

Sl. No.	Document Reference	Page No.	Clause No.	Description of RFP	Clarification Sought	Additional Remark (if any)
1	RFP	21	Technical evaluation matrix 3	Documentary evidence for the scope of work already executed by the bidder within last three years in similar area	Will the documents of any of the partners be counted together or is it required only for lead bidder?	Partner document will be counted.
2	RFP	24	8.7		The serial number of the Payment Schedule is incorrect. Solution Implementation is No. 3 whereas Training is No. 7 Can we assume Training to be No. 4?	yes, some typical error in placing serial
3	RFP	24	8.7	Payment Schedule	The Payment Schedule shows payments for 90% of the Cost. However, it is not clear on the remaining 10% would be paid?	The remaining 10% on all front will be paid in entirety upon full completion.
4	RFP	24	8.7	Hardware, Database, OS and other related systems	Is hardware supply part of this RFP?	Supply and purchase will depend on the cost comparison, however, the solution requirement and expected cost must be provided/quoted.

5	RFP	25	8.7		Will RICB open to Offshore Support for Support Services?	Will depend on the capability and availability of resources to cover support.
6	RFP	25	8.10	Intellectual Property Rights	Since the product we offer is our proprietary software, we will be offering rights to use the platform. Is this fine with RICB?	Must be mentioned and terms should be included.
7	RFP	36	Annexure D	The bidder must be a profit making company in the last financial year which must be supported by audited financial reports	Do we need to submit whole of audited report or some specific reports from the whole document do?	Specific Financials report only.
8	RFP	46	Section 11	We undertake that, in competing for (and if the award is made to us, in executing) the above contract, we will strictly observe the laws against fraud and corruption in force in India	Should this clause be read as laws in force in Bhutan?	It should mean Bhutan and will be considered clarified and the clarification will be made online.
9	RFP	49	Annexure J1	Data Detection, Extraction, Preparation and Loading Clause 4 - Development of reporting and analytical Marts, for various RICB segments as identified by RICB	Do we assume the Segments as different lines of Businesses that RICB is into?	Different business lines and also will have different requirement segments in levels.
10	RFP	53	Annexure J1	Development and Implementation - The total duration of the	Earlier in the RFP the timelines mentioned is 6 months (180 days) to finish the project Please let us know if the	Consider as 6 Months, this will be published in Website as well.

				project should not exceed 10 months	timelines is 6 months or 10 months	
11	RFP	53	Annexure J1	Implementation Phases (Include all the required implementation based on requirements gathered. Customer, Business dashboards, Financial consolidation, Predictive Analysis and any other additional requirements)	Can RICB provide more details on the requirement of Financial Consolidation? Is RICB expecting a Financial Consolidation Solution or is the requirement more of financial aggregation	the financial consolidation means integration of single Financial report based of multiple business lines. Thus, the data from various lines of business needs to be integrated to have a common consolidated report, includes data from manual spreadsheets as well if any.
12	RFP	53	Annexure J1	Implementation Phases (Include all the required implementation based on requirements gathered. Customer, Business dashboards, Financial consolidation, Predictive	Does RICB have any specific use case that they would like to see developed within the first two months or Can this be discussed during the Requirements Gathering Phase	Yes, this needs to be studied based on requirement from lines of business and

				Analysis and any other additional requirements)		should include all mentioned areas.
13	RFP		Generic	Hardware, Database, OS and other related systems	Can RICB provide volume details / size of the existing data across various systems?	The Data size of RICB is approximately 1TB at moment.
14	RFP		Generic	Hardware, Database, OS and other related systems	Also the expected growth rates in data over the next 5 years	expected growth would be around 300-500 GB with new developments and inclusion of upcoming digitization projects.
15	RFP		Generic	Hardware, Database, OS and other related systems	How much of historical data needs to be brought into Central Data Repository as part of implementation	We are looking at bring all possible data with minimum of 5 years data depending on the lines of business, whereby, Life Insurance requires from longer duration

						of information set.
16	RFP		Generic	Hardware, Database, OS and other related systems	Is the historical data available in a similar format as currently available in the source systems?	yes
17	RFP		Generic	Hardware, Database, OS and other related systems	How many Users would be accessing the Analytics Platform across RICB?	we have not defined user requirement, which might be known after requirement analysis. Further, we are not looking into user based licensing model.
18	RFP		Generic	Hardware, Database, OS and other related systems	Does RICB have any preferences of OS and Database?	No, preferences only it would work with our present DBs. (i.e, Oracle)

19	RFP		Generic	Hardware, Database, OS and other related systems	Is RICB open to Open Source database like PostgreSQL and Linux based OS. This will reduce the overall costing of the project	Yes, should be with assurance on updates, security and other related breach from the implementor be submitted.
20	RFP		Generic		Is the Implementation expected to be done out of RICB or can an Onsite / Offshore implementation model be recommended?	We are open to this however, engagement and time management should be controlled. Further, there should be few visit on-site as well.
21	RFP		Generic	Hardware, Database, OS and other related systems	What are the Availability and Disaster Recovery requirements for the DWH/BI System does RICB have? Or can the Bidder recommend?	We have DR site at Pling, but the hardware and software for replication and HA should be purchased based on the submission from your end.