
	Collective	Collective	Ind/Coll	lotal
Gross carrying amount as at 1 January 2020	532,101,502	238,345,589	283,692,495	1,054,139,587
New assets originated		1		,
Assets derecognised or repaid	(28,031,641)	4,300,058	(61,310,343)	(85,041,926)
Transfers from Stage 1	(79,444,118)	11,743,389	67,700,729	,
Transfers from Stage 2	184,979,451	(209,372,929)	24,393,478	,
Transfers from Stage 3	1	1	ı	1
At 31 December 2020	609,605,194	45.016.108	314.476.359	969.097.660





3,022,677,112

626,425 700,759 1,327,184

960,207,727

3,982,884,839

3,982,884,839

1,327,184 1,327,184

3,982,884,839

# Royal Insurance Corporation of Bhutan Limited **NOTES TO THE FINANCIAL STATEMENTS**

For the year ended 31 December 2020

36 (g) Impairment allowance as at 31 December 2020

An analysis of the allowance for impairment losses under BFRS 9 for loans and advances, by class, for the year to 31 December 2020 is, as follows:	s under BFRS 9 for loans	and advances, by clas	s, for the year to					
2020	Overdraft	Card Loan	Housing	Transport	STP	Personal	Others	Gua
In NU. million								
At 1 January 2020	1,297,062,097	97,075,250	401,742,245	29,908,173	1,034,698,040	40,967,461	120,597,422	9
Charge/ Reversal for the year	248,169,205	27,384,749	99,620,385	53,879,727	615,388,907	29,408,418	(114,344,424)	1
At 31 December 2020	1,545,231,302	124,459,999	501,362,630	83,787,900	1,650,086,947	70,375,878	6,252,998	1,1
Made up of:								
Individual impairment	-			-		-		
Collective impairment:	1,545,231,302	124,459,999	501,362,630	83,787,900	1,650,086,947	70,375,878	6,252,998	1.
	1,545,231,302	124,459,999	501,362,630	83,787,900	1,650,086,947	70,375,878	6,252,998	1,
Gross amount of loans individually determined to be impaired				-			-	







# For the year ended 31 December 2020

## 36 (h) Contingent Liabilities, Commitments

To meet the financial needs of customers, the company enters into various irrevocable commitments and contingent liabilities. These consist of financial guarantees, letters of credit and other undrawn commitments to lend. Even though these obligations may not be recognised on the statement of financial position, they contain credit risk and, therefore, form part of the overall risk of the company.

Letters of credit and guarantees (including standby letters of credit) commit the company to make payments on behalf of customers in the event of a specific act, generally related to the import or export of goods. Guarantees and standby letters of credit carry a similar credit risk to loans. No material losses are anticipated as a result of these commitments and contingencies. The nominal values of such commitments are listed below:

Commitments In Nu. million	2020	2019
Contracts remaining to be executed on Capital accounts	55,767,571	53,940,094
	55,767,571	53,940,094
Contingent Liabilities In Nu. million	2020	2019
Financial guarantees	1,694,060,896	1,460,855,996
Other undrawn commitments	-	-
Total	1,694,060,896	1,460,855,996

## Other Contingent Liabilities

The pending court cases during the year includes recovery suits filed by RICB against the borrowers. The required provision against all such cases are being provided in the accounts. There are no other cases filed against the company for which the company will be held financially liable.

#### 11.1. Impairment losses on guarantees and other commitments

An analysis of changes in the gross carrying amount and the corresponding allowance for impairment losses in relation to guarantees and other commitments is, as follows:

# 11.1.1. Financial guarantees

The table below shows the credit quality and the maximum exposure to credit risk based on the customer passed due days Details of the company's internal credit risk management policies and policies on whether ECLs are calculated on an individual or collective basis.

