Question and Answer

1. What are the outlines of out sourcing myRICB and Website?

Answer: Overview of the business line and requirement:

A. General Insurance Online Services
1. Claims intimation & servicing
2. Motor TP
3. OTIP
4. Digitalization of cover note & -policy
5. Domestic Travel Insurance (DTI)
6. Online quotation of other products
7. E-Policy and e-policy reminder
8. E-policy statement.

B. Life Insurance Online Services (includes PPF/Annuity/GIS/GSLI)
1. Online system to manage the agents
2. Policy insurance quote.
3. Insurance policy loan and lotedh integration
4. RLI app enhancement
5. New product integration
6. Online policy registration.
7. Online claim processing.
8. E-policy and e-policy reminder
9. Online marketing using myRICB.
10. E-policy statement.
11. Automatic updation of SSS/GIS/GSLI
12. Online claims payment
13. Online quotation of other products

C. Credit Online Services
1. Online loan and BGs application.

D. General Administration Online Services
1. System to application/approval of leave/tour/training through MyRICB app.

2. What are existing Online services available in myRICB app?

Answer: Available Online Services are as follows:

1. Payment services (for Life/Credit)
2. Claim Intimation for Motor Policies
3. Report (all line of Business)

3. Where can I find the details of the business line of RICBL?

Answer: The details for business line of RICBL can be found in myRICB app and website.

https://www.ricb.bt/products