Outstanding exposure					
In Nu. million		2020		20	19
	Stage 1	Stage 2	Stage 3	Total	Total
Delinquency Grades	Collective	Collective	Ind/Coll	Iotai	Iotai
Current					
1-30 Days Passed Due					
31-60 Days Passed Due					
61-90 Days Passed Due		1,694,060,896		1,694,060,896	1,460,855,996
90 Days & Above					
Total	-	1,694,060,896		1,694,060,896	1,460,855,996

An analysis of changes in the outstanding exposures and the corre	esponding ECLs	are, as follows:		
	Stage 1	Stage 2	Stage 3	
In Nu. million	Individual	Individual		Total
Outstanding exposure as at 1 January 2020		1,460,855,996	-	1,460,855,996
New exposures		233,204,901	-	233,204,901
Exposure derecognised or matured/lapsed (excluding write offs)			-	-
			-	-
Transfers to Stage 1	-	-	-	-
Transfers to Stage 2	-	-	-	-
Transfers to Stage 3	-	-	-	-
At 31 December 2020	-	1,694,060,896	-	1,694,060,896







# For the year ended 31 December 2020

- 37.1 Risk Management continued
- 37.2 Credit risk continued
- 37.3 Impairment assessment (Policy applicable from 1 January 2018) continued
- 37.4 The company's internal rating process continued

# Treasury, Trading and Interbank Relationships

The RICB's treasury, trading and interbank relationships and counterparties comprise financial services institutions, banks, broker-dealers, exchanges and clearing-houses. For these relationships, the Risk Management Division analyses publicly available information such as financial information and other external data, e.g., the rating of Good Rating Agency and assigns the internal rating as shown in the table below.

#### Sector Classification of Loans

The loan classification of the bank for reporting purpose has been incorporated as per the sectorial classification of Central Bank (Royal Monetary Authority of Bhutan). Of the total of 13 sector classification, this report categories them in top major sectors, in accordance to the size of the portfolios. The highest sector under this classification as per the RICB's closing books, 2019 is the Service, Trade & Commerce, Production and Manufacturing followed by Housing Loans, Transport loan and Personal loans.

#### Sector wise portfolios

- 1. Service, T & C , P&M: Service, Trade & Commerce, P&M carries the highest sectorial loan concentration with 39.28% as of December 31, 2018. Housing Loan consists of Home loan and Commercial loans.
- 2. Trade and Commerce: Loans provided for business purposes; retail, wholesale and others. This has 2nd highest credit concentration.
- 3. Services: Loans against Hotel and tourism, schools, ICT, Health services and loans to service sectors fall under this category.
- 4. Production and Manufacturing: The top four in the credit exposure is occupied by this sector. Any production and manufacturing industries fall under this sector. E.g. Hydropower, mining, manufacturing industries, handicrafts, wood based products, etc.
- 5. Transport Loan. Loans provided for transportation be it public or private are classified under this sector with concentration of 3.11 % of the total portfolio.

# Project Loans (Services, Manufacturing and Industry Loans)

For project loans, the apprisal process is different from other loans. The credit risk assessment is based on the behaviour of the customer and the RMA classification based on the past due status. Further, the RICB considers following aspects while assessing the risk of a customer:

- Historical financial information together with forecasts and budgets prepared by the client. This financial information includes realized and expected results, solvency ratios, liquidity ratios and any other relevant ratios to measure the client's financial performance. Some of these indicators are captured in covenants with the clients and are, therefore, measured with greater attention.
- Any publicly available information on the clients from external parties are captured, which includes information provided by Credit Information bureau, Central Registry System, National Land Commission and other competent entities. This includes external rating grades issued by rating agencies, independent analyst reports, publicly traded bond or press releases and articles, which contains relevant information of clients/industry and applicable to the credit analysis and decision making processes.
- Any other objectively supportable information on the quality and abilities of the client's management relevant for the company's performance.

# **Consumer Lending and Retail Loans**

Consumer lending comprises PPF Loan, Personal Loan, Education loans and Transport Loans (private cars). These products along with retail mortgages and some of the less complex small business lending are assessed primarily driven by days past due (Credit Information Bureau reports). Other key inputs into the models are:





# For the year ended 31 December 2020

- Consumer lending products: use of limits and volatility thereof, economic condition, changes in personal income/salary levels based on records of repayment capacity, repayment sources, personal indebtedness and expected interest repricing.
- Retail mortgages: GDP growth, unemployment rates, changes in personal income/salary levels based on records of current accounts, personal indebtedness and expected interest repricing.

# The RICB's Delinquency Status

Delinquency status	Description
Stage 1	
Regular	Performing
1 - 30 days	Performing
Stage 2	
31-60 days	Under Performing
61-90 days	Under Performing
Stage 3	
Above 90 days	Non- performing





# For the year ended 31 December 2020

- 37.1 Risk Management continued
- 37.2 Credit risk continued
- 37.3 Impairment assessment (Policy applicable from 1 January 2018) continued
- 37.4 Exposure at default

The exposure at default (EAD) represents the gross carrying amount of the financial instruments subject to the impairment calculation, addressing both the client's ability to increase its exposure while approaching default and potential early repayments too.

To calculate the EAD for a Stage 1 loan, the RICB assesses the possible default events within 12 months for the calculation of the 12 months ECL. However, if a Stage 1 loan that is expected to default in the 12 months from the balance sheet date and is also expected to cure and subsequently default again, then all linked default events are taken into account. For Stage 2, Stage 3 and Purchased Originated Credit Impairment (POCI) financial assets, the exposure at default is considered for events over the lifetime of the instruments.

The RICB determines EADs by modelling the range of possible exposure outcomes at various points in time, corresponding the multiple scenarios. The BFRS 9 PDs are then assigned to each economic scenario based on the outcome of Company's models.

#### 37.2.1

For all type of loans LGD values are assessed at least every months by Asst. credit officers in consultation with Credit Officers and reviewed and approved by the Credit Head/Branch Managers. The credit risk assessment is based on a standardised LGD assessment framework that results in a certain LGD rate. These LGD rates take into account the expected EAD in comparison to the amount expected to be recovered or realised from any collateral held.

The RICB segments its retail lending products into smaller homogeneous portfolios, based on key characteristics that are relevant to the estimation of future cash flows. The applied data is based on historically collected loss data and involves a wider set of transaction characteristics (e.g., product type, wider range of collateral types) as well as borrower characteristics.

The RICB segments its retail lending products into smaller homogeneous portfolios, based on key characteristics that are relevant to the estimation of future cash flows. The applied data is based on historically collected loss data and involves a wider set of transaction characteristics (e.g., product type, wider range of collateral types) as well as borrower characteristics.

#### 37.2.2 Significant Increase in Credit Risk

The RICB continuously monitors all assets subject to ECLs. In order to determine whether an instrument or a portfolio of instruments is subject to 12 months ECL or LTECL, the RICB assesses whether there has been a significant increase in credit risk since initial recognition. Bank determines significantly increase credit risk when customers exceed 30days past due.

The RICB also applies a secondary qualitative method for triggering a significant increase in credit risk for an asset, such as moving a customer/facility to the watch list, or the account becoming forborne.





# For the year ended 31 December 2020

- 37.1 Risk Management continued
- 37.2 Credit risk continued
- 37.3 Impairment assessment (Policy applicable from 1 January 2018) continued
- 37.4 Grouping financial assets measured on a collective basis

As explained in Note 2.7 (refer ECL, section 2.7 (k)) dependant on the factors below, the RICB calculates ECLs either on a collective or an individual basis.

Asset classes where the RICB calculates ECL on an individual basis includes all customers above the individually significant threshold of 25% of the total exposure

Asset classes where the RICB calculates ECL on a collective basis include:

Customers below the Individually Significant threshhold of 25%

The RICB groups these exposures into smaller homogeneous portfolios as described below:

- Product Type
- · Collateral Type
- · Sectors classification
- Loan Amount





# For the year ended 31 December 2020

- 37.1 Risk Management continued
- 37.2 Credit risk continued
- 37.5 Analysis of inputs to the ECL model under multiple economic scenarios per geographic regions

An overview of the approach to estimating ECLs is set out in Note 2.7 Summary of significant accounting policies and in Note 2.7 Significant accounting judgements, estimates and assumptions. To ensure completeness and accuracy, the Company obtains the data used from third party sources (RMA Published data, IMF & World Bank.) and a team of economists within its CSR verifies the accuracy of inputs to the Company's ECL models including determining the weights attributable to the multiple scenarios. The following tables set out the key drivers of expected loss and the assumptions used for the Bank's base case estimate, ECLs based on the base case, plus the effect of the use of multiple economic scenarios for each of the four geographical segments, as at 31 December 2019 and 2020.

The tables show the values of the key forward looking economic variables/assumptions used in each of the economic scenarios for the ECL calculations. The figures for "Subsequent years" represent a long-term average and so are the same for each scenario.

31-Dec-20								
Key drivers	ECL Scenario	Assigned Probabilities	2020	2021	2022	2023	2024	Subsequent years
		%	%	%	%	%	%	%
GDP growth %								
	Base Case	30	5.45	5.45	5.45	5.45	5.45	5.45
	Best Case	30	5.45	5.59	5.71	5.83	5.96	6.02
	Worse Case	40	5.45	5.25	5.20	5.16	5.11	5.00
Inflation Rates %			-	-	-	-	-	-
	Base Case	30	7.72	7.72	7.72	7.72	7.72	7.72
	Best Case	30	7.72	7.31	7.21	7.11	7.01	6.79
	Worse Case	40	7.72	8.01	8.27	8.54	8.82	8.94
Interest Rate %			-	-	-	-	-	-
	Base Case	30	10.47	10.47	10.47	10.47	10.47	10.47
	Best Case	30	10.47	9.91	9.78	9.65	9.51	9.22
	Worse Case	40	10.47	10.86	11.22	11.58	11.95	12.12
Exchange rates (US	D \$ to Ngultrum BT	N)	-	-	-	-	-	-
	Base Case	30	74.39	77.14	79.99	82.94	86.01	89.18
	Best Case	30	74.39	76.59	78.85	81.18	83.57	86.04
	Worse Case	40	74.39	78.97	83.83	88.99	94.47	10.00
Unemployment rate	s %		-	-	-	-	-	-
	Base Case	30	5.00	5.00	5.00	5.00	5.00	5.00
	Best Case	30	5.00	4.89	4.86	4.83	4.80	4.74
	Worse Case	40	5.00	5.08	5.15	5.21	5.28	5.31







# For the year ended 31 December 2020

Risk Management continued Credit risk continued 37.1

37.5 Arialysis of Iriputs to t	Analysis of illputs to the EUL model under multiple economic scenarios per geographic regions	IOITIIC SCEITAITOS PEI GEOGLAPITIC LE	glons					
1-Jan-20								
Key drivers	ECL Scenario	<b>Assigned Probabilities</b>	2019	2020	2021	2022	2023	Subsequent years
		%	%	%	%	%	%	%
GDP growth %								
	Base Case	30	4.60	4.60	4.60	4.60	4.60	4.60
	Best Case	30	4.74	4.86	4.99	5.12	5.17	5.17
	Worse Case	40	4.40	4.35	4.31	4.26	4.15	4.15
Inflation Rates %								
	Base Case	30	2.60	2.60	2.60	2.60	2.60	2.60
	Best Case	30	2.43	2.39	2.35	2.31	2.22	2.22
	Worse Case	40	2.72	2.83	2.95	3.06	3.12	3.12
Interest Rate %								
	Base Case	30	11.50	11.50	11.50	11.50	11.50	11.50
	Best Case	30	11.25	11.12	10.90	10.60	10.31	10.31
	Worse Case	40	12.17	12.53	12.81	12.98	13.03	13.03
Exchange rates (USD \$ to Ngultrum BTN)	Jultrum BTN)							
	Base Case	30	70.93	73.36	75.87	78.48	81.16	83.95
	Best Case	30	69.04	69.50	69.97	70.44	70.91	71.38
	Worse Case	40	72.92	77.53	82.43	87.65	93.19	60.66
Unemployment rates %								
	Base Case	30	2.53	2.53	2.53	2.53	2.53	2.53
	Best Case	30	2.52	2.52	2.51	2.50	2.40	2.49
	Worse Case	40	2.55	2.56	2.57	2.57	2.57	2.57





# For the year ended 31 December 2020

# 38 Related Party Transactions

The Company carries out transactions in the ordinary course of business with the parties who are defined as related parties in the Bhutanese Accounting Standard - BAS 24 (Related Party Disclosures), the details of which are reported below. The pricing applicable to such transactions is based on the assessment of risk of the Company and is comparable with what is applied to transactions between the Company and its unrelated customers.

# 38.1 Parent and Ultimate Controlling Party

The Company does not have an identifiable parent of its own.

#### 38.2 Transactions with Key Managerial Personnel (KMPs)

According to Bhutanese Accounting Standard - BAS 24 (Related Party Disclosures) Key Managerial Personnel (KMP) are those having authority and responsibility for planning, directing and controlling the activities of the entity. Such KMPs include the Board of Directors of the Company (including both Executive and Non Executive Directors), key employees who are holding directorship in Subsidiary companies of the Company.

Close Family Members (CFM) of the KMPs are those family members who may be expected to influence or be influenced by that KMPs in their dealing with the entity. They may include KMPs domestic partner and children of the KMPs domestic partner and dependents of the KMPs and the KMPs domestic partner.

#### Name of Board of Directors:-

- 1 Dasho Wangchuk Dorji
- 2 Dasho Kunzang Wangdi
- 3 Mr. Dubthob Wangchug
- 4 Mr. Bhanu B Chhetri
- 5 Mr. Ugyen Wangdi
- 6 Mr. Sangay Tenzin
- 7 Mr. Karma

# Name of the Companies where Directors/KMP are interested :-

- 1 Tashi Air Pvt. Ltd.
- 2 Bhutan Silicon Metal (P) Ltd.
- 3 M/s Tashi commercial corporation
- 4 M/s Tashi Thuendel Lerig Pvt. Ltd.
- 5 M/s Bhutan Hyundai Motors
- 6 M/s. Druk Pertoleum Corporation Limited
- 7 M/s Bhutan International Compnay



For the year ended 31 December 2020

38.3.1 Lo	ans and Advances to KMPs and their CFMs are detailed below:	O/s as on 31.12.20	O/s as on 31.12.19
1	Tashi Air Pvt. Ltd.	9,868,948	-
2	Bhutan Silicon Metal (P) Ltd.	476,364,102	464,608,588
3	M/s Tashi commercial corporation	5,413,790	3,453,344
3	M/s Bhutan International Compnay	4,776,349	5,394,341
4	M/s Tashi Thuendel Lerig Pvt. Ltd.	3,693,423	3,676,440
5	M/s Bhutan Hyundai Motors	2,061	-
6	M/s. Druk Pertoleum Corporation Limited	4,946,870	-
		505,065,542	477,132,713
38.3.2 Ins	urance Policies on KMPs and their CFMs are detailed below:	2020	2019
	General Insurance:-		
	Dasho Wangchuk Dorji	679,849	679,849
	Ugyen Wangdi	34,488	34,488
	Karma	24,231	24,231
		738,568	738,568
38.3.3 Re	muneration of KMP		
	Key Management Personnel Expenses Include		
		2020	2019
	Mr. Karma:-		
	Remuneration	4,358,327	4,155,075
	Other Benefits	210,000	165,000
	Total CEO remunerations	4,568,327	4,320,075
	Directors Sitting Fee	1,830,000	1,230,000
		6,398,327	5,550,075





# For the year ended 31 December 2020

The mode of calculation of interest on loans was revised as per Royal Monetary Authority of Bhutan Circular No. FISD/03/96/648 & 649 of September 1996. Accordingly, the total outstanding amount as at 30th September 1996 is treated as opening principal balance as at 1st October 1996 for calculation of interest on simple daily product method. Interest is charged on the principal balance outstanding.

As the entire Nation is gearing towards combating Covid19, it has not only effected human life but also let to a disruption in the entire chain of business across the country. The Royal Government of Bhutan and the Royal Monetary Authority issued two phases of monetary measures in response to Covid19 which are aimed at providing short term monetary relief to sectors facing such financial distress in addition to assisting business and local production. The interventions are guided by His Majesty's wisdom to ensure that relief measures are adequate and inclusive. Features of the monetary measures applicable to RICB are as under:

# Monetary Measure Phase - I

- i. Deferment of loan repayments were provided for three months (April June) to all loan accounts (except loans to Government, loans to financial institutions and staff incentive loans).
- ii. Interest waiver for all loan accounts (except loans to Government, loans to financial institutions and staff incentive loans) for three months (April June). The interest waiver is calculated based on the loan outstanding balance as on 10th of April 2020. The cost of the interest waiver will be shared equally between the Government and the Financial Service Providers. 50% of the interest shall be provided as compensation from the Government and the remaining 50% shall be waived off by the Financial Service Providers. The corresponding amount of interest waiver provided by RICB amounted to Nu. 288,139,897.96 which is netted off from the total interest income.
- iii. No penal interest/late fees have been charged during the deferment period.
- iv. soft working capital facilities for tourism related business has been provided at concessional interest rate of 5% per annum to meet operational expenses.

# Monetary Measure Phase - II

- i. All loan repayments are deferred until 30th of June 2021.
- ii. The Druk Gyalpo's relief kidu support for interest payment was extended for another nine months (July 2020 March 2021). All loan accounts except loans to Government, loans to financial institutions and staff incentive loans) were provided with interest support. The interest waiver will be calculated on the outstanding balance as 10th of April 2020 and the interest payment shall be as under:

Interest Payment	Period	
100 percent of the interest payment shall be granted as the Druk Gyalpo's Relief Kidu from the National Resilience Fund.	1st July – 30th September 2020	
50 percent of the interest payment shall be granted as the Druk Gyalpo's Relief Kidu from the National Resilience Fund. The remaining 50 percent shall be paid by the borrowers.	1st October 2020 – 31st March 2021	
The company received Nu. 1,149,342,112 as interest waiver under the Druk Gyalpo's Relief Kidu during the year for the period April – December 2020.		

- iii. No penal interest/late fees have been charged during the deferment period.
- iv. Financial Service Providers shall offer one percent interest rate reduction to borrowers who repay their EMIs (after necessary adjustment of interest waiver) regularly and fully as per the agreed repayment schedule during the entire deferment period. Since the loan borrowers would quality for interest rebate only upon regular repayment till the end of the deferment period, the expenses on account of the same has not been accounted for.







# For the year ended 31 December 2020

v. Soft term loan to businesses (Bridging loans) has been provided at concessional interest rate of 5% per annum for a period of one year which is treated as gestation period. At the end of gestation period the interest accrued shall be amortized/ repaid over the period of four years.

# 40 Embezzlement of Funds

- a. In 2009, a fraud amount of Nu. 11,263,659 have been reported at Thimphu Regional Bank Account No. 292. The matter is lying before appropriate Court of Law. Necessary provisions have been made in the accounts in this respect. An amount of Nu. 529,608.95 was recovered during the year 2015 and Nu. 260,000.00 during the year 2017 against the embezzled amount and adjustments made in the accounts.
- b. In 2009, there was a burglary case at Paro Branch office and the office safe has been stolen containing cash of Nu. 299,795, blank cheque books and a digital camera. The case is still pending with the Royal Bhutan Police as no one could be held responsible. Accordingly, in reference to this case amount aggregated to the extent of Nu. 299,795 had been already provided in the accounts.
- c. In 2011, a fraud amounting to Nu. 1,472,000 has been reported at Head Office Thimphu, in the General Insurance Department. During the year 2019 the defendant deposited Nu. 50,000 against the embezzled amount and the same is accordingly adjusted. The matter is lying before appropriate Court of Law. Necessary provisions have been made in the accounts in this respect. During the year a sum of Nu. 25,000 is recovered and the adjustments made accordingly.
- d. In 2014, a fraud amounting to Nu.865,058 have been reported at Dagana Branch, in the General Insurance Department and Credit and Investment Department. The Court decreed the defendant to pay Nu. 789,989.10 to RICB. Therefore, the amount of Nu. 98,523.94 was written off during the year as per court verdict. He paid Nu. 300,000 during 2019 and remaining amount to be paid overtime. During the year a sum of Nu. 100,000/- is recovered and the adjustments made.
- e. In 2015, misappropriation of Nu. 98,000 have been reported at Pema Gatshel Branch, in the Credit and Investment Department. During the year 2019 an amount of Nu. 62,089.81 was recovered and all accounting adjustments made accordingly. The remaining amount is due to be recovered.
- f. In 2015, misappropriation of Nu. 3,993,791 have been reported in the Head Office, Thimphu. The matter is pending with the Court of law. The mentioned amount has been adjusted in the accounts and provision of Nu. 1,985,651 were provided during the year 2015. Further provision of Nu. 292,379.30 are provided during the year 2016. During the financial year 2017 additional provision of Nu. 1,715,760 was provided
- g. In 2015, misappropriation of Nu.93,249,102 have been reported in the Paro branch, in the Credit and Investment Department. The matter is pending with the High Court. Accordingly, provision of Nu. 60,000,000 have been created in the year 2015. Further, remaining provision of Nu. 33,249,102 have been provided during the financial year 2016. During the year a sum of Nu. 100,000/- is recovered from one of the defendants and the adjustments accordingly made.
- h. During Financial Year 2019, a cyber fraud was reported in reinsurance business amounting to Nu.18,823,150.00. The act was committed through phishing email whereby the fund was transferred to the fraudster's bank account. The case has been registered with the Royal Bhutan Police and also with the Financial Crimes Enforcement Network (FinCEN). The case is also being pursued by the Royal Monetary Authority of Bhutan through Financial Intelligence Department. Necessary provisions have been made in the accounts in this respect.

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# For the year ended 31 December 2020

- 41 Certain loan assets are restructured/re-scheduled during the year and the total amount of which have not been specified in the accounts. The loan restructured/rescheduled during the year are carried out as per the Prudential Regulations.
- Unadjusted deposits in respect of Life Insurance policies aggregating to Nu. 10,751,834 (Previous Year Nu.24,203,103) have been reported in the accounts; the total amount in the underwriting accounts at Nu.11,117,234. The difference amount of Nu. 365,399 remain to be reconciled during the current year.
- Considering the financial performance of the company provision against corporate tax have not been provided during the year (Previous Year Nu. Nil). Advance Income Tax paid during the year is Nu. Nil (Previous year Nu. Nil) owing to the loss carried forward from the previous year.

## 44 Reinsurance Payables and Receivables in Non-Life Policies

- a. The balances outstanding, both receivable and payable, as at the Balance Sheet date from/to various re-insurers aggregating to Nu. 457,779,074 (Previous Year Nu. 468,878,334) and Nu. 317,569,793 (Previous Year Nu. 221,173,649) respectively and Claim payable to reinsurers in reinsurance business amounting to Nu. 577,951,369 (Previous Year Nu. 219,635,129) are pending for final reconciliation process/confirmation and acceptance of the re-insurers. Any further adjustments thereof are not ascertainable at this stage.
- b. The balance due from and to the re-insurers have not been netted-off in the books of accounts.
- c. The balances from and to the reinsurers and the brokers, where the transactions are being carried out in foreign currency (except INR), are re-instated based on the exchange rate as on the reporting date.
- d. Reserves for Accepted amounting to Nu. 23,530,033 (Previous Year Nu. 5,539,951) in respect of Reinsurance business is pending reconciliation with the reinsurance partners.
- Certain debit/ credit balances included in Trade Receivable, Trade Payables, Short/Long Term Loan and Advances, Other Current Assets and Current Liabilities are pending for confirmations and consequential reconciliation.
- Difference of Nu. 8,20,850 (Previous Year Nu. 9,459,372) has been observed between the accounting and underwriting records for Annuity contributions. The same is pending reconciliation.

# 47 Events after the reporting Date

No circumstances have arisen since the reporting date which would require adjustments to, or disclosure in the Financial Statements.







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Everything healthcare needs

# **COVERS**

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Ambulance
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# Millennium Education Scheme

If you insure your child at the age of one:

Till - 18 Years Your Monthly Premium

Nu 509 (Nu 6,108 per year)

**18th Birthday Onwards** 

Your child gets Nu 20,000/year for 5 years

On 23rd Year

Your child receives Nu 6,000 X 17 Years = Nu 102,000 (Bonus)

**Total Benefit for You Child** 

Nu 202,000 for the total premium of Nu 103,768

Plus Nu 51,884 tax rebate for 17 years